WELCOME
TO OUR ANNUAL REPORT 2019

iMMAP is an international not-for-profit organization that provides information management services to humanitarian and development organizations, enabling partners to make informed decisions that ultimately provide high-quality targeted assistance to the world’s most vulnerable populations.

Our mission is to harness the power of information to facilitate evidence-based decisions to improve people’s lives. By turning data into information, we create knowledge for decision-makers operating in development contexts, situations of violence, post-disaster, and conflict recovery.

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CEO & CO-FOUNDER

William Barron

MESSAGE

The international community responded to an increasing number of crises in 2019 as a result of natural disasters, political instability, poverty, security threats, and emerging public health threats in many regions of the world. iMMAP played a key role globally to provide a full spectrum of information, knowledge, and change management skills and services to its partners in South Asia, Middle East, Africa and Latin America. I would like to commend the commitment and determined effort of iMMAP personnel to work in difficult and dangerous environments, contributing to informed decision-making.

iMMAP had an unfortunate security incident in Afghanistan in 2019, that resulted in the death of one of iMMAP’s family and impacted us all. Our condolences go out to the relatives and friends of the deceased.

I would like to highlight here just a few of the impactful projects iMMAP has implemented in 2019. iMMAP activities represent an impressive breadth of work; from deploying personnel to the UN in Mozambique for the relief operations after the Idai Cyclone and deploying personnel to DRC under the CDC Ebola Response effort, to assisting the operational decision making of development and humanitarian partners when preparing for and responding to the negative consequences of climate change in Afghanistan, to tracking the location of Venezuelan migrants across Colombia and other Latin American countries in order to gain a better knowledge on the migration flows that can be applied to decision making processes, and to conducting humanitarian information management and training to partners in Nigeria.

iMMAP’s partnerships are key to our work. iMMAP, already a member of the Global Health, Global Nutrition and Global WASH Clusters, has become in 2019 a full member of the Global Food Security Cluster. And, I am proud to mention that iMMAP signed a Long-Term Agreement for Services with UNICEF, for mapping and Geospatial Information Management services to support organizational strategy, change management, and capacity building for UNICEF staff, partners, and donors.

Thank you to our donors and partners for the support and close working relationship, in our efforts to improve outcomes for vulnerable communities.

“I would like to commend the commitment and determined effort of iMMAP personnel to work in difficult and dangerous environments.”

Brian Finlay
Chair, Board of Directors

The impact of the COVID-19 pandemic provides a grim glimpse into the critically important work that iMMAP undertakes year-round in some of the most troubled corners of the globe. Just as good data will be essential to arrest the devastating consequences of this virus, so too is iMMAP’s data yielding better decisions and better outcomes for Syrians with inadequate access to food, for the plight of migrants from Venezuela, and for Nigerians impacted by the humanitarian crises across the region.

Although 2019 was a troublesome year for many, the tireless work of iMMAP helped to measurably improve the human condition in the 27 countries where we are active and present. Whether the teams deployed to Mozambique to support tropical cyclone Idai response and provide critically needed data coordination to promote health and food security, or iMMAP’s deployments to the Bahamas in the wake of Hurricane Dorian in support of WASH response operations, our team traverses the globe, running toward danger with helping hands.

In light of the current global coronavirus crisis, I am particularly proud of iMMAP’s support to the health sector in emergencies from Afghanistan to Colombia and from Ethiopia to Yemen. Last year iMMAP provided 16 critically-needed information management officers exclusively dedicated to supporting health sector partners in multiple countries.

We are deeply grateful to our long-standing donors—the US Agency for International Development (USAID), the Centers for Disease Control and Prevention (CDC), and the US Department of State (PM/WRA) for their support and their early and enduring understanding that sustainable solutions to crises start with good information.

The loss of a treasured iMMAP colleague to a violent attack in Kabul, Afghanistan in 2019 reminded us of the dangers that the iMMAP team faces on a daily basis just to do their part to make the world a better and safer place for us all. I am deeply proud and enormously grateful to the entire iMMAP team for their bravery and their service. I hope you will consider expressing your gratitude for what these heroes do by joining us or by contributing to our important work.

“In light of the current global coronavirus crisis, I am particularly proud of iMMAP’s support to the health sector in emergencies.”
Last year, the iMMAP family was deeply saddened by the tragic loss of one of our colleagues in the line of duty. On behalf of iMMAP, I would like to sincerely thank all of you who confront the danger in Syria, Yemen, Nigeria, Afghanistan, or any of the countries where insecurity is enormous. We are proud of your commitment and the way you represent this organization. Big thanks to all iMMAPers for your work and your courage.

2019 was marked by several natural disasters such as cyclones in Mozambique and the Bahamas, but also by the increased instability in the Sahel region due to food insecurity and the chronic nutritional crisis caused by the rise of terrorist actions in the region. It is in this context, iMMAP France, funded by the H2H Network, set up an information and analysis unit in Burkina Faso, in coordination with OCHA to support NGOs.

iMMAP France’s partnerships across the Middle East consolidated and diversified through the continuation of the Syrian cities profiling project, funded by the European Union, and the Information Management Resource Center project with the Swiss Agency for Development and Cooperation. Iraq, a country at the center of several crises and international political tensions, also remains at the core of our activities.

Through our direct partnership with the World Food Programme (WFP) in Bangladesh, we provide information management support in Food Security and Disaster Risk Reduction.

In addition, iMMAP France is proud to have received the framework Partnership Agreement (FPA) with DG ECHO of the European Union. This agreement provides iMMAP with even more credibility in terms of good management and transparency, something that our donors and partners seek in these difficult times as the COVID-19 crisis deeply reshapes our habits and our operational structure at every level.

Therefore, now more than ever in the midst of COVID-19, iMMAP continues to innovate by forging partnerships with the world of academic research and the high-tech private sector to implement remote data collection and online capacity building, aiming to provide technically creative solutions adapted to the financial and operational challenges of our partners and donors.

To all our personnel, partners, and donors, thank you for your interest and commitment to the work of iMMAP.

“iMMAP continues to innovate to provide technically creative solutions adapted to the financial and operational challenges of our partners and donors.”

iMMAP Inc. (referred to as iMMAP USA in this report), a 501c3 not-for-profit organization incorporated in the State of Delaware, based in Washington DC, USA, and iMMAP France, an association organized under the laws of the French Republic (Association Law 1901) with a registered office in Marseille, France, remain mutually engaged through a formal affiliation agreement.

Based on common interests, vision, and strategy, the intent of this affiliation is to maximize opportunities available to them and the outcome of operations. These two organizations have mutually determined to coordinate certain activities, while also ensuring the separateness and independence of the two organizations in finances, accountability, and other respects.
THEMATIC AREAS

Main sectors and areas of expertise in 2019, including but not limited to:

CAPACITY BUILDING

Through the development and delivery of training programs and workshops, iMMAP is committed to empowering humanitarian stakeholders with an improved and standardized technical skillset to reach a professional understanding of the principles and best practices of information management in the humanitarian context.

iMMAP has implemented training and workshops for partner organizations working in most humanitarian and development sectors. Only in the past three years, iMMAP created, implemented, and delivered 295 capacity building programs that trained 4,556 people from 920 partner organizations worldwide.

HUMANITARIAN COORDINATION

iMMAP supported the United Nations Office for the Coordination of Humanitarian Affairs (OCHA) and humanitarian clusters by providing information management capacity and personnel. Our services supported the coordination of humanitarian responses to expand the reach of relief operations, ensuring that assistance and protection reached the people who needed it most.

iMMAP worked with OCHA and humanitarian clusters to conduct training for partners in multiple humanitarian crises, strengthening the capacity of the responders to efficiently utilize information to make humanitarian interventions.

FOOD SECURITY

As a member of the Global Food Security Cluster, iMMAP promoted coordination of cluster/sector agencies in multiple countries by consolidating data from all partners, ensuring linkages existed within the Food Security Sector as well as inter-sector mechanisms.

iMMAP provided partners with a wide range of services, including data visualization, market systems research, price analysis and monitoring, and geospatial and remote sensing services for early warning, climate change, and agricultural season monitoring through vegetation, precipitation levels, temperature indices, and drought analysis.

HUMANITARIAN MINE ACTION

iMMAP’s expertise in humanitarian coordination, capacity building, management of operational data (collection, visualization, and analysis), and development of tailored software supported Humanitarian Mine Action actors in the identification and prioritization of areas in need of assistance.

Our information management services improved coordination efforts by tracking who is doing what and where, facilitating the work of our partners (UN agencies, NGOs, and governments) to manage landmine and explosive remnants of war mitigation activities in contaminated areas.

HEALTH

As a member of the Global Health Cluster, iMMAP provided the World Health Organization (WHO) and health cluster partners with information management, GIS, and mapping support, humanitarian coordination services, capacity building, and the development of tailored software to meet the needs of leading humanitarian responders such as UN agencies and governments.

iMMAP provided information management services to support health operations in multiple crises across the world, including the deployment of 16 highly-skilled information management officers to support WHO in health emergencies during 2019.

WASH

As a member of the Global WASH Cluster and the WASH Field Support Team Consortium, and through a Long-Term Agreement (LTA) with UNICEF, iMMAP supported the WASH sector with information management services that built capacity, facilitated coordination and enhanced response operations across different world regions.

Our services in 2019 included the deployment of seven highly-skilled information management officers to support WASH relief operations in emergencies, including Hurricane Dorian response in Bahamas, and Cyclone Idai response in Mozambique.

URBAN PROFILING

In 2019, iMMAP delivered urban profiling and analysis in Syria, Yemen, and Sudan to facilitate the development of a commonly agreed evidence base to inform the search for durable solutions for local communities, internally displaced people (IDPs) and refugees.

As part of the Urban Analysis Network - Syria (UrbAN-S), iMMAP contributed to holistic urban information and up-to-date analysis of critically affected cities based on information on sectors and urban systems such as demography and population movement, for better planning, targeting and monitoring of interventions.

RESEARCH AND ANALYSIS

iMMAP’s Research and Analysis framework provided a holistic understanding from multiple perspectives and points of analysis with the intention of enabling partners to position vulnerable populations firmly in programmatic decision-making and response.

iMMAP’s global Research and Analysis (R&A) Unit consists of qualified conflict and political analysts with experience supervising large-scale-R&A-driven humanitarian and development interventions, bolstering the identification of research needs and gaps in support of conflict-sensitive interventions through area-based contextual analysis, district profiles, and population monitoring.
iMMAP’s Global Presence

iMMAP had an active presence across multiple world regions in 2019.

We are committed to delivering our services and expertise in those countries and regions most affected by today’s humanitarian crises.

**Countries of Deployment 2019**
- Bahamas
- Burkina Faso
- DRC
- Mozambique
- Malawi
- Mali
- Panama
- Somalia
- Sudan
- South Sudan
- Switzerland
- Venezuela
- Zimbabwe
- Chad
- Tunisia/Libya

**Countries**
- Afghanistan
- Bangladesh
- Colombia
- Ethiopia
- Iraq
- Nigeria
- Syria
- Yemen

**Offices**
- Headquarters
  - Washington, DC, USA
  - Marseille, France
- Regional Offices
  - Amman, Jordan (MENA)
- Representation Offices
  - Geneva, Switzerland
- Technical Offices
  - Medan, Indonesia

**Countries in 2019**
27
In times of emergency, highly skilled information management officers (IMOs) are called upon to help organizations improve the quality, timeliness, use, and sharing of critical humanitarian response data. One cost-effective way iMMAP raises information management capacity in emergency settings is by temporarily or permanently transferring information management experts to partner organizations, primarily United Nations agencies, to support relief operations and strengthen humanitarian coordination by building nexus within the sectors and clusters, as well as inter-sector linkages.

60 personnel seconded to partner organizations in 2019.
On March 19th, 2019, Tropical Cyclone Idai, one of the worst tropical cyclones to strike Africa and the Southern Hemisphere, came on top of weeks of heavy rains, causing destruction and damage in Inhambane, Manica, Sofala, Tete and Zambezia provinces of Mozambique. The impact of Cyclone Idai and subsequent flooding resulted in an estimated 1.85 million people in need of humanitarian assistance and protection.

On 22 March, the Inter-Agency Standing Committee (IASC) declared a humanitarian system-wide scale-up for a period of three months and activated nine clusters.

“The situation on the ground was extremely challenging for the affected population and the medical teams supporting them; health facilities had been cut-off by the cyclone and subsequent floods, hampering restocking of essential drugs and medical supplies in the health centers.” This is what iMMAP’s Naomi Morris, a senior Information Management Officer (IMO) with multiple deployments in conflict and post-disaster emergencies, experienced when she arrived in Beira, Mozambique, the city which bore the brunt of Cyclone Idai’s force.

Deployed by iMMAP to support The World Health Organization’s (WHO) relief operations, Naomi explains that, “in the beginning, the main identified health risks were cholera and other acute watery diarrhea, vector-borne diseases, including malaria, dengue, other epidemic-prone diseases such as measles, and malnutrition. In addition, the functionality of health facilities was limited in the affected area with major damage sustained to least 54 health centers.”

Naomi was working within the wider WHO team, in support of the Ministry of Health (MoH) and Health Cluster partners. “We completed assessments on health facilities, the availability of health staff and the additional human resources needed for information management and health operations. Assessment to ascertain the availability of essential drugs, vaccines and supplies were ongoing.”

“Ongoing work was completed to assist in the coordination of partners in support of the MoH for 46 organizations who were providing direct health services or assistance to health facilities in affected areas,” says Naomi, who also supported health activity mapping to identify who was conducting what activities, where and when, which, compared against identified needs, helped the Health Cluster partners carry out a more efficient response by allocating resources fairly and thoroughly.

Accurate data can have a direct impact on the lives and livelihoods of beneficiaries; it will potentially affect the allocation and delivery of scarce financial and material resources, and it determines the development of a clear common operating picture to formulate effective response strategy.

“Timely, accurate and detailed information for the response was, as always, a key factor alongside strong collaboration with all partners in support of the Ministry of Health to alleviate the suffering of the affected population.”

Naomi Morris - iMMAP IMO
AFGHANISTAN

STRENGTHENING HUMANITARIAN COORDINATION AND DISASTER RISK REDUCTION THROUGH INFORMATION MANAGEMENT AND GEO-ANALYSIS

THE PROGRAM

iMMAP Afghanistan provides solutions to the information management needs of the humanitarian community to support informed decision-making processes.

iMMAP delivers information management products and services to key partners in Humanitarian Response and Disaster Risk Reduction (DRR), including but not limited to humanitarian clusters, USAID implementing partners, the United Nations, the Afghanistan National Disaster Management Authority (ANDMA), Line Ministries, and civil society.

We work towards ensuring that data consistency and standardization are integrated into all systems for a more efficient and cost-effective emergency response by all humanitarian actors.

DONORS

United States Agency for International Development (USAID)
Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ)

2018 PROJECTS

1. Information Management for Emergency Response in Afghanistan
2. Digitization of Historical Maps and Data, and Capacity Building on the Use of Geographical Data for Project Implementation and Monitoring

SECTORS

EDUCATION
WASH
HEALTH
PROTECTION
SHELTER/NFI
FOOD SECURITY
MULTI-PURPOSE CASH
DISASTER RISK REDUCTION

OUR PERSONNEL

52 TOTAL NUMBER OF PERSONNEL

16 NON-IMO
36 IMO

2

IMO = Information Management Officer

Country Office
Seconded to the Afghan Government
Seconded to the United Nations

AFGHANISTAN SPATIAL DATA CENTER (ASDC)

The ASDC is a geospatial platform that provides critical information to line ministries and aid organizations for DRR, planning, and emergency response. Users can access updated interactive dashboards and maps.

PRODUCTS AND SERVICES

REPORTHUB

ReportHub in Afghanistan is an online reporting platform that addresses the gap in reporting operational data across organizations by streamlining the information flow between clusters, working groups, partners, and the Humanitarian Country Team in support of the Humanitarian Response Plan. ReportHub is currently one of the main reporting tools used by the clusters active in Afghanistan, as endorsed by the Humanitarian Country Team.

AFGHANISTAN RISK PROFILE ATLAS

iMMAP supports the Afghanistan National Disaster Management Authority in developing the Afghanistan Risk Profile Atlas

Due to its geographical location, variability in topography, climatic conditions, and limitations in disaster mitigation and resilience programs, Afghanistan is highly exposed to natural hazards such as floods, earthquakes, avalanches, landslides, and droughts, as well as human-made disasters. According to OCHA, from 2012 to 2019 more than 1.4 million people were affected by natural disasters in the country.

As a part of our DRR program, iMMAP closely worked and continues to work with the Afghanistan National Disaster Management Authority in developing the Natural Hazard Atlas, at the national and provincial levels. Through a series of thematic maps and accompanying descriptive texts, the Atlas addresses the Sendai Framework for Disaster Risk Reduction as a critical strategy to raise awareness of the risk of natural disasters in Afghanistan.

HIGHLIGHT

2,531 data accesses (data downloads and dashboard consultations)

63 Organizations
6 Humanitarian clusters
2 Working groups
1 OCHA

248 Layers
19 Interactive Maps
2,786 Static Maps
3,567 Users

33,215 Products
116 Organizations

20,452 TOTAL INTERACTIONS IN 2019

10,016 Government
9,423 NGO
1,707 UN
165 IRC
143 NGO

Beneficiaries:
ANDMA and State Ministry for Disaster Management and Humanitarian Affairs

5 Number of trainings
42 People trained

iMMAP supports the Afghanistan National Disaster Management Authority in developing the Afghanistan Risk Profile Atlas.
THE PROGRAM

iMMAP is present in Cox’s Bazar, Bangladesh since January 2019, supporting the World Food Programme’s (WFP) assistance to the Rohingya refugees, which includes a wide range of program activities including general food distributions, e-vouchers, malnutrition treatment and prevention activities, school feeding, food for training, and food for assets/cash for work activities to maintain and improve the safety and disaster resilience of the community and camp infrastructure.

iMMAP assisted WFP and the Food Security Sector by implementing ReportHub as the platform for partner reporting. ReportHub facilitated more detailed reporting at greater levels of disaggregation.

The Health Sector was the second sector to implement ReportHub. Supported by WHO, iMMAP created a common platform to visualize data from multiple sources, including DHIS 2, EWARS, and ReportHub.

BANGLADESH
IMPROVING WFP’S INFORMATION SYSTEMS TO SUPPORT THE ASSISTANCE PROGRAM TO THE ROHINGYA REFUGEES

DONORS

The World Food Programme (WFP)
The World Health Organization (WHO)

2019 PROJECTS

1. Implementation of WFP Assistance Program
2. Information Management Support for the Health Sector

SECTORS SUPPORTED

HEALTH FOOD SECURITY DISASTER RISK REDUCTION

OUR PERSONNEL

11 TOTAL NUMBER OF PERSONNEL

7 4
7 4

Male Female National International

CAPACITY BUILDING STATS FOR 2019

5 Number of training
42 People trained
37 Organizations trained

People trained by type of training

71 RHU
46 Power BI

Number of trainings by beneficiary type

18 INGO
11 NGO
06 UN
02 Red Cross

HIGHLIGHT

STRENGTHENING REPORTING, VISUALIZATION AND ANALYSIS FOR THE FOOD SECURITY SECTOR

Rohingya refugees fled to Bangladesh from Rakhine State, Myanmar, seeking refuge from targeted violence and discrimination. Since August 2017, more than 700,000 people have arrived in the country, most of whom are dependent upon humanitarian assistance to meet their basic needs.

Humanitarian activities are in a constant process of modification, transition or expansion to adapt to the ever-changing needs. The reporting, visualization and analysis systems previously implemented limited the ability to provide a confident analysis of the humanitarian and development interventions, including gaps and duplications, to support the decision making and advocacy of resources into meaningful investments for Rohingya refugees and Bangladeshi communities.

To deal with these challenges iMMAP, as requested by the World Food Programme, introduced and implemented ReportHub as the standard online reporting system for the Food Security Sector. ReportHub was therefore adopted by sector partners, whereby the UN Agencies and other program leads maintained their oversight role by reviewing and approving all data submitted to the sector.

Building on the success of ReportHub, iMMAP’s support to the Food Security Sector expanded, shifting to capacity building activities for visualization and analysis, including mapping of the spatial distribution of partners, activities in both refugee camps and host communities, visualization of transitions over time, and the identification of possible gaps in assistance and overlaps that may require intervention.

Food Distribution (Photo: OCHA/Vincent Tremeau)

SERVICES

REPORTHUB

ReportHub is an online platform that provides monitoring on the locations, activities, and indicators of cluster partner projects in real-time. It enables the ability to perform automated mapping and analysis, comparing partner presence, activities, and gaps, across multiple sectors over time.

SERVICES

ORGANIZATIONS

Unique organizations actively reporting
Organizations actively reporting for Health
Organizations actively reporting for FSS

DETAILED STATISTICS

Users

Active reporting users for Health

Unique active reporting users
Active reporting users for FSS

Services

49,536,476 services to beneficiaries reported in 2019
13,819 data accesses
3,122 ReportHub dashboard views
820 direct downloads in CSV / Excel format
55 dashboard PDF exports
THE PROGRAM

iMMAP has had a presence in Colombia since 2009 and has worked on projects with several United Nations agencies and the Resident Coordinator’s Office during its time there.

iMMAP has been working on projects in the region from Bogota since 2018 when a new regional platform led by UNHCR and IOM was created to coordinate the response to the Venezuela Migrant and Refugee Crisis.

iMMAP provides information management support to OCHA, and sectors under the UNHCR and IOM mechanism, through information products and customized data analysis for monitoring and oversight in humanitarian response to key partners, with a special focus on providing human capital and expertise in coordination with the Health, WASH and Food Security sectors as well as the INGO Forum, in coordination with the Inter-Agency Mixed Migration Flows Group.

DONORS

United States Agency for International Development (USAID)
United Nations Children’s Fund (UNICEF)
International Organization for Migration (IOM)

2019 PROJECTS

1. Information Management Support to Colombia
2. WASH Evaluation in Four Departments
3. Displacement Tracking Matrix of Venezuelan Migrants and Refugees in Transit

SECTORS SUPPORTED

Health
WASH
Coordination

OUR PERSONNEL IN 2019

39 total number of personnel

- Male: 26 (86.4%)
- Female: 13 (36.8%)
- National: 36 (92.3%)
- International: 3 (7.7%)

CAPACITY BUILDING STATS FOR 2019

- Number of trainings: 14
- People trained: 217
- Organizations trained: 39

Sectors Trained

Health
Coordination
WASH
Food Security

Type of Training
4w Plus (Reporthub)

HIGHLIGHT

PROFILING VENEZUELAN MIGRANTS IN TRANSIT

The massive departure of migrants and refugees from Venezuela has made Colombia the main hosting nation, while it is also used as a place of transit to other countries throughout the region.

Intending to assess the multisectoral needs of Venezuelan refugees and migrants in transit, the INGO Forum with the support of iMMAP developed the Migrants Profile, a joint evaluation carried out in late October 2019.

The results from this evaluation were analyzed hand in hand with secondary data, as well earlier surveys from OCHA and IOM and completed with data provided by the World Food Programme, the Colombian Red Cross and Samaritan’s Purse on food distributions, shelter, and health.

Findings indicate that transit migration is no longer a cross border phenomenon only, with migrants experiencing transit issues coming through Venezuela too, manifesting in more severe humanitarian needs when they reach Colombia.

All the information and insight on migrants was visualized and presented online on a website, to support decision-making and prompt an adequate response to the humanitarian needs of the people affected.
ETHIOPIA

PROVIDING INFORMATION MANAGEMENT EXPERTISE FOR FIVE HUMANITARIAN CLUSTERS IN ETHIOPIA

THE PROGRAM

Since May 2017, iMMAP has been supporting the humanitarian community in Ethiopia with information management (IM), mapping, and analysis services to assist decision-makers in planning and implementing the emergency response.

The main goal of this project is to support the relief operations to the ongoing crisis in Ethiopia by strengthening the IM capacity of clusters’ members in their response, advance the mechanism for regularly identifying needs of populations, and provide better data to the inter-cluster coordination mechanism led by OCHA.

DONORS

United States Agency for International Development (USAID)
Centers for Disease Control and Prevention (CDC)

2019 PROJECTS

1. Provision of Information Management Support to Humanitarian Sectors
2. Active Surveillance for Epidemic Prone Diseases in IDP Populations

CLUSTERS SUPPORTED

COORDINATION

SHELTER/NFI

AGRICULTURE

PROTECTION

OUR PERSONNEL

15 TOTAL NUMBER OF PERSONNEL

11

4

10

5

Male

Female

National

International

CAPACITY BUILDING STATS FOR 2019

11 Number of trainings

147 People trained

57 Organizations trained

Organizations trained by cluster

33 Agriculture

15 Protection

18 Shelter

INFORMATION PRODUCTS

323 TOTAL

104 Protection

81 Shelter

61 OCHA*

55 Agriculture

22 Health

* (Coordination)

INFORMATION PRODUCTS

127 TOTAL

61 Protection

35 Agriculture

24 Shelter

15 OCHA*

12 Health

* (Coordination)

IMMAP ETHIOPIA CONTRIBUTES TO THE HUMANITARIAN NEEDS OVERVIEW 2020

Led by OCHA, the second-ever Ethiopia Humanitarian Needs Overview (HNO) was produced and launched in January 2020, providing the humanitarian community with an enhanced understanding of the humanitarian situation in the country, as well as providing evidence-based analysis to help systematically estimate the people in need in 2020.

In this context, iMMAP information management officers (IMOs) played a crucial role in the development of the 2020 HNO in collaboration with cluster coordinators and partners. Our IMOs contributed to identifying the most important indicators that can be used in each of the humanitarian clusters to evaluate the severity of the crisis and the needs of the population, collected, analyzed and shared data on these indicators, conducted qualitative analysis on the cluster needs, contributed to identifying all inter-cluster indicators, participated and contributed to the HNO validation workshop in all respective clusters, conducted People in Need (PiN) calculation to support clusters, and contributed to drafting the cluster HNO narratives.

IMMAP supports the Humanitarian Needs Overview and Humanitarian Response Plan by collecting, analyzing and reporting data that help set the goals and evaluate the achievements of the humanitarian clusters, with the aim of implementing a more coordinated and cost-effective humanitarian response that benefits the affected populations.
THE PROGRAM
iMMAP provides ongoing technical support to the Government of Iraq and its partners to establish a common operating picture to effectively task and manage landmine and explosive remnants of war (ERW) mitigation activities. By focusing on improving the information management capacity, the National Mine Action Authorities (NMAAs) are equipped to provide better services to the Humanitarian Mine Action (HMA) community, helping reduce the ERW hazards more efficiently and effectively.

iMMAP’s information management (IM) and geographic information systems (GIS) technical expertise support the Directorate of Mine Action Iraq (DMA) and Iraqi Kurdistan Mine Action Agency (IKMAA) by developing and maintaining a reliable information management cell to produce maps and reports for landmine and ERW planning, prioritization, and clearance activities.

DONORS
US Department of State, Office for Weapons Removal and Abatement
Iraq Humanitarian Fund (IHF)
United Nations Mine Action Service (UNMAS)
Swedish Red Cross

2019 PROJECTS
1. Technical Support and National Capacity Building for Humanitarian Mine Action
2. Risk Mitigation Information Management Center
3. Third Party Monitoring (TPM) of ERW Clearance in Iraq
4. Information Management Support to the Iraqi Red Crescent Society
5. Coordination Support to Humanitarian Mine Action Actors in Northeast Syria
6. Maintenance Service and Development for UNMAS Iraq Internal Information Management System

SECTORS OF WORK
AGRICULTURE
COORDINATION
HEALTH
SHELTER
PROTECTION
SUB-CLUSTER
CLUSTER
INTERSECT

OUR PERSONNEL
73 TOTAL
NUMBER OF
PERSONNEL

CAPACITY BUILDING STATS FOR 2019

PRODUCTS AND SERVICES
Total Number
1,307
By type
956 Maps
253 Geo Datasets
187 Infographics
34 Reports
33 Dashboards
31 Tools Developed

HIGHLIGHT
iMMAP DEVELOPS SYSTEM CONTRIBUTING TO IMPROVED DATA COLLECTION AND ANALYSIS FOR UNMAS IRAQ

Through the System for Mine Action Reporting and Tracking (SMART), iMMAP established an internal IM system for UNMAS Iraq and an external IM system connecting all UNMAS Iraq operations with the IM systems of the Directorate of Mine Action (DMA). SMART saves resources while increasing the quality and efficiency of the data.

The main objectives for the development of the SMART System were to establish, first, an internal IM system for UNMAS Iraq, designed for survey, clearance, risk education and quality management, as well as facilitating the tasking, data collection, processing, validation, analysis, and information reporting, including database administration, data analysis capabilities, data entry, reporting and GIS function (capture, management, analysis and display of geographically referenced information). The second objective was to implement an external IM system that connects all UNMAS Iraq operations with the IM systems of DMA and IKMAA, which facilitates continuous transfer and reconciliation of data.

UNMAS launched a Global Information Management Solution (IMS) in February 2019, intending to implement an integrated and harmonized information management approach across its programs worldwide. IMS is developing Minimum Data Requirements (MDR) to strengthen its global advocacy and analysis efforts. With the iMMAP-developed SMART in place, UNMAS Iraq is now well prepared to contribute to the MDR.

iMMAP Iraq supports all HMA stakeholders in addressing the threat from explosive hazards in liberated areas through accurate and reliable information, which saves lives and enables critical humanitarian, stabilization, and development initiatives to support the Government of Iraq.

Beneficiaries of our services
22,086
Beneficiaries by type of service
15,752 Reports
4,389 Maps
1,524 Tools Developed
234 Geo Datasets
187 Infographics
NIGERIA

RAISING CAPABILITIES TO ENHANCE THE HUMANITARIAN RESPONSE TO THE NORTHEAST NIGERIA CRISIS

THE PROGRAM

Since November 2016, iMMAP has been providing information management (IM) support to most humanitarian sectors responding to the crisis in northeast Nigeria. iMMAP identifies, deploys, and maintains a dedicated team of highly experienced information management officers (IMOs) who support the humanitarian clusters/sectors and their partners.

This program aims at strengthening the IM capacity of the humanitarian sectors in the country, as well as supporting the information flow from sectors and inter-sectoral analysis to support the humanitarian coordination mechanism led by OCHA. Our previous work over the last year resulted in impactful, short, and medium-term outcomes that contributed to the response improvement.

DONORS

United States Agency for International Development (USAID)
Nigeria Humanitarian Fund (NHF)

2019 PROJECTS

1. Support to Humanitarian Coordination and Information Management
2. Support to Humanitarian Information Management through Capacity Building
3. Capacity Building for Protection Sector Actors in Nigeria

SECTORS OF WORK

- Nutrition
- Early Recovery
- Food Security
- Health
- Education
- Gender-Based Violence
- Child Protection
- WASH
- Shelter/NFI
- CCCH

OUR PERSONNEL

17 TOTAL NUMBER OF PERSONNEL

- Male
- Female
- National
- International

CAPACITY BUILDING STATS FOR 2019

- Number of trainings: 8
- People trained: 237
- Organizations trained: 144

- Organization Type
  - 144

- Gender
  - 73 Nat. NGO
  - 32 Int. NGO
  - 24 Government
  - 11 UN
  - 9 Academia
  - 8 CSGO

SERVICES

REPORTHUB (WASH Sector)

Introduced in 2018 for the WASH Sector, ReportHub provides monitoring on the locations, activities, and indicators of sector partner projects.

- Individual Beneficiaries Reported: 1,976,519
- Beneficiaries Reported by Gender
  - 53% Female
  - 47% Male
- Beneficiaries Reported by Age Group
  - 53% Children
  - 39% Adult
  - 08% Elderly

- Users and Projects
  - 28 User Organizations
  - 13 Active Projects Reported

PRODUCTS AND MAPS

- 1,491 Information products delivered
  - By type
    - 602 Maps
    - 500 Infographics
    - 399 Reports
  - By Sector
    - 273 Child protection
    - 255 Food Security
    - 197 Nutrition
    - 170 Gender-Based Violence IMS
    - 161 Shelter
    - 118 Health
    - 111 Education
    - 104 Gender-Based Violence
    - 82 WASH
    - 20 Early Recovery and Livelihoods

HIGHLIGHT

POST-TRAINING ACTIVITIES HIGHLIGHT THE SUCCESS OF THE INFORMATION MANAGEMENT TRAINING IN NIGERIA

As a core component of our capacity building program, iMMAP provides ongoing post-training support to participants of past sessions to support knowledge retention. From the first week of May 2019, partners who were trained from rounds I to VII were systemically engaged to discover how their newly acquired knowledge base and skills were being practically implemented on the job, and to troubleshoot issues.

Past participants were targeted by sector and those with challenges met with our capacity building experts to analyze and resolve issues and track the progress they have made since they received the training from iMMAP. These follow-up sessions with participants were conducted one-to-one for the maximum efficiency, and to provide targeted support.

As observed during these post-training engagements, there were several success stories from trainees who are now able to develop professional information management products such as maps and dashboards, proving that, by effectively applying the skills delivered by iMMAP, past participants to our IM training are already making a difference in the humanitarian response to the crisis in northeast Nigeria.

The program has proven instrumental in reinforcing the knowledge and skills of participants and resolving a variety of lingering issues, with the ultimate goal of providing professional IM services that support humanitarian response operations.
SYRIA

IMMAP MENA Regional Office (Amman)

MULTISECTORAL SUPPORT TO PARTNERS RESPONDING TO AN EVER-EVOLVING CRISIS

THE PROGRAM

IMMAP has been assisting humanitarian actors responding to the Syria crisis since 2011, focusing on providing critical coordination and information management support, including capacity building and research and analysis, to coordination actors and operational partners.

IMMAP is a member of the Urban Analysis Network - Syria Consortium, which was designed to extensively profile the functionality of Syria’s ravaged urban areas.

IMMAP also spearheaded the Population Monitoring Initiative, which strengthened the planning capacity for Syrian refugee return preparedness in Jordan by uncovering the conditions affecting return-related decision-making. Such assistance contributes to enhancing the Whole-of-Syria approach by leading to better identification of the needs and gaps in humanitarian assistance.

DONORS

United States Agency for International Development (USAID)
United Nations High Commissioner for Refugees (UNHCR)
Swiss Agency for Development and Cooperation (SDC)
European Union (DG - NEAR)
Food Security Cluster
CARE

2019 PROJECTS

1. Information Management Resource Center (IMRC)
2. Urban Analysis Network - Syria (UrbAN-S)
3. Population Monitoring Initiative (PMI) - Refugee Returns
4. CARE: Support to the Syria Resilience Programme
5. Food Security and Livelihood Assessment 2019

THEMATIC AREAS

WASH
HEALTH
PROTECTION
NUTRITION

AGRICULTURE
EDUCATION
URBAN PROFILING
POPULATION MONITORING
MARKET AND VALUE CHAINS

IMMAP MENA Personnel (Jordan, Syria, Yemen)

129 TOTAL NUMBER OF PERSONNEL

Male 92
Female 37
National 37
International 92

CAPACITY BUILDING STATS FOR 2019

326 People trained
142 by project
IMRC
111 PMI
73 UrbAN-S

INFORMATION PRODUCTS AND SERVICES

573 Total
177 Reports
114 Infographics
104 Maps
99 Dashboards
39 Analytical Platforms
25 Tools
21 Presentations
18 Assessments
16 IM Strategies and Plans

HIGHLIGHTS

177 Reports
114 Infographics
104 Maps
59 Dashboards
39 Analytical Platforms
25 Tools
21 Presentations
18 Assessments
16 IM Strategies and Plans

MARKET STUDIES TO AID HUMANITARIAN BREAD PROGRAMS IN NORTHWEST SYRIA

Since 2012, the humanitarian community has supported the bread programs across Syria, in areas outside the government’s control. IMMAP conducted two extensive studies to understand market dynamics and assist in scaling bread programs sustained by humanitarian partners in northwest Syria.

One study looks at how market actors such as producers, consumers and the market environment interact within the wheat-to-bread value chain, while the second study maps processing facilities such as bakeries, mills, and silos.

UrbAN-S

The Urban Analysis Network - Syria (UrbAN-S) project builds on several years of work analyzing urban areas in Syria, with the objective of contributing to holistic urban information and analysis for better planning, targeting and monitoring of interventions.

The UrbAN-S project provides access to up-to-date and accurate analysis of critically affected cities in Syria through 13 City Profiles, 21 Factsheets and a wide-ranging National Damage Assessment which are based on information on sectors and urban systems, such as demography and population movement, skills and labor force, economy, housing, governance, and protection.

POPULATION MONITORING INITIATIVE: RETURN ATMOSPHERICS

The aim of the project was to strengthen the planning capacity for Syrian refugee return preparedness in Jordan to help understand the current conditions affecting return-related decision-making along with expected developments and trends.

This project examined, analyzed and reported on the complex question of refugee return scenarios in Jordan for 2019 to supply UNHCR, along with implementing partner organizations, with the necessary information required to effectively understand and manage challenges related to refugee returns.
THE PROGRAM

iMMAP has provided a vast range of information management services in Yemen since the outbreak of widespread protests in the country in 2011, to improve coordinated and data-driven response of OCHA and cluster lead agencies with approximately 130 active partners.

Moreover, iMMAP's capacity building program has been effectively improving in-house information management capacity of UN agencies and other NGOs.

In support of UNICEF and WHO, iMMAP harmonized the capacity of different projects to support health and nutrition sectors by embedding data collection mechanisms to enable high-quality operational and advocacy products.

iMMAP has also engaged in urban profiling, collecting and presenting robust data at the city levels.

YEMEN

INFORMATION MANAGEMENT SUPPORT AND URBAN PROFILING ASSISTANCE TO PARTNERS ENGAGED IN THE YEMEN CRISIS

DONORS
United States Agency for International Development (USAID)
United Nations Human Settlements Programme (UN-Habitat)
United Nations Children's Fund (UNICEF)
The World Health Organization (WHO)

2019 PROJECTS
1. Information Management Support to the Clusters
2. Information Management Support to WHO Yemen Office
3. Information Management Support to UNICEF Yemen
4. Urban Profiling in Yemen

SECTORS AND THEMATIC AREAS

HEALTH
WASH
IFRR
NUTRITION
EDUCATION
URBAN PROFILING
INTER-CLUSTER COORDINATION MECHANISM
CCCM & SHELTER/NFI
REFUGEE AND MIGRANT MULTI-SECTOR (RMMI)
FOOD SECURITY AND AGRICULTURE

HIGHLIGHTS

2,275 Maps
1,125 Reports
756 Dashboards
440 Infographics
214 Analytical Platforms
183 Presentations
109 Tools
39 IM Strategies
36 Training Materials
13 Web Development Solutions
5,200 Total

INFORMATION PRODUCTS AND SERVICES

WHO SUPPORT

With the escalation of the conflict in Yemen in the past year, iMMAP has deployed four information management specialists, two to WHO and two to UNICEF, to provide technical support to the health and nutrition clusters by consolidating and analyzing epidemiological data, supporting early warning mechanisms, health facilities accessibility and functionality, and cluster partners presence along with other objectives in the scope of WHO and UNICEF responses.
MEET OUR PEOPLE

ZARA MOHAMMED KARETO  
INFORMATION MANAGEMENT OFFICER  
NIGERIA

“How long have you been working with iMMAP?”
I work with iMMAP since December 2018.

“What do you do at iMMAP?”
I am the Inter-Agency Gender-Based Violence Information Management System Officer for the northeast Nigeria humanitarian response.

“What do you like about working for iMMAP?”
I actually like a lot of things when it comes to iMMAP. However, one major thing that stood out is all the support and backing I get from the iMMAP senior management and my other iMMAP colleagues. There is a high sense of team spirit and oneness in iMMAP Nigeria. Unity and support.

What is your motivation to work in the humanitarian sector?
There is so much diversity in any humanitarian organization and the sense that people from different backgrounds with different beliefs and cultures all come together for a single purpose of serving humanity amazes me in a big way and keeps me going. The underlying motivation is just humanity and my passion for issues that affect women and girls! The utter act of trying to put a smile on someone's face is euphoric. Sometimes it's not just about going to work or getting paid; it's about working lots of hours to produce narrative reports, infographics, bulletins, building capacities of partners to inform advocacy, program planning, fundraising processes, improving the quality of program implementation, etc. which are used to help people who were forced to flee from their homes, lost everything and you are ensuring that they get back on their feet. That’s what motivates me!

“The underlying motivation is just humanity and my passion for issues that affect women and girls!”

ABDULLAH KHAWARI  
GIS ASSISTANT  
AFGHANISTAN

“How long have you been working with iMMAP?”
Nearly two years now. I started as an intern when I was working on my thesis, and I was asked by the dean of our faculty to apply for the internship program at iMMAP. Back then, I was a freshly graduated student, and now I have built enough capacity through iMMAP to work practically on my field.

“What do you do at iMMAP?”
I facilitate ReportHub and Afghanistan Spatial Data Center (ASDC) training, support humanitarian clusters as the focal point, and work as a cartographer to visualize some geographical information services to Afghan government institutions, UN agencies, iMMAP partners and other national and international NGO’s.

What is your motivation to work in the humanitarian sector?
iMMAP helped me to take a step towards my life goals, which is serving the people in my country.

“iMMAP helped me to take a step towards my life goals, which is serving the people in my country”
Alberto Castillo
Data Analyst
Colombia

How long have you been working with iMMAP?
In 2017 I did my internship at the Colombian Management and Information Unit (UMAI) that iMMAP and OCHA supported. Therefore, I have been working close to iMMAP for about three years, even though I officially joined the team about six months ago.

What do you do at iMMAP?
Basically, what we do is to collect information, classify it, use statistical methods and look for where, when and how much the most vulnerable populations are suffering, which in our case are the refugees, migrants, and returnees from Venezuela, as well as the communities that host them in Colombia.

What do you like about working for iMMAP?
iMMAP has a very strong commitment to service and constantly encourages the creation of a cooperative environment around the information. This means that we are valued by all humanitarian actors and that we create very special collegiality. I am also happy with the team’s willingness to innovate, to try out new technologies and to move away from traditional schemes. This flexibility has allowed me to explore fields of knowledge that were unknown to me and makes me feel that iMMAP is a catalyst for my professional and personal growth. I could tell you many things about my daily life, but the pleasure of working at iMMAP is only understood by those of us on the team and those who work with us.

What is your motivation to work in the humanitarian sector?
Something that marked me and still makes me want to continue in the humanitarian sector is my first field assessment. This time I was able to evaluate the needs of Venezuelan refugees and migrants (my fellow countrymen) who were walking from the interior of Venezuela, intending to reach Ecuador, Peru, or Chile on foot. A situation that perhaps was not seen since the times of independence (1810). Remembering that experience motivates me to maintain my commitment.

“I am happy with the team’s willingness to innovate, to try out new technologies and to move away from traditional schemes”

Shorouq Al Manaseer
Production Officer
Syria/Jordan

How long have you been working with iMMAP?
I’ve been at iMMAP for two years and five months.

What do you do at iMMAP?
I’m a Production Officer. My job is to make things visually appealing. That includes report layouts, factsheets, graphs in a presentation, beautified maps, and a lot more! To make it simple, I make complicated data look simple enough for anyone to understand.

What do you like about working for iMMAP?
I like the challenges. I also like the fact that if you’re willing to learn, you’ll have a lot of learning opportunities. I also can always find someone to listen to me and reflect with me on not only my problems but my mistakes. I just think iMMAP has great potential for growth.

What is your motivation to work in the humanitarian sector?
Ever since I graduated, I followed a lot of humanitarian organizations like UNICEF and WHO. As a designer and human, I always thought their work was the best anyone could do both professionally and humanly. And as a person who has always believed they had the superpower to change the world, I’ve always aimed to join a humanitarian organization.

“I make complicated data look simple enough for anyone to understand”
How long have you been working with iMMAP?

I started working with iMMAP in 2014.

What do you do at iMMAP?

I first started as a Data Entry Clerk. Now, I am a Senior Information Management Officer, Head of the IM Department, and the focal point with Iraq's Directorate of Mine Action (DMA). I am responsible for the data synchronization process and updating field reports. My other responsibilities involve the Information Management System for Mine Action and mine action capacity building and development, and the coordination with implementing partners and National Mine Action Authorities through the Information Management Technical Working Group.

What is your motivation to work in the humanitarian sector?

I can see the impact of our work. We help to improve people's lives by way of showing the real picture of the contamination in Iraq to the stakeholders, and we support them to plan the mission better. I believe that we as iMMAP are making a difference, so that motivates me to continue my work.

What do you like about working for iMMAP?

I like the inspiring atmosphere, friendly colleagues, and internal capacity-building opportunities. I have learned a lot at iMMAP.

How long have you been working with iMMAP?

I joined iMMAP in July 2018 as an Information Management Officer seconded to the Coordination Cluster (OCHA). I came to know about iMMAP in my previous assignment with OCHA in Nigeria.

I was extremely glad when I got the opportunity to join iMMAP in Ethiopia and become part of the exciting team of iMMAPers. I knew its immense contribution to the humanitarian clusters in northeast Nigeria.

What do you do at iMMAP?

I am the IMO for the Coordination Cluster in Ethiopia, where I have the chance to interact on a regular basis with all the clusters, five of them supported by iMMAP. That gives me the opportunity to have an overview of the dynamics of humanitarian activities in the country, and the critical support iMMAP is providing through information management support.

What is your motivation to work in the humanitarian sector?

iMMAP information managers dramatically strengthen the capacity of the clusters in terms of planning, monitoring, and reporting. From the coordination perspective, it really makes life easier.

iMMAP's approach to humanitarian information management is unique in the sense that it sets a high standard of quality of information management services and products, introducing innovative methodologies as well as building the capacity of national humanitarian partners.

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How long have you been working with iMMAP?
My history working with iMMAP starts in 2008. iMMAP was running a project in Georgia to support authorities with post-conflict development. I was serving as part of the national staff supporting projects with IM-related objectives.

What do you do at iMMAP?
I manage multiple projects for iMMAP's Yemen program.

What do you like about working for iMMAP?
The harmonization of the extensive technical knowledge in the different IM-related fields with an exhaustive understanding of a humanitarian context creates a great environment for new insights and their realization. For the past decade, the organization has accumulated the required knowledge to be a well-recognized entity in the humanitarian field, and more importantly, the culture of sharing practices, which have been successfully acknowledged by the humanitarian community.

What is your motivation to work in the humanitarian sector?
Humanitarian response with a dynamic change in context brings up challenges, which must be solved in a timely fashion to reduce the negative impacts on a population in need. Despite the difficult context, understanding the efforts you, and the people around you, are enabling in countries with severe needs motivates me to continue developing my skills in various fields.

“For the past decade, the organization has accumulated the required knowledge to be a well-recognized entity in the humanitarian field”

FRIDON JAPARIDZE
PROGRAM MANAGER
YEMEN

How long have you been working with iMMAP?
It is now almost two years that I work with iMMAP.

What do you do at iMMAP?
I manage all iMMAP France operations. I am based in the headquarters in Marseille, France, but I keep very close contact with our field offices and personnel.

What do you like about working for iMMAP?
iMMAP is an organization that is very dynamic and very proactive. Despite being a very specialized NGO, iMMAP works on multiple sectors in support of a wide variety of humanitarian actors. I enjoy seeing the multiplicity of partnerships we develop that lead to very interesting and comprehensive interventions. With iMMAP, I also increased my conviction that information management is definitely an essential part of humanitarian response.

What is your motivation to work in the humanitarian sector?
At the beginning of my career, I simply wanted to ‘do something useful’ for others who are less lucky. After spending years in the field, I discovered the complexity of the humanitarian sector overtime and working in this area made me feel since the beginning that I was in the right place. I like that sense of satisfaction and happiness when we see some small results, after much bigger efforts and knowing these results will bring something positive to others in difficult situations.

“With iMMAP, I also increased my conviction that information management is definitely an essential part of humanitarian response”

ELISA ALGHISI
OPERATIONS MANAGER
FRANCE HQ
iMMAP provides solutions and strategies to support sectorial and organizational specific needs. We provide services through cooperative agreements and direct grant support, we work through standby partnership deployments with United Nations agencies, and we participate in multi-actor partnerships such as consortiums and the NGO Forum.
iMMAP TEAM

The iMMAP team is composed of some of the most qualified national and international information management specialists and other multisectoral experts.

iMMAP USA Personnel Composition

- 276
- Male National: 142
- Male International: 66
- Female National: 48
- Female International: 20

iMMAP France Personnel Composition

- 66
- Male National: 32
- Male International: 15
- Female National: 19
- Female International: 2

Legend

- Female National
- Female International
- Male National
- Male International

iMMAP USA Board of Directors

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