



iMAP Inc. ANNUAL REPORT 2022



**Better Data
Better Decisions
Better Outcomes**



Image Source: iMMAP Inc.

Welcome to iMMAP Inc.'s Annual Report 2022

iMMAP Inc. is an international not-for-profit organization that provides information management services to humanitarian and development organizations, enabling partners to make informed decisions that ultimately provide high-quality targeted assistance to the world's most vulnerable populations.

Our mission is to harness the power of information to facilitate evidence-based decisions to improve people's lives. By turning data into information, we create knowledge for decision-makers operating in development contexts, situations of violence, post-disaster, and conflict recovery.



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EXECUTIVE MESSAGE



Over the past year, I am proud of iMMAP Inc. that has continued to be a leading actor in the humanitarian and development sectors, demonstrating the impact that strategic information management and tailored partnerships can have on improving decision making processes based on solid data and evidence at all levels.

In an era where information is paramount, iMMAP Inc.'s commitment to excellence in information management, needs assessments and analysis has not only enhanced the efficiency of our partners but has also directly contributed to improving the lives of those in need as a consequence of improved decision making efforts through better available data.

The 2022 annual report is a testament to the remarkable achievements and milestones that we, at iMMAP Inc., have accomplished. It reflects the dedication of our talented teams, the trust of our partners and donors, and the relevancy of our work, around the globe.

As we navigate the evolving landscape of humanitarian challenges and opportunities, iMMAP Inc. remains steadfast in its mission to provide cutting-edge information management solutions. We understand that the strategic use of data is instrumental in creating sustainable and positive change. Through our collaborative efforts with our partners, we are charting a course towards a future where information is a catalyst for transformation.

I extend my deepest gratitude to our team members, partners, and donors who have been instrumental in making iMMAP Inc. a beacon of excellence in the humanitarian and development sectors in 2022 and we continue having the same ambitions for the years to come.

Thank you for being part of our journey, and I look forward to the continued success and results we will achieve together in the years to come.

William Barron
CEO & Co-founder



On behalf of our committed and supportive governing board, I salute our talented and dedicated staff. Once again in 2022, iMMAP Inc. has responded quickly, purposefully and with tremendous skills in analyzing the myriad of humanitarian challenges that vary from multi-year conflict to droughts, from land mines to water-borne crises, health and hunger crises. Indeed, each year, brand new threats afflict people and communities, and iMMAP Inc.'s on-the-ground analytical recommendations capabilities and expertise helping support bi-lateral and UN donors bring relief. Our data help local governments and civil society craft quick and also long lasting assistance through best on better data, better decisions which lead to better outcomes. ”

William S. Reese
Chair, Board of Directors

GOVERNANCE

BOARD OF DIRECTORS

William S. Reese
Chair

Glenn C. Nye III
Board Director

Zaid Zaid
Board Director

Brian Finlay
Chairman Emeritus

Leslie DeWitt
Board Director

Aimee Carter
Board Director

William Barron
Board Director / CEO

Maia Comeau
Board Director

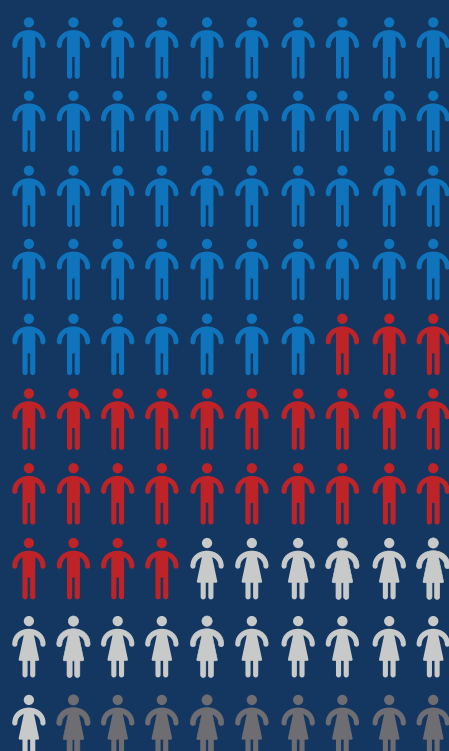
Sundaa Bridgett-Jones
Board Director

Robert Rosenberg
Board Director

Dan Grant
Board Director

Leslie R. Hinkson
Board Director

iMMAP Inc. TEAM



172 (46.24%)  National Male

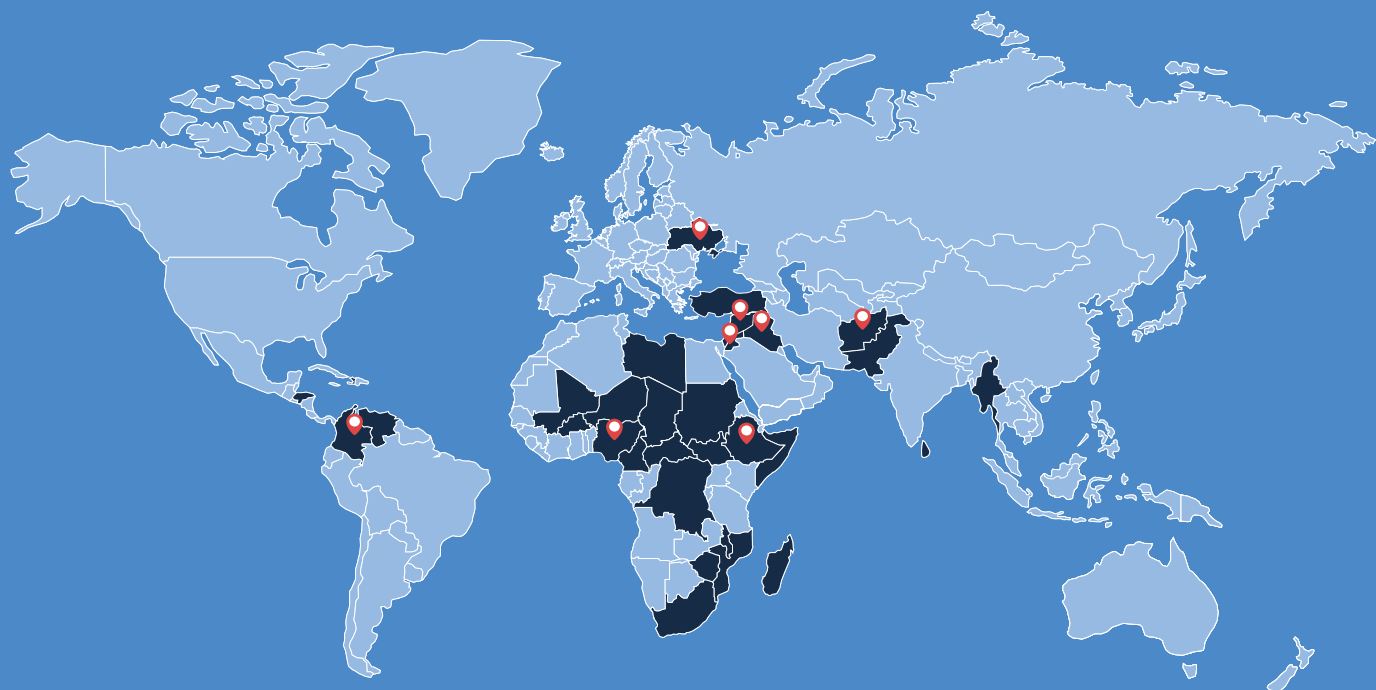
102 (27.42%)  International Male

64 (17.20%)  National Female

34 (09.14%)  International Female

GEOGRAPHIC FOOTPRINT

IMMAP Inc. HAD AN EXTENSIVE PRESENCE ACROSS THE
WORLD IN 2022.



Country Offices 2022

Afghanistan
Colombia
Ethiopia
Iraq
Jordan
Northeast Syria
Nigeria
Ukraine

Regional and Global Offices Supported

Switzerland - Global Health,
Nutrition, Protection and WASH
Clusters (Geneva)

Countries Supported

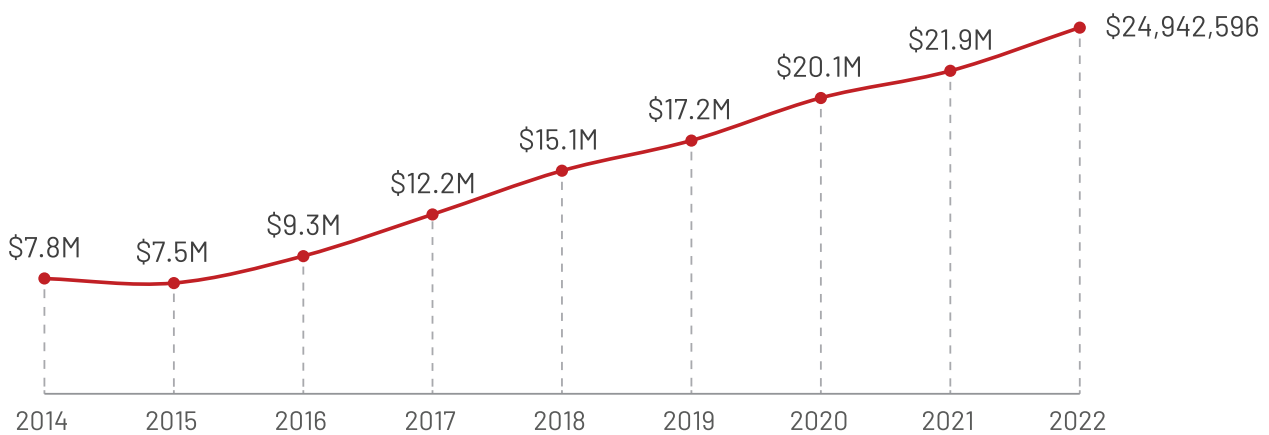
Afghanistan
Burkina Faso
Cameroon
Central African Republic
Chad
Colombia
Democratic Republic
of the Congo
Ethiopia
Fiji
Haiti
Honduras
Iraq
Lebanon
Libya
Madagascar
Malawi
Mali
Mozambique
Myanmar
Niger
Occupied
Palestinian Territory
Pakistan
Somalia
South Sudan
South Africa
Sri Lanka
Sudan
Syria
Türkiye
Ukraine
Venezuela
Zimbabwe

Headquarters

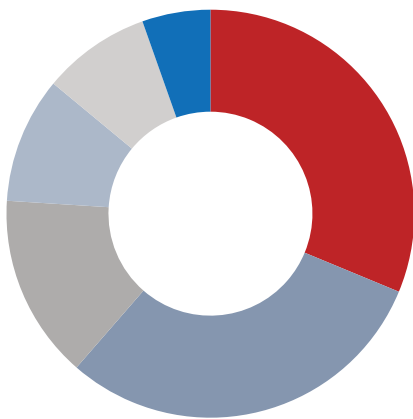
Washington, D.C.

FINANCIAL REPORT

iMAP Inc. Revenue by Year

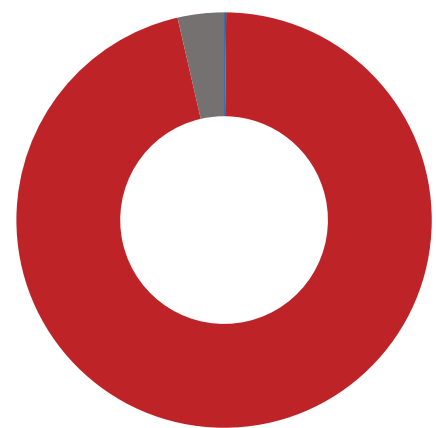


iMAP Inc. Revenue by Region in 2022



- 31.25% Global
- 30.15% MENA
- 14.61% Africa
- 10.00% Asia
- 8.58% South America
- 5.41% Europe

iMAP Inc. Revenue by Donor in 2022



- 96.24% US Government
- 0.16% NGO/Others
- 3.60% United Nations

DONORS



GLOBAL SURGE

The Global Surge Hit 10-Year Milestone with Sharp Increase in Deployments

Through its Global Surge Program, iMMAP Inc. stands ready to provide surge capacity support to emergency operations in information management and other technical thematic areas such as GIS, M&E, analysis and needs assessment. In 2022, and for its tenth year, iMMAP Inc. facilitated the rapid deployment of a range of experts in the most challenging humanitarian settings to support our partners' response activities.

Committed to enhancing the capabilities of our partner organizations by providing highly skilled and experienced personnel, iMMAP Inc. deployed 152 experts through the Global Surge program in 2022, marking a significant 187% increase compared to the previous year. Moreover, with 80 mission extensions, the Global Surge Team carried out a total of 232 deployments during 2022. Our reach extended to more than 30 countries, and we have provided support to five Global clusters.



Photo: UNOCHA/Matteo Minasi

The increase in deployments in 2022 reflects the growing number of requests we received, which was partly driven by the Ukrainian crisis, the Tigray situation and the crisis in the Horn of Africa. Additionally, it demonstrates our ongoing commitment to providing a diverse range of specialized profiles for our information management officers (IMOs) to meet the varying needs of our partners. "As the Global Surge Team has continuously worked to

shorten its response time, aiming to address requests within 48 hours, we have also focused on optimizing our overall management methods to ensure efficient and effective support is provided to our partners," explains Guido Pizzini, Global Surge and Partnerships Coordinator.

Most of our deployments (129) in 2022 were carried out under the Standby Partnership Programme (SBP) – for

which iMMAP Inc. is supported by our long-standing partner, USAID's Bureau of Humanitarian Assistance (USAID BHA). As part of the SBP Network, iMMAP Inc. established two new partnerships in 2022 by signing Memorandums of Understanding with UN Women and the international NGO Mercy Corps. These partnerships further strengthen our ability to provide support and expertise in critical humanitarian contexts.

In addition to the SBP program, the Global Surge Team introduced several other deployment modalities to provide reliable assistance and support that aligns with our partners' specific and changing needs. In 2022, iMMAP Inc. renewed its Long-Term Agreements (LTA) with UNICEF for mapping and GIS assistance and continued to support UNHCR for emergency information management (IM) services, as well as utilizing its existing LTA with the WHO regional office for the Eastern Mediterranean. Furthermore, iMMAP Inc. successfully secured a Deployment Partnership Agreements (DPA) with UNHCR, a Reimbursable Loan Agreement (RLA) with UNFPA and a Service Contract with Médecins Sans Frontières (MSF) for GIS support.

With a strong commitment to supporting our partners where they need us the most, our focus in 2022 naturally gravitated towards Ukraine. In response to the Russian military offensive that began on February 24th, iMMAP Inc. swiftly and significantly expanded our operations in the country through our USAID/BHA funded SBP programme. This enabled us to effectively respond to the immense humanitarian needs that arose. In such a volatile and fragile context, and rapidly evolving response, we deployed (on the ground and remotely) 16 experts to provide urgent information management (IM) support to UN Cluster Lead Agencies and other partners who required timely and on-the-ground technical expertise.

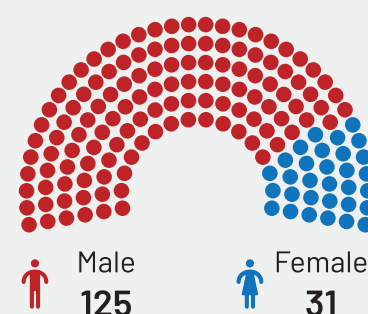
Simultaneously, we maintained a strong focus on humanitarian crises that go overlooked. In addition to Ukraine, we provided significant support to Ethiopia, Somalia, and the Central African Republic, where the Global Surge Team traveled in 2022 to conduct a monitoring mission assessing the deployment modalities.

Looking forward, the Global Surge Team expanded from 6 to 9 home-based personnel in 2022 to continue supporting our partners. "As iMMAP Inc. enters its 11th year of Standby Partnership Programme support, we remain committed to continuing to offer crucial support in addressing the most pressing humanitarian needs worldwide. We look forward to further extend our efforts in developing additional partnerships and deployment modalities to mirror our partners needs and to provide the best possible support in the fields of Information Management, M&E, Analysis, GIS and Assessments" concluded Guido Pizzini.

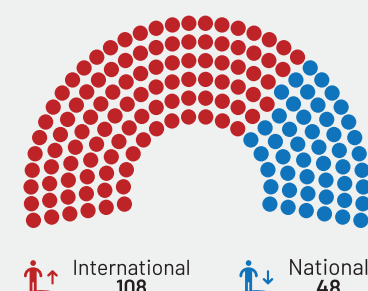
Total Number of deployments 2022



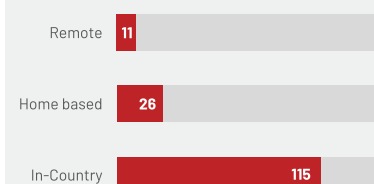
Gender



Grade



Modality



Country/region of support	Personnel seconded	Receiving Organization	Personnel seconded	Sector of Support	Personnel seconded
Ethiopia	40	IFRC	1	Health	43
Ukraine	16	GICHD	2	Coordination	21
Somalia	9	UNWOMEN	2	Food Security	13
Central African Republic	6	UNFPA	4	Protection	10
Myanmar	6	WFP	8	ES/NFI	9
South Sudan	5	FAO	10	WASH	8
Burkina Faso	4	IOM	10	Nutrition	7
Haiti	4	UNHCR	16	Child Protection	7
Cameroon	4	OCHA	21	AoR	6
DR Congo	4	UNICEF	35	NA	6
Iraq	4	WHO	43	GbV AoR	6
Niger	4	Total	152	CCCM	5
Mali	3			Logistics	4
Sudan	3	Supporting Donor	Personnel seconded	Education	4
Afghanistan	3	USAID - BHA	129	Mine Action	3
Fiji	3	CDC	11	CASH WG	1
Madagascar	3	UNICEF	7	Multi-sector	1
Pakistan	3	GICHD	2	Agriculture	1
Honduras	2	UNFPA	1	WASH and Nutrition	1
Mozambique	2	WHO	1	NFI/CCCM	1
Sri Lanka	2	IFRC	1	Child Protection & Education	1
Syria	2	Total	152	Total	152
Southern Africa	1				
Türkiye	1	Deployment Modality	Personnel seconded		
Venezuela	1	Standby Partnership	129		
Malawi	1	Cooperative Agreement	11		
Zimbabwe	1	Long Term Agreement	9		
Zimbabwe	1	Reimbursable Loan Agreement	1		
Chad	1	Field Support Team	1		
Occupied Palestinian Territory	1	APW	1		
Lebanon	1	IFRC	1		
Libya	1	Total	152		
Colombia	1				
Total	142				
Cluster supported	Personnel seconded			Region of Origin	Personnel
Global Health Cluster	4			Africa	100
Global Protection Cluster	2			Asia	27
Global Nutrition Cluster	1			Europe	12
Global Food Security Cluster	1			South America	7
Global Logistics Cluster	1			North America	6
Community Engagement	1			Total	152
Total	10				

FROM THE FIELD

Perspectives from a Surge Deployee: Trailblazing Your Way in Information Management

Meet Selin Ustaoglu, a 28-year-old Turkish citizen, who joined the iMMAP Inc.'s Surge Roster and was seconded in 2022 to the Global Food Security Cluster at the World Food Programme (WFP) Headquarters. Selin's role as a data analyst involved conducting analyses on the impact of the Ukrainian crisis on food security in several countries across Africa,



Image Source: iMMAP Inc. Selin Ustaoglu, pictured at the Surge induction workshop in Istanbul

South America, and Ukraine itself. Selin's journey into the field of information management within the humanitarian sector began after completing her Bachelor's and Master's Degrees in International Relations in Ankara, Türkiye. With a passion for working in the humanitarian sector, she recognized the high level of competition and the

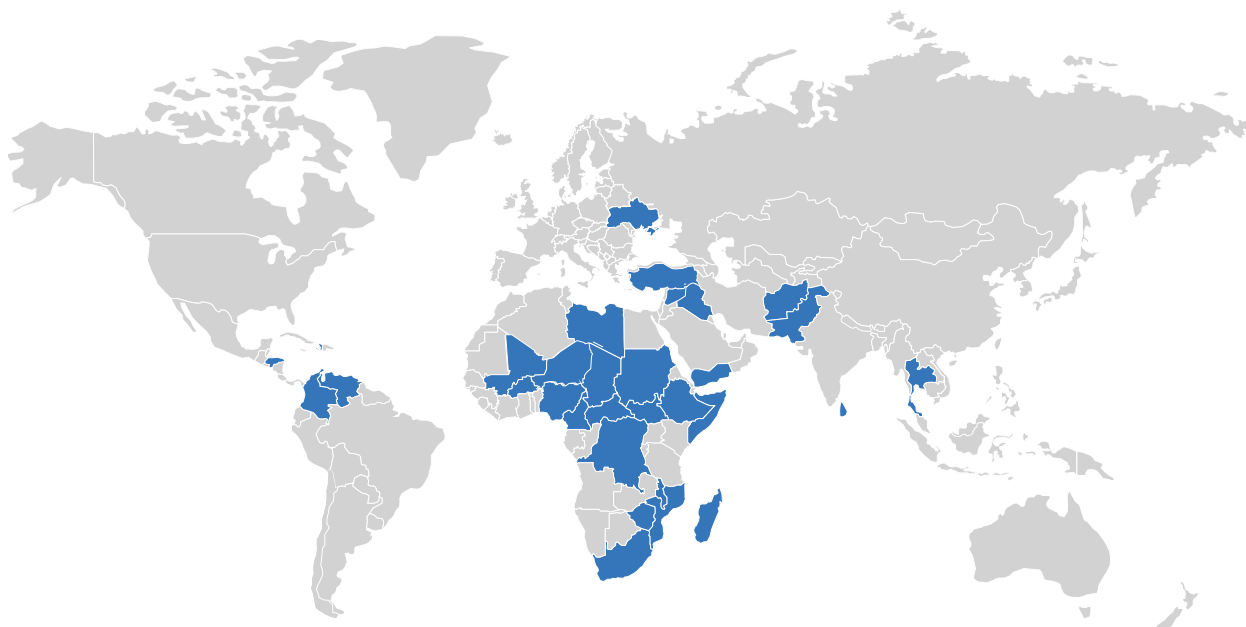
need for technical expertise in her field. "After my graduation, I noticed that the competition in this sector was high, and I decided I wanted to add a technical expertise to my profile", Selin explains.

Leveraging her aptitude for mathematics and statistics, Selin decided to enhance her profile by

acquiring skills in data analysis. She embarked on a journey of online courses and bootcamps, mastering coding languages such as Python.

Building on her newfound skills, Selin joined the data analysis team of a non-governmental organization, kickstarting her career as a data scientist and analyst within the

Global Surge Deployments by Country



humanitarian sector. Having worked in information management for several years, Selin acknowledges that the sector remains male-dominated, particularly in technology and data-related fields. "However, I do as well see a positive trend of more females engaged in these sectors which is very refreshing and positive", notes Selin – before highlighting that challenges in the sector, such as being assigned to duty stations away from home, with demanding and stressful environments, impact not only women but everybody in the humanitarian sector.

To aspiring women willing to pursue a career in information management, Selin offers valuable suggestions and tips. She encourages women to embrace the sector, assuring them that there is no reason to hesitate. "I would love to see more women active in this field – if they do not

mind spending lots of times in front of their computer", adds Selin with a smile. For example, self-learning through online courses and formal degrees in information management are excellent ways to gain knowledge and expertise. She also highlights the importance of learning a programming language like Python. "It is like learning a language, once you get comfortable with it, you can do everything with data", argues Selin.

While a passion for mathematics and statistics is vital for those aiming to become data scientists, Selin emphasizes that math remains crucial for data analysts but to a lesser extent. Additionally, she highlights the significance of developing skills in Excel and data visualization, as they play an increasingly important role in storytelling within the field. Above all, Selin stresses the

importance of adopting a humble approach, remaining open to continuous learning, and embracing new ways of working and thinking. Given the multicultural environments often encountered in the humanitarian sector, these qualities are crucial for success. Furthermore, a willingness to travel and adapt to various circumstances, including challenging locations, is essential. Selin firmly believes that the journey is worth it.

As Selin is "grateful to be part of the iMMAP Inc.'s Surge Roster and to be deployed with iMMAP Inc.," she exemplifies the power of combining technical expertise and passion within the humanitarian sector. As more experts like Selin enter the field, they contribute to a more buoyant sector, ultimately improving humanitarian efforts worldwide.



Afghanistan

Strengthening Disaster Risk Reduction and Information Management in Afghanistan with ReportHub and Humanitarian Spatial Data Center (HSDC)



Image Source: iMMAP Inc.

DONORS

USAID's Bureau for Humanitarian Assistance (BHA)

In March 2022, iMMAP Inc. re-established its operations in Afghanistan with the launch of the United States Agency for International Development (USAID) Bureau of Humanitarian Affairs (BHA) funded-project, Information Management for Disaster Risk Reduction and Response in Afghanistan (IM-D3R). The project aims to improve the impact of humanitarian response in the

country through the provision of information management (IM) products and services to partners, emphasizing on Disaster Risk Reduction (DRR).

Despite numerous challenges in Afghanistan's humanitarian community, notably the ban on women from working in NGOs at the end of the year, and the ongoing economic crisis, the security situation in the country has shown improvement compared to the last two decades, enabling iMMAP Inc. and its personnel to work

towards achieving their project goal, "improving the impact of humanitarian response".

Furthermore, iMMAP Inc. Afghanistan joined the Agency Coordinating Body for Afghan Relief & Development (ACBAR) NGO forum in Afghanistan, giving iMMAP Inc. a wider ground to work, collaborate, and tackle challenges with fellow NGOs in the country.

Below is the detailed achievement of iMMAP Inc. in Afghanistan for 2022.

ReportHub

iMMAP Inc.'s ReportHub is an innovative online reporting platform that addresses the gap in reporting of program and operational data across organizations by streamlining the information flow between cluster partners. The platform enables effective monitoring of the Humanitarian Response Plan

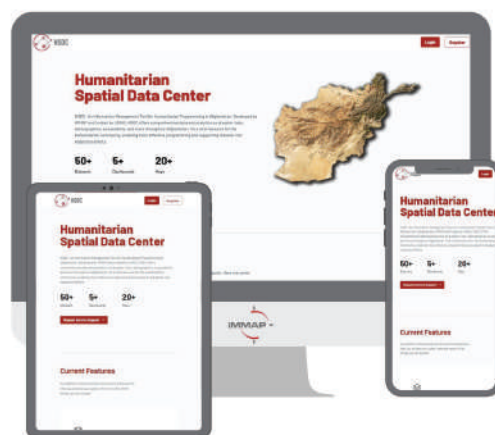
(HRP) and strengthens intersectoral coordination to support the Humanitarian Country Team (HCT).

During 2022, iMMAP Inc. extended its support to 118 partners, including 58 National NGOs, 49 International NGOs, 9 UN agencies, and 2 Red Cross & Crescent Movements in

Afghanistan through the platform. These partners supported 7 clusters and 2 working groups and recorded 4,164 data accesses (data downloads and dashboard consultations), making ReportHub the first reporting tool used by most of the active clusters in the country, as endorsed by the HCT.

Humanitarian Spatial Data Center (HSDC)

In 2022, iMAP Inc. started the development of its own platform to enhance the humanitarian programming and disaster risk reduction efforts in Afghanistan: HSDC. Through the provision of up-to-date data on disaster risk and web-GIS tools, the platform will support humanitarian organizations to visualize, analyze, and better prepare for and respond to disasters in the country.



Humanitarian Cluster Information Management Support

Throughout 2022, iMAP Inc. provided IM products and data analysis to 9 clusters, sub-clusters, and working groups: Food Security, WASH, Health, Protection, ES-NFI, Nutrition, Education, CVWG, and CCCM. In total, 363 IM products customized to the partners' needs. These products were essential in the sector's decision-making and coordination efforts.

Capacity Strengthening

To enhance the ability of partners to efficiently use the platform and accurately report data, iMAP Inc. also provided training to both national and international humanitarian actors within the country. Over the course of the year, we conducted 28 specialized training sessions, training 525 humanitarian professionals across 136 organizations to harness ReportHub's full potential.

Remote Primary Data Collection - RPDC

iMAP Inc. also collaborated with various sectors to discuss their research and assessment needs to bridge crucial response coordination information gaps and strengthen operational planning. One Remote Primary Data Collection (RPDC) was completed with the WASH Cluster and focused on collecting geo-referenced information on water sources within the urban areas of Kabul. The survey revealed insights on community practices regarding water quality, accessibility, and adequacy, which can then be used by the cluster partners in their services.



Colombia

Responding to Colombia's Complex Humanitarian Challenges with Innovative Information Management and Technology

DONORS

- USAID's Bureau for Humanitarian Assistance (BHA)
- US State Department's Bureau of Population, Refugees and Migration (BPRM)

As 2022 unfolds, Colombia finds itself grappling with a multitude of humanitarian challenges that echo the complexity of its socio-political and environmental landscape. A country rich in culture and diversity, Colombia's legacy of resilience is being tested as it navigates the cascading effects of global crises, from health to migration. These challenges, deeply embedded in the nation's historical fabric, are further exacerbated by newer, more immediate threats. The followings are the notable events seen by iMMAP Inc. Colombia in 2022:

- The impacts of COVID-19, which has had severe consequences on health, the economy, and education, particularly among the most vulnerable communities. This has hindered access to humanitarian assistance.
- An increase in violence, with hostilities between armed actors, recruitment of minors, sexual violence, threats, homicides, and forced disappearances.
- The ongoing arrival of migrants from various nationalities, with over 1.7 million Venezuelan refugees and migrants in Colombia, representing 37% of the regional total of migrants and refugees from Venezuela.
- The growing impact of climate change and natural disasters, such as floods, landslides, droughts, and forest fires, affecting food security, infrastructure, and access to basic services.

iMMAP Inc. has played a crucial role throughout 2022. The organization



Image Source: iMMAP Inc.

has supported national-level coordination, enhancing decision-making in humanitarian response through effective information management and the use of new technologies. This has included the implementation of geographic information systems (GIS) and big data analysis to gain a more precise and timely understanding of the needs of affected communities. By sharing real-time information, iMMAP Inc. has strengthened coordination among humanitarian organizations, government agencies, and actors on the ground, enabling a more integrated and efficient response.

Active participation of affected communities through the use of drones and the creation of 3D models has been the focal strategy for the organization.

This approach ensures that humanitarian responses are precisely tailored to meet the actual needs of individuals living in informal settlements.

iMMAP Inc., in its efforts toward risk reduction, has utilized advanced technologies, such as disaster prediction models and early warnings, to anticipate emergencies and take preventive measures, contributing to saving lives and reducing the impact of natural disasters.

Efficient information management and innovative technology use are pivotal in enhancing humanitarian response. These tools not only optimize operational effectiveness but also ensure that aid reaches those in need at the right time, which is essential in alleviating human suffering in emergencies.



Ethiopia

Enhancing Cluster Collaboration and Emergency Response with Expert Information Management and Capacity Building in Ethiopia

DONORS

USAID's Bureau for Humanitarian Assistance (BHA)

PROJECT

IM support and capacity building to humanitarian coordination bodies, clusters, government and NGOs involved in the humanitarian response in Ethiopia.

The humanitarian situation in Ethiopia has significantly deteriorated during 2021, leading to increased humanitarian needs across the country. In 2022, more than 20 million people needed humanitarian assistance and protection. Conflict in the northern part of the country, violence in other parts, and natural hazards such as floods, but most notably, the drought in the southern part of the country make the main drivers of needs. The spread of the conflict in Tigray into neighboring regions of Afar and Amhara during 2021 has left millions of people, displaced and non-displaced, in need of assistance and protection in these three regions of Northern Ethiopia. The violence in several other regions has further caused high numbers of displacement and damage to infrastructure and basic services and exposed the population to major protection risks.

iMMAP Inc. has supported the humanitarian community in Ethiopia by providing information management, mapping, and analysis services during the planning and implementation phases of the

emergency response.

The iMMAP Inc. Ethiopia program provides effective information management services to all cluster partners in order to facilitate intercluster coordination and enhance the capacity of humanitarian actors to respond to the crisis in Ethiopia.

The main goal of the project is to support response activities by strengthening the IM capacity of cluster members, improvement of reporting mechanisms used to identify the needs of vulnerable populations and providing better data to the intersectoral coordination mechanism led by the United Nations Office for the Coordination of Humanitarian Affairs (OCHA).

iMMAP Inc. has been supporting humanitarian clusters in Ethiopia since 2017, but in 2022 with the deployment of 31 Information Management Officers (IMOs), the assistance has expanded into more clusters and more regions while increasing efforts to build capacity.

SECTORS

Agriculture, Camp Coordination and Camp Management (CCCM), Child Protection, Food Security, Health, Nutrition, Emergency Shelter and Non-Food Items, Protection, WASH, as well as support to UNOCHA and the Ethiopia Disaster Risk Management Committee (EDRMC) and the Regional Emergency Coordination Centers (RECCs).

Capacity Building 2022

10 trainings

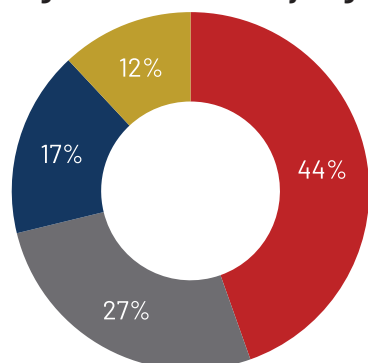
184 People trained (the number of humanitarian workers benefitting from iMMAP Inc.'s Capacity Building activities).

82 unique organizations trained (The number of humanitarian organizations benefitting from iMMAP Inc.'s Capacity Building activities).



Image Source: iMMAP Inc.

Organizations Trained by Origin



■ INGO ■ GOVERNMENT
■ UN Agency ■ LNNGO



Iraq

Information Management to Strengthen Situational Awareness For Improved Planning And Prioritization of Humanitarian Assistance in Iraq



Image Source: iMMAP Inc.

DONORS

- U.S. State Department's Bureau of Political-Military Affairs, Office of Weapons Removal and Abatement (PM/WRA)
- Geneva International Center for Humanitarian Demining (GICHD)
- UNICEF

PARTNERS

- CHEMONICS

THE PROGRAM

Since its inception in 2011, iMMAP Inc. in Iraq has been a leader in the field of information management

support to humanitarian clusters, international and national non-profit organizations, as well as government partners, enabling them to make informed decisions that evolves to an impactful change on the lives of most vulnerable communities affected by years of conflict in Iraq. iMMAP Inc. provides support to the humanitarian mine action sector through targeted information management support and capacity strengthening to the National Mine Action Authorities to enable a common operation picture of Explosive Remnants of War (ERW) contamination and clearance efforts.

In partnership with Chemonics, iMMAP Inc. in Iraq conducts research and context analysis across Ninewa, Anbar, Dhi-Qar, Basrah and Erbil governorates to provide analysis products, including a project web portal, dashboards, map products and area profiles to support the objectives of USAID's Durable Communities and Economic Opportunities project.

SECTORS

- Humanitarian Mine Action
- Coordination and Common Services
- Research and Context Analysis
- Health

PROJECTS

- Information Management Technical Support and Capacity Building for the National Mine Action Authorities in Iraq
- Third Party Monitoring of Explosive Remnants of War Clearance in Iraq
- Development of Mine Action Central Repository of Accidents
- Durable Communities and Economic Opportunities (Chemonics / USAID)

CAPACITY BUILDING

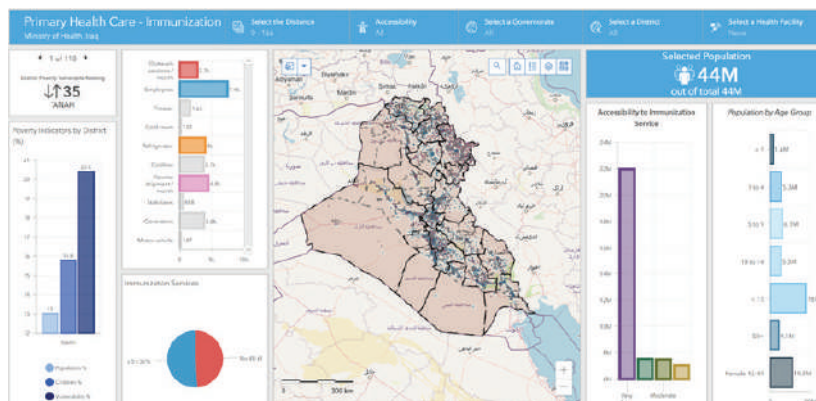
- 21 trainings
- 190 participants
- 2 organizations trained

HIGHLIGHT

UNICEF & iMMAP Inc.: A partnership to support the immunization strategy in Iraq through GIS technology

In Iraq, the public health sector is struggling to provide adequate access to childhood vaccines. To address this issue, UNICEF and iMMAP Inc. started an initiative to develop a Geographic Information System (GIS) to map the coverage of Primary Health Care services across Iraq. The GIS system helps the Ministry of Health identify underserved communities and improve oversight of immunization coverage and planning for outreach services, vaccine distribution, and stock management.

The GIS system will assist the Iraqi Ministry of Health in mapping the coverage of Primary Health Care services by using health facility



Immunization service coverage dashboard created by iMMAP Inc. for the Iraqi Ministry of Health

catchment areas and settlements to identify underserved communities and assess accessibility to immunization services.

It will also be expanded to integrate a scenario-mapping feature to assess the impact of expanding immunization coverage to additional health facilities and providing outreach services. iMMAP Inc. also provides training and technical

support in geospatial data collection and processing, as well as mapping and fundamental spatial analysis to the MoH staff, so they can own the GIS tool, use it and expand on its capabilities as needed.

The project is funded and supported by UNICEF Iraq, in partnership with iMMAP Inc.



Image Source: iMMAP Inc.



Empowering Decision-Making: iMMAP Inc.'s Critical Information Management Services Equip Cluster Groups in Syria with Essential Tools and Insights

Jordan/Syria

DONOR

USAID's Bureau for Humanitarian Assistance (BHA)

Throughout the first half of 2022, the iMMAP Inc. Jordan/Syria Office dedicated significant efforts and resources to successfully complete the 7th iteration of the Information Management Resource Center (IMRC) project, generously funded by USAID's BHA. This phase of the project concluded in May.

During this 7th iteration, iMMAP Inc. played a pivotal role by consistently providing support to the Food Security Cluster. Its contributions included a wide array of products and services delivered through

the Research & Analysis Unit. iMMAP Inc. was responsible for hosting the Northeast Syria Food Security and Livelihoods Working Group and deploying numerous Information Management Officers to the various Clusters, Sectors, and Working Groups across all Syria hubs, including Whole of Syria (WoS), Northwest Syria (NWS), and Northeast Syria (NES). Our team provided critical Information Management services, sourced directly from the iMMAP Inc. catalog.

From crafting infographics and dashboards to generating reports and assessments, our team provided partners with the tools needed for informed decision making.

iMMAP Inc.'s Information Management expertise played a crucial role in supporting several clusters and working groups:

- WoS Health Cluster
- WoS Protection Cluster
- Child Protection Working Group
- NES Protection Working Group
- Cash for Work Working Group

In the latter half of 2022, iMMAP Inc. unwaveringly continued its support for Syria's Clusters, Sectors, and Working Groups of Information Management Resource Center (IMRC) project continues throughout the remainder of the year 2022, thanks to generous funding from BHA, ensuring the ongoing provision of essential support. iMMAP Inc. sustained its steadfast commitment to Food Security and Livelihoods, particularly within the NES Working Group and the Research and Analysis Units. The organization elevated the quality of its support, delivering an array of critical resources such as Wheat to Bread Assessments, Value Chain Studies, and monthly regional Context Updates. Catering to specific requests from partners and cluster members, iMMAP Inc. also issued in-depth reports that captured the shifting dynamics in Syria's context.



Photo: ©Joel Bombardier. CC BY 2.0 Deed

During the project's 8th phase, iMMAP Inc. underwent a strategic transformation in how it supports clusters and working groups. The organization transitioned from using field-based Information Management Officers to an office-based Unit focused on providing remote support. iMMAP Inc.'s Jordan/Syria Office demonstrated consistent commitment to humanitarian efforts throughout 2022, implementing an impactful change in operational strategy without compromising on dedication or quality.



iMAP Inc. Elevates Humanitarian Response in Northeast Nigeria with Advanced Information Management and Capacity Building Initiatives.

DONOR

USAID's Bureau for Humanitarian Assistance (BHA)

PROJECT

Support to Humanitarian Coordination and Information Management Services in Nigeria

The humanitarian crisis in Northeast Nigeria has persisted since its onset in 2010. The crisis is driven by prolonged conflict between non-state armed groups and poverty. Global unrest, inflation, and adverse climate conditions further intensified the situation in 2022. According to the 2022 Nigeria Humanitarian Response Plan (HRP) an estimated 8.4 million people in the Borno, Adamawa, and Yobe (BAY) states urgently need life-saving interventions, with priorities including access to food, clean water, healthcare, and protection services. To achieve the objectives of the HRP and optimize response impacts, implementing actors need verified and actionable information, as it is vital for efficient and coherent response planning, implementation, and monitoring.

For six years, iMAP Inc. has been contributing information management (IM) services to the humanitarian operations in the region. These services encompass data management, conducting need assessments and analyses, delivering technical capacity building through focused training activities and internship programs,



Image Source: iMAP Inc.

developing innovative information systems, and coordination support activities. Administered by our Humanitarian and Information Analysis Unit (HIAU) and Capacity Building Team, these services empower USAID Bureau for Humanitarian Assistance (BHA) partners and other key actors to strengthen their IM capacities sustainably.

Our robust IM expertise enables the response actors in the BAY states to target and prioritize interventions, scale partners' IM capacity, make effective use of

resources, track operations, and make evidence-based decisions that help improve the lives of vulnerable people. Better data equips these actors to coordinate responses more effectively, leading to better outcomes.

In 2022, iMAP Inc. extended its support for the Humanitarian Coordination and Information Management Services in Nigeria. In collaboration with OCHA, iMAP Inc. designed and delivered coordination support, cross-cutting and thematic IM solutions to humanitarian sectors and working group members.



Image Source: iMMAP Inc.

Among the innovations are the development of a digital data collection tool that enables the House, Land, and Property (HLP) Sub-sector to efficiently gather 5Ws information from its partners, and the Collective Accountability Information Management System (C-AIMS) for the Accountability to Affected Working Group. The C-AIMS helps aid responders to adjust their programming based on insights gathered from the communities they serve. During this award cycle, iMMAP Inc. revived its in-person basic humanitarian IM capacity building program in Adamawa and Yobe states, which had been suspended due to funding

constraints and the Covid-19 outbreak. iMMAP Inc. also launched its thematic IM and data science courses for partners in Borno state.

iMMAP Inc. supported humanitarian organizations with critical IM expertise, delivering 166 tailored information products for these partners. Our capacity-building programs have benefitted 314 participants in important IM skills and practices, critical for effective response.

Our internship program successfully saw the graduation of 21 interns by the end of the 2022 project cycle, providing a unique opportunity

for indigenes of the BAY states to gain hands-on experience in humanitarian IM and improve their access to the labor market. This initiative fosters response localization and the sustainability of IM technical expertise in Nigeria. Since the program's inception, 49 interns have found employment. In addition, iMMAP Inc. signed a memorandum of understanding (MoU) with the American University of Nigeria and renewed its MoU with the University of Maiduguri (UNIMAID). The MoUs present collaboration opportunities for capacity development and socio-economic empowerment in humanitarian IM.



Ukraine

A Year of Impact in Ukraine: Strengthening Humanitarian Response with Localized Information Management and Mine Action Support



Image Source: ©Olha Solodenko/Shutterstock

DONORS

- USAID's Bureau for Humanitarian Assistance (BHA)
- U.S. State Department's Bureau of Political-Military Affairs, Office of Weapons Removal and Abatement (PM/WRA)

Since 2015, iMMAP Inc. has maintained a steady presence in the country by deploying personnel to support the Food Security Cluster or to assist national and international actors conducting mine action activities in the country. Since the conflict in Ukraine escalated into a war on February 24th, 2022, iMMAP Inc. significantly increased its operations to address the immense

humanitarian needs. Initially, 15 staff members were deployed to provide urgent information management support to UN agencies and partners. iMMAP Inc. subsequently established a ground presence in Ukraine in March 2022 to address ongoing needs. "The launch of our new country program in Ukraine symbolizes our commitment to support the country's humanitarian response with essential information management resources," commented Fridon Japridze, iMMAP Inc. Ukraine Country Representative. "This step represents more than the opening of an office; it's a milestone in our journey to provide data-driven,

strategic solutions to the most pressing challenges Ukraine faces." In Ukraine, iMMAP Inc. focuses on improving the flow of information to strengthen coordination and decision-making through two main projects.

First, the "Provision of IM Support to Ukraine Crisis Response Clusters" project funding by BHA aims to create an environment within the cluster architecture where high quality information is readily available.

Through this project, iMMAP Inc. supports OCHA, the Food Security and Livelihoods (FSL), Health, Camp



Image Source: Samollova/OCHA

Coordination and Camp Management (CCCM), Water, Sanitation and Hygiene (WASH) Clusters, the Gender-Based Violence (GBV) and Child Protection sub-cluster, as well as the cluster partners with information management services to enhance coordination of the response.

Throughout 2022, the iMMAP Inc. team created 467 IM products, ranging from custom analytics, dashboards and maps to IM strategies and web development solutions. These products strengthened coordination, planning, as well as giving humanitarian partners public visibility. iMMAP Inc. Ukraine team also focused on enhancing the information management capacity of cluster partners through various training programs. Furthermore,

iMMAP Inc. launched an online training platform – available in English and Ukrainian – to digitize and facilitate knowledge sharing within the ever-growing humanitarian community in Ukraine.

Second, the Third-party Monitoring (TPM) project aims to streamline the monitoring of the humanitarian mine action (HMA) activities led by partners in Ukraine. With landmines and Explosive Remnants of War (ERW) contaminating large swathes of Ukrainian territory, iMMAP Inc. provides unbiased and objective monitoring of the Conventional Weapons Destruction activities led by the PM/WRA HMA partners. Funded by PM/WRA, the TPM project ensures that the Conventional Weapons Destruction (CWD) activities conducted by implementing partners are in line

with the donor's key objectives.

As the humanitarian needs in Ukraine remain immense, iMMAP's Inc. efforts in the country prioritize one key commitment: localization of the humanitarian response. "The incorporation of local perspectives in humanitarian response is paramount," argued Fridon Japaridze. "Enhanced information management systems can amplify the local voices, ensuring they're not just heard but actively shape humanitarian efforts." By equipping local NGOs with skills, knowledge, and resources, iMMAP Inc. aims to empower them to lead the design and implementation of contextually relevant and sustainable development programs.

TECHNOLOGY AND KNOWLEDGE MANAGEMENT



Image Source: UNDP Afghanistan

In 2022, iMMAP Inc. continued to make significant progress in innovation, technology, and knowledge management to support humanitarian and development organizations.

iMMAP Inc. stands at the forefront of innovation, delivering cutting-edge information management services to humanitarian organizations on a global scale. Our innovative approach not only empowers our partners but also revolutionizes the decision-making process across key sectors of humanitarian intervention. By embracing technological advancements, we significantly enhance the efficiency and effectiveness of responses to vulnerable communities in need of urgent assistance.

One of the major milestones of the year was the full-scale internal review of iMMAP Inc.'s Knowledge Management System (KMS). Through an online survey, we collected valuable feedback from iMMAP Inc. members on various aspects of knowledge management, capacity strengthening, tools, and technology.

Based on this review, we prepared a comprehensive list of recommendations and adjustments to be implemented in the upcoming year, ensuring continuous improvement of our knowledge management practices, enabling us to deliver high-quality information products and digital solutions. We then focused on monitoring the usage of knowledge management and document management structures, implementing new on- and off-boarding SOPs, curating communities of practice.

Recognizing the importance of knowledge management beyond our organization, we developed a framework to offer Knowledge Management as a service to external stakeholders, in an effort to demonstrate our commitment to sharing expertise and supporting the broader humanitarian and development community. Our centralized knowledge and resource hub, the iMMAP Inc. Global Library, became fully operational and is now being explored as a potential knowledge management solution for external stakeholders.

In information technology, we focused

on optimizing internal processes and enhancing IT security. To heighten compliance and awareness among our personnel, we rolled out a mandatory training curriculum covering all the policies and guidelines. This training ensures that everyone in the organization understands their roles and responsibilities in maintaining information security and data protection when developing products and services for our partners.

Establishing technical communities within iMMAP Inc. has fostered internal cooperation, enabling experts to exchange knowledge, pool best practices, and work together on inventive solutions for intricate technical issues. Under the leadership of the iMMAP Inc. Global Technology team, the communities foster continuous learning, facilitate cross-functional collaboration, and empower iMMAP Inc. to enhance its technical capabilities and deliver high-quality services to its partners and beneficiaries. iMMAP Inc. is now planning to extend its communities of practice beyond internal stakeholders, aiming to broaden collaboration and knowledge sharing by engaging with external networks. This extension will enable enhanced expertise exchange, increased innovation, and a more comprehensive approach to addressing complex challenges and delivering impactful solutions.

By fostering collaborative partnerships and leveraging innovative technologies, iMMAP Inc. remains committed to enhancing information management practices, promoting a productive exchange of knowledge, data protection, and driving positive change within the humanitarian sector.



**Better Data
Better Decisions
Better Outcomes**



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