

Standby Partnership Programme Report



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A review of iMMAP Inc.'s **Global Surge contributions** to the **SBP Programme** from Jan. 2022 to Nov. 2023



Global Surge

Aerial view of Port-au-Prince, Haiti. © Google Earth.

Since 2012, iMMAP Inc. maintains a **roster of skilled professionals** rapidly deployable to **UN agencies** and selected **international NGOs**.

Within days, experienced staff can be deployed to the **most complex humanitarian** and **protracted crises** to streamline relief efforts and meet unique **human resources** demands.

Our expertise



Our vision



As we celebrate our **11-year milestone** within the **SBP Programme** this year, we take great pride in the substantial support we have provided across the globe.

The significant impact of our endeavors is attributable to our enduring and esteemed partnership with **our valued donor, USAID's Bureau for Humanitarian Assistance**.

Their steadfast support has been pivotal in enabling us to make a **meaningful difference**, and we look forward to continuing our collaborative efforts.

William Barron
iMAP Inc. CEO



After **more than a decade** of SBP support, our commitment to addressing urgent humanitarian needs worldwide is **unwavering**.

With the strategic and steadfast support from USAID's Bureau for Humanitarian Assistance, we eagerly anticipate **expanding our efforts**, tailoring them to our partner organizations' needs, and providing optimal support across all our areas of expertise.

Guido Pizzini
Business Development, Impact and Partnerships Director



iMAP Inc. is one of the key Standby Partnership Programme partners with over **450 deployments** conducted since 2012.

We are proud of the **impact of our strategic work** in humanitarian contexts and we look forward to continue expanding our roster's capacity providing support not only in the field of Information Management, but also GIS, M&E, and Assessments & Analysis.

Chiara Mancuso
Global Surge & Partnership Coordinator

SBP Programme & Network

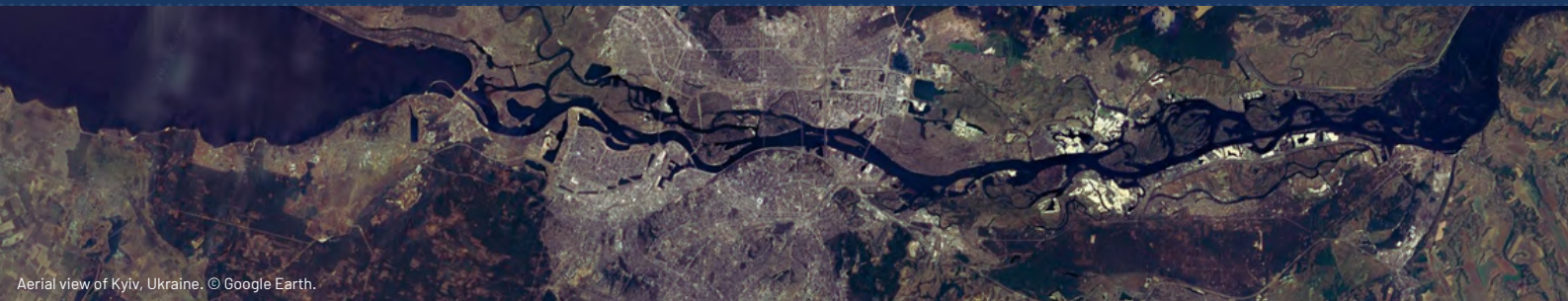


Created to fast-track staffing efforts during humanitarian emergencies, the **Standby Partnership Programme (SBP)** enables the rapid provision of skilled professionals to UN agencies and selected international NGOs.

Since 2012, iMMAP Inc.'s Global Surge has proudly served as Standby Partner with the longstanding support of our donor **USAID's Bureau for Humanitarian Assistance (BHA)**.

In 2022, iMMAP Inc. was the **second largest sending partner organization within the SBP Network**.

Our **extensive** roster of **experienced** Information Management, GIS, Assessments & Analysis, and Monitoring & Evaluation specialists is always on **standby** for **rapid worldwide deployment**.



Aerial view of Kyiv, Ukraine. © Google Earth.

Our enduring commitment to the Standby Partnership Programme within the SBP Network has significantly **increased** over the reporting period.

During this time, we actively engaged in the **SBP Network Duty of Care and MEAL Working Groups**. Additionally, iMMAP Inc. contributed to the SBP Network with an in-kind support to **Monitoring & Evaluation and Communications efforts** – in addition to a financial contribution. Moreover, we contributed to the **joint monitoring mission for the Ukraine** crisis in 2022.



Further underlining our commitment, iMMAP Inc.'s Global Surge & Partnership Coordinator provided substantial support in the **planning** and **execution** of the **joint monitoring mission to Türkiye** in September 2023, responding to the earthquake in **Türkiye and Syria**, serving as mission **co-lead**.

Looking ahead, we anticipate a **continued deepening of our involvement** as we will assume the role of **co-chair** for the network's **steering committee** in 2024.

Recent achievements



To facilitate the **rapid deployment** of a range of experts in the most challenging humanitarian settings, we maintain **12 bilateral partnerships** with **11 UN agencies** and **one international NGO**. Currently, we hold agreements with **FAO, IOM, OCHA, UNFPA, UNDP, UNICEF, UNHCR, UN Women, WHO, WFP, UNDSS, and Mercy Corps (iNGO)**.

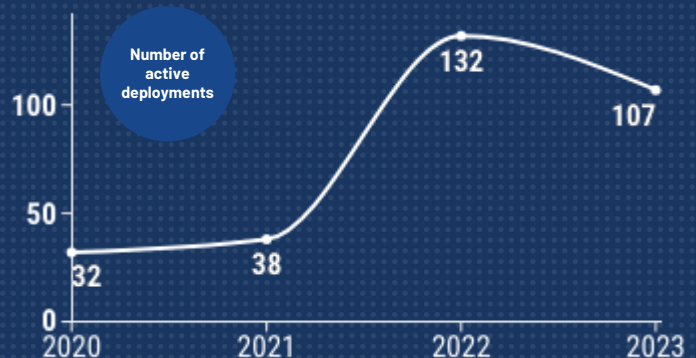
Over the reporting period, the Global Surge hit its **11-year milestone** (in 2023) – always on standby to provide surge capacity in support to emergency operations in **information management and other technical thematic areas**.



As part of the **SBP Network**, iMMAP Inc. has recently established **3 new partnerships** by signing Memorandums of Understanding with **UN Women** and the international NGO **Mercy Corps** (in 2022), and with the **United Nations Department of Safety and Security** (in 2023).

iMMAP Inc. is dedicated to **boosting the capabilities** of our partner organizations through the SBP Programme.

Our commitment has been **unwavering**, with a **sharp increase** in SBP deployments over the last two years.



Our longstanding & trusted donor

Since 2012, our esteemed partner and donor, **USAID's Bureau for Humanitarian Assistance (BHA)** has steadfastly **supported** and **funded** iMMAP Inc.'s Global Surge **SBP contributions** to the operations of UN partners and an international non-governmental organization.

Through this longstanding partnership, iMMAP Inc. has been instrumental in providing vital information management support. This entails the **meticulous selection and deployment** of highly skilled Information Management Officers (IMOs) to address a spectrum of emergency situations.

The support from BHA has facilitated the **successful completion of over 450 deployments** since the inception of this **collaborative effort** in 2012.



USAID
FROM THE AMERICAN PEOPLE

SBP Deployments Data

195

Deployments

943

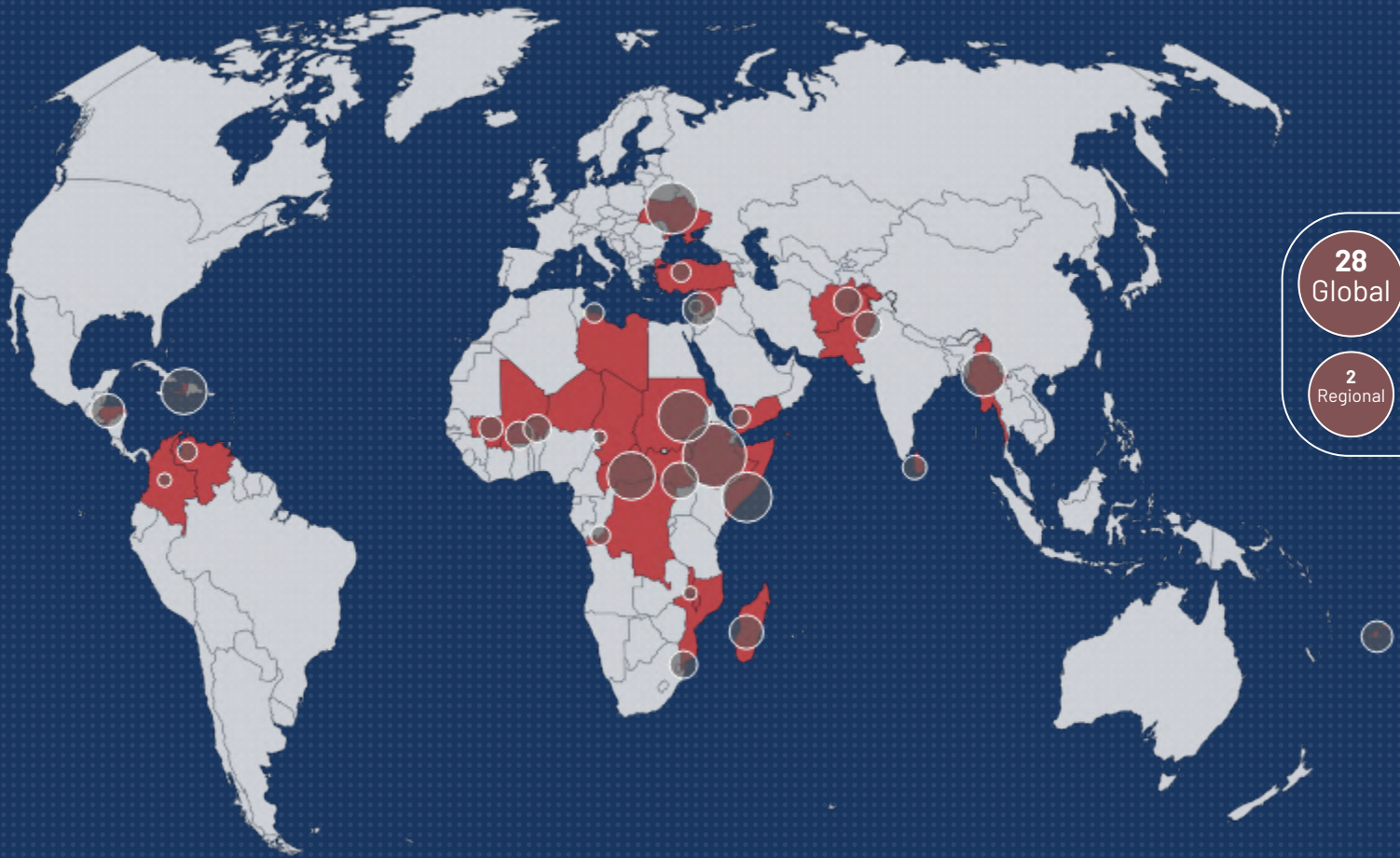
Months of active support

28

Countries covered

5

Months duration on average



Overview of SBP Deployments

15

Regional/Country Sectors-Clusters supported

6

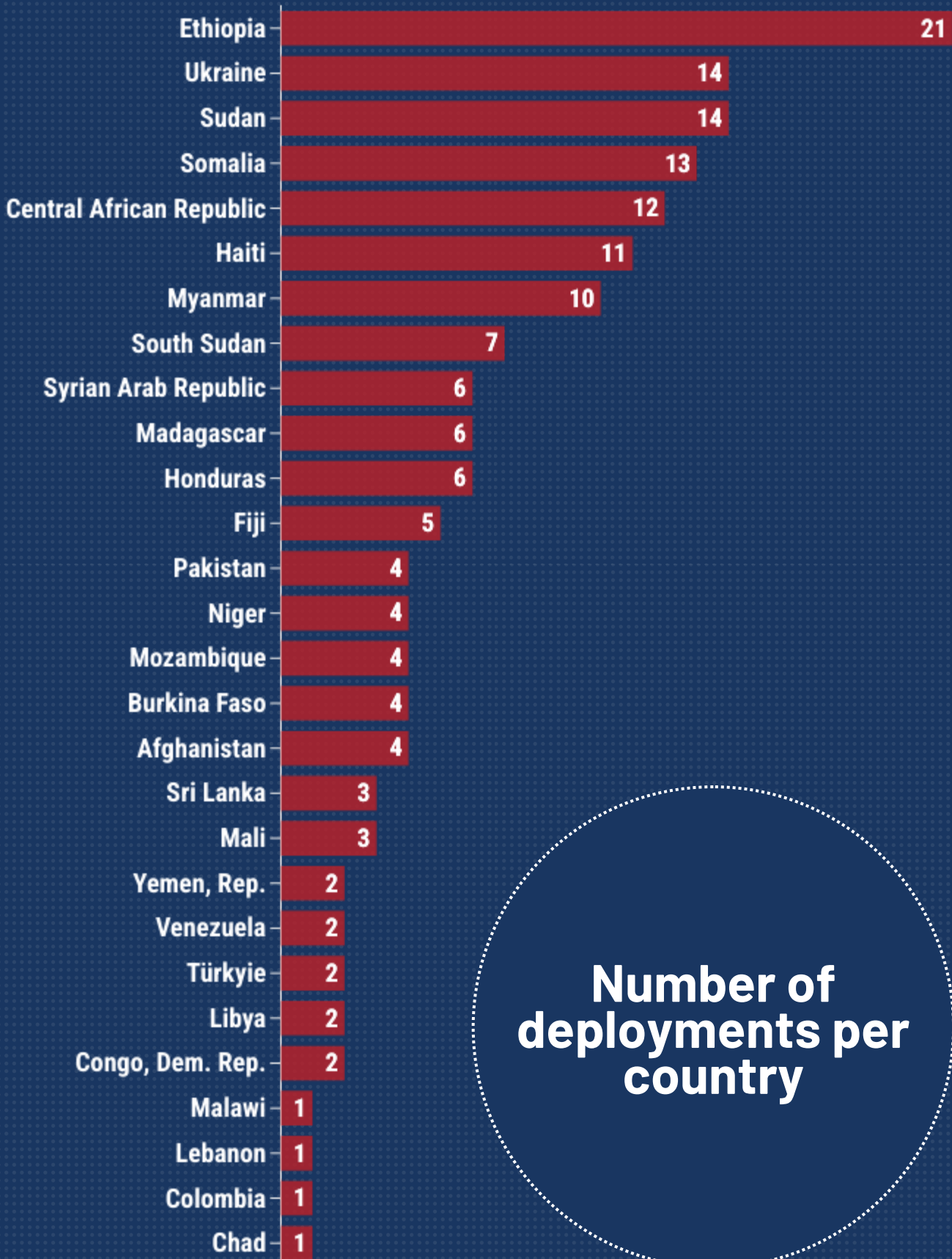
Global Clusters supported

Number of deployments



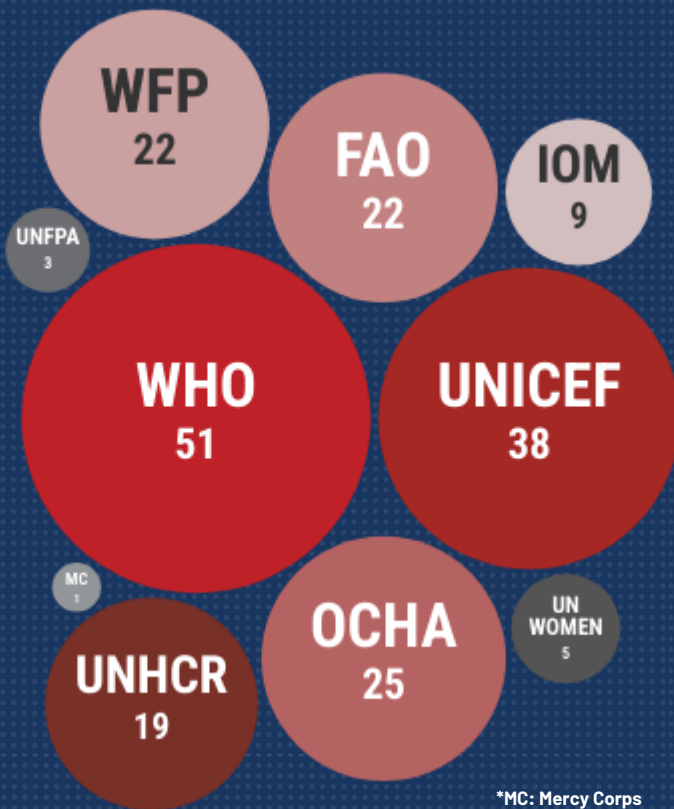
Gender repartition ● Male ● Female ● Non specified

SBP Deployments Data



Number of
deployments per
country

SBP Deployments Data



*MC: Mercy Corps

Hosting partners

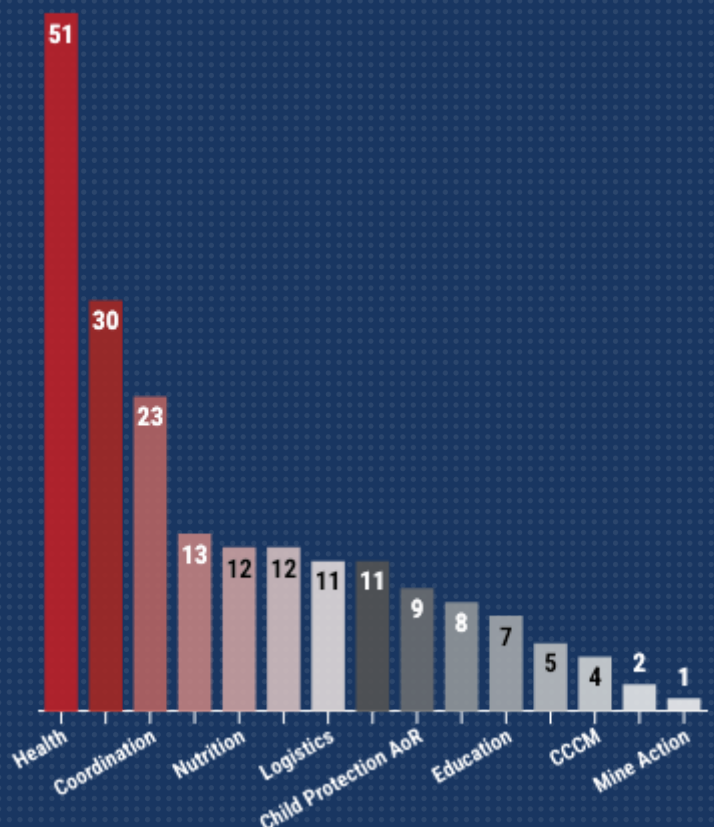
During the reporting period, iMMAP Inc.'s Global Surge team provided support to **10 United Nations agencies**. The World Health Organization (**WHO**), the United Nations Children's Fund (**UNICEF**), and the United Nations Office for the Coordination of Humanitarian Affairs (**OCHA**) took the lead in terms of the highest number of deployments.

We also initiated our first SBP deployment with the international NGO, **Mercy Corps (MC)**. Thanks to a new partnership, we can deploy personnel in emergency operations where Mercy Corps co-leads clusters, such as the WASH, Food Security and Livelihoods clusters and in support to Cash Working Groups at country level.

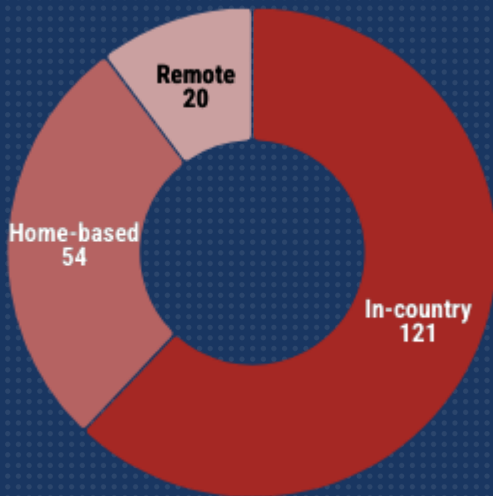
Clusters-Sectors Supported

Over the last two years, our SBP deployees have provided their support and specialized expertise across an array of clusters and sectors. In particular, the **Health and Food Security Clusters** received a large share of our support. Our Global Surge also heavily contributed to **coordination** efforts spearheaded by **OCHA**. From responding to humanitarian crises in Ukraine, Haiti, or Sudan to jumping into action during sudden emergencies, such as the earthquake in Türkiye-Syria in February 2023, our deployees answered the call.

The breadth of our involvement across **15 clusters and sectors** – be it at **country** level or **global** level – stands as a compelling testament to the unwavering dedication, adaptability and diverse expertise of our deployees.



SBP Deployments Data



Deployment modalities

Most of our SBP deployees carried out their duties **in-country**, right in the **field**. However, about a third of them worked whether from home or **remotely**.

This shift reflects the evolving nature of our work, highlighting the various **challenges** faced by humanitarian workers worldwide. These challenges range from navigating **visa** complexities in certain countries to dealing with **reduced humanitarian access** due to **security** concerns.

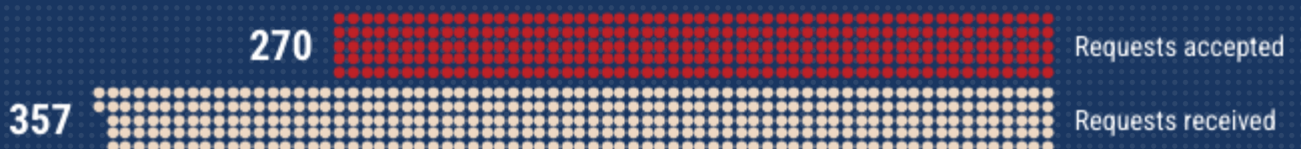
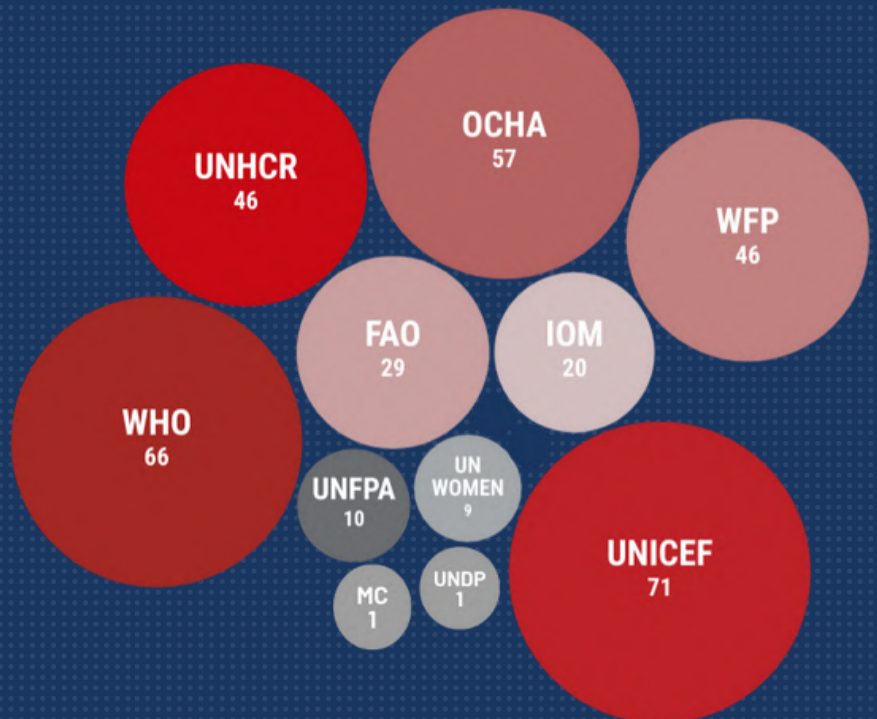
Despite these obstacles, in times of humanitarian crises, **swift action is crucial**. We cannot afford to leave people behind simply because our deployees may not be physically present. Ensuring that **we reach and support affected populations** is our unwavering commitment, regardless of the circumstances.

Requesting partners

Since January 2022, our partners have issued **357 SBP requests** related to Information Management, comprising 259 new requests and 98 renewals. We efficiently accepted a noteworthy 76% of these requests.

The expansion of the Global Surge team enabled us to **process and accept more requests** compared to previous years, while significantly reducing our response time.

The partners making the most requests align with those our deployees support the most, with UNICEF, WHO, and OCHA taking the lead.



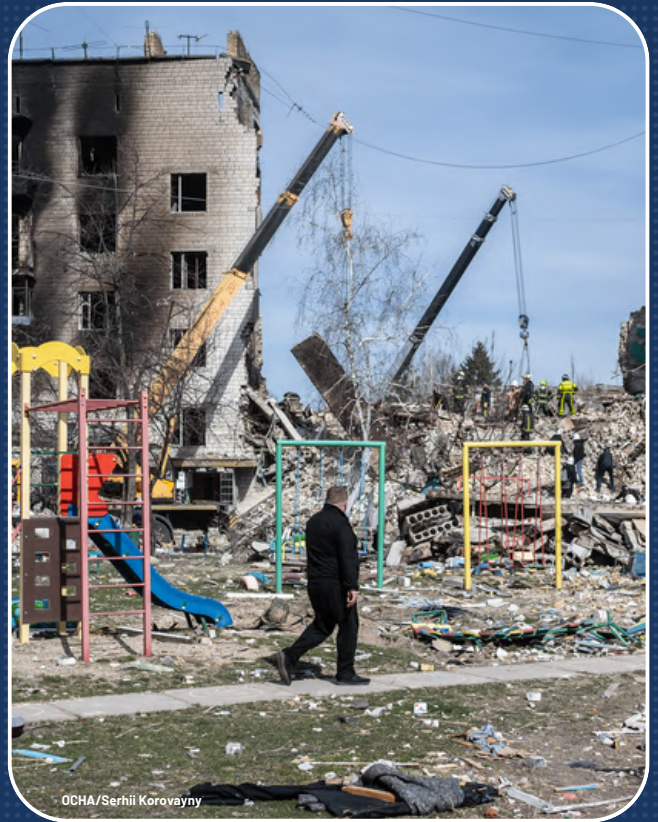
Recent activities & supported crises

ANSWERING THE CALL OF THE UKRAINIAN CRISIS

On February 24, 2022, the Russian Federation launched a military offensive in Ukraine, leading to a rapid deterioration of the security situation.

Swiftly, iMAP Inc. **deployed Surge personnel** to UN agencies and partner organizations on the ground. Their goal was to provide **crucial support to humanitarian clusters**, improving information management (IM) for faster and more efficient delivery of aid where and when it was most needed.

Throughout the reporting period, we **deployed 14 SBP deployees** in Ukraine, who worked with **5 hosting agencies** and **9 sectors/clusters**.



ON THE FRONTLINE OF THE TÜRKIYE-SYRIA EARTHQUAKE RESPONSE

In the wake of two devastating earthquakes that rocked southern Türkiye and northern Syria on February 6, 2023, we quickly deployed SBP personnel both **on the field and remotely** to aid international organizations involved in relief efforts.

The magnitude of the **disaster was unprecedented** in recent Turkish history, with over 45,000 lives lost, nearly 3 million people displaced, and 214,000 buildings either collapsed or severely damaged.

Five dedicated deployees worked with OCHA, FAO, WFP, and WHO in Türkiye and Syria, addressing the immense scale of the catastrophe.

Recent activities & supported crises

SCALING UP AMID SUDAN'S CRISIS

Sudan finds itself immersed into a complex humanitarian crisis. Since **hostilities** began in **April 2023**, intense battles have continued to rage across various states of Africa's third-largest country.

Facing **limited humanitarian access**, an ever-changing flow of battles and persistent pre-conflict woes, Surge deployees have been providing **IM capacity** to the humanitarian actors engaged in the response. [[Read more](#)]



NAVIGATING SECURITY CHALLENGES IN HAITI

Hit over the last few years by cholera outbreaks, cyclones, earthquakes and marred in a prolonged political void, Haiti continues its **descent into violence**. Hundreds of armed groups are controlling large parts of the country, primarily in the capital, Port-au-Prince.

As those groups exert **control** over extensive areas of the country, severely impeding **humanitarian access** and forcing thousands to flee their homes, several of our Global Surge deployees are supporting **IM efforts**. [[Read more](#)]



OUR FIRST SBP INDUCTION COURSE

In May 2023, the Global Surge Team gathered in Istanbul, Türkiye with **15 members of its surge roster** for its first Standby Partnership Induction Course.

Committed to providing our roster members with all the tools necessary to conduct successful SBP deployments, the Global Surge Team crafted a **five-day course tailored for technical experts**. [[Read more](#)]



A word from our trusted partners



UNICEF

The UN Children's Fund

Since **2012**, IMMAP Inc. has become a **key humanitarian partner** for UNICEF, sourcing a wide range of critical roles in the field with a sound number of professionals **well-equipped** with comprehensive tools and experience in **critical areas** such as Child Protection, WASH, Nutrition and Education.

IMMAP Inc. is among our **top 5 partners**, and throughout these years, due to its result-costumer-oriented mindset, **responsiveness** and flexibility to adapt itself to different setups, it is considered a **"top-of-mind" organisation** in terms of IM surge capacity.

Alvaro Gomez Barraza

Emergency Specialist, Standby Partnership | **UNICEF**

WFP

World Food Programme

During 2022 and 2023 WFP and IMMAP Inc. **reinvigorated** our long standing partnership.

IMMAP Inc. supported WFP with a level of support that was **more than four times higher** than previous years, which enabled critical emergency responses such as in the Democratic Republic of the Congo, Central African Republic and Mozambique, as well as the Sudan conflict and Türkiye-Syria earthquake response to access **highly skilled, prepared and trained** Information Management and Data Analyst expertise.

Lauren Cheshire

Standby Partnership Coordinator | **WFP**

WHO

World Health Organization

We are very appreciative of the new support received in 2023 through IMMAP Inc. on information management for the **Health Cluster** in **Yemen, Sudan** and **Haiti** as well as for the continuous support to the **Global Health Cluster** team.

A total of **16 IMO** assignments initiated in the previous years, that were supporting **7 clusters**, have been completed during 2023. We look forward to a **strengthened collaboration in 2024**

Nicoleta Dimitru

Technical Officer, Standby Partners | **WHO**

UNHCR

The UN Refugees Agency

UNHCR is very grateful for all the invaluable support provided by iMMAP Inc. Global Surge to respond to **increasing** and **complex** humanitarian **emergencies**. Since 2019, UNHCR has benefited from **28 experts** deployed by iMMAP Inc. Global Surge under the SBP agreement to several emergencies including Ukraine, Myanmar, Afghanistan, Somalia, Ethiopia, and Sudan.

The experts' contribution is **highly valued**, and we look forward to our continued close collaboration moving forward.

Yodit Amdeselassie

Emergency Deployments Associate | **UNHCR**

A word from our trusted partners



UNFPA

The United Nations Population Fund

Working with iMMAP Inc. has been a **positive** and **enriching** experience.

From the very beginning of our collaboration, they demonstrated **exceptional professionalism, efficiency** and a genuine commitment to delivering **high-quality** results.

They take the time to thoroughly evaluate the experts and grasp the **details** of our work, which greatly facilitate the **smooth integration** of candidates in our country offices.

Dusan Jovanovic
Surge Manager | UNFPA

OCHA

The United Nations Office for the
Coordination of Humanitarian Affairs

We would like to thank iMMAP Inc. for the **longstanding and generous support** in providing experts to OCHA's humanitarian operations through the Standby Partnership.

We would also like to thank the 30 experts who have been provided by iMMAP Inc. in 2022 and 2023 for their **commitment** and **invaluable contribution** to OCHA's humanitarian work.

Eleonora del Balzo
Standby Partnership | OCHA

FAO

The Food and Agriculture Organization
of the United Nations

I have been working with iMMAP Inc. for almost a **decade** and have always appreciated the **professionalism** and **openness** to dialogue of its staff. Over the past few years FAO's engagement with iMMAP Inc. has **grown significantly**, and the support received through iMMAP Inc's Global Surge has been **invaluable**, especially for the Food Security Cluster, which FAO co-leads with WFP.

The timely provision of IM capacity through iMMAP Inc. experts has allowed FAO to **fill urgent gaps** and ensure continuity in the provision of quality data for the humanitarian food security sector.

Martina Buonincontri
Emergency and Rehabilitation Officer (Partnerships) | FAO



Our Global Surge Team is in charge of:

For more information contact us at surge@immap.org

Regularly update the deployees **onboarding** and **offboarding** Standard Operating Procedures (**SOPs**) and **interact** with the deployees on their **mission's contribution** to the hosting organization

Launch **recruitment campaigns** for our Rosters to ensure quality profiles are regularly **available** for Surge deployments

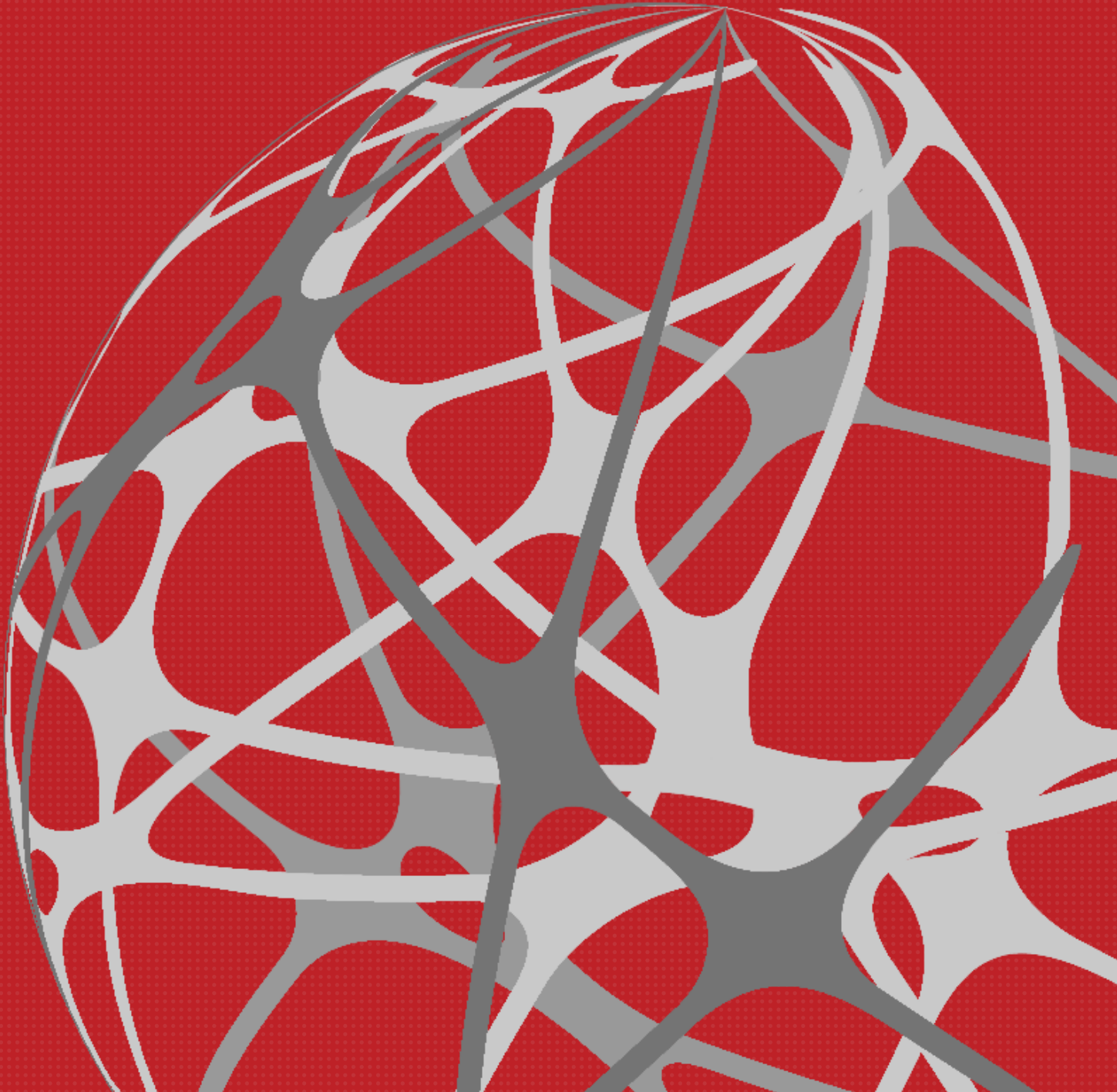
Strengthen new and old **partnerships** with UN Agencies and iNGOs to ensure relevance of iMMAP Inc. support **in onset emergencies**

Oversee and engage with Partners and stakeholders, both at the HQ country-based levels, in regards to the **LTA, FST and Standby Partnership mechanism** contractual modalities.

Oversee all Global **MoUs and Partnership Agreements** with UN partners, International NGOs, and International Organizations

Contribute to the Standby Partnership Network **strategic decisions** and **joint monitoring missions**

Work with the Global HR and IT Tech Teams to **improve the Roster module** and to **streamline HR** related policies and procedures for the **Surge deployment mechanisms**.



Better Data | Better Decisions | **Better Outcomes**

iMMAP Inc.'s mission is to harness the power of information to facilitate evidence-based decisions to improve people's lives. Our services have facilitated informed and effective disaster risk management, emergency response, and development activities by enabling evidence-based decision making for cluster leads, nongovernmental organizations, United Nations agencies and government operations.

iMMAP Inc. is an international not-for-profit organization.

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