WELCOME TO OUR ANNUAL REPORT 2018

We utilize the power of data to transform the way you respond to humanitarian and development challenges. We focus on what we do best, information management, so that you can focus on what you do best.
## WHAT’S INSIDE

### TABLE OF CONTENTS

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Messages From iMMAP Inc. and iMMAP France</td>
<td>4</td>
</tr>
<tr>
<td>Our Impact Across the Globe</td>
<td>6</td>
</tr>
<tr>
<td>Stand-by Partnership Program</td>
<td>20</td>
</tr>
<tr>
<td>Sectors of Work</td>
<td>22</td>
</tr>
<tr>
<td>Internship Program Stories</td>
<td>24</td>
</tr>
<tr>
<td>iMMAP Staff Profiles</td>
<td>26</td>
</tr>
<tr>
<td>iMMAP’s Global Presence</td>
<td>28</td>
</tr>
<tr>
<td>Strategic Partnerships</td>
<td>30</td>
</tr>
<tr>
<td>Financial Report</td>
<td>32</td>
</tr>
<tr>
<td>iMMAP Team</td>
<td>34</td>
</tr>
</tbody>
</table>
I am pleased to announce the release of iMMAP’s 2018 Annual Report, which highlights the impact of iMMAP’s work, our country programs, and partnerships. As a co-founder of iMMAP, I am proud to have seen iMMAP expand its geographic scope and partnerships over the last ten years, providing support to humanitarian actors to solve operational and strategic challenges and improve the well-being and safety of the most vulnerable populations. We look forward to 2019 to continue providing critical information to our partners and assist in the advancement of informed decision-making and knowledge to guarantee effective emergency preparedness, humanitarian response and sustainable development activities.

As a direct result of a team effort, we have reaffirmed iMMAP’s solid path toward well-established and positive programs. I applaud the whole iMMAP team for ensuring our programs are successful through working with our partners in high risk environments as a result of political instability, economic crisis, security threats, and natural disasters. I am honored in stressing that iMMAP is committed to building local and regional capacity with national staff forming a significant percentage of our team. Thank you for your interest, engagement, and support.

Even a cursory review of the headlines today suggests that the world has become a distressingly complex and dangerous place.

From civil conflict that has driven more individuals to flee their homes than at any point in human history, to four simultaneous famines, to the seemingly endless parade of natural disasters that yield humanitarian disasters.

Speaking on the state of our planet, former President Barack Obama noted, “If you had to choose a moment in time to be born, any time in human history, and you didn’t know ahead of time what nationality you were or what gender or what your economic status might be, you’d choose today.” He was not suggesting that the world is free of enormous suffering and tragedy. Rather, his statement was a reminder that the human condition continues to improve despite our obsessive focus on singularly troublesome events.

We should also remember that the progressive improvement in human welfare over the ages has not been an accident. Rather, progress has come as a result of human intervention in our common health, development and security. I am extremely proud of the unsung role that iMMAP has played in facilitating the improvement of the human condition in our time. Whether managing the consequences of natural disasters, promoting more consistent and equitable access to food, or helping coordinate relief efforts to millions of refugees and internally displaced persons around the globe, the women and men of iMMAP toil at the heart of virtually every complex human disaster today to harness the power of information and facilitate evidence-based decisions to improve people’s lives.

If you are a supporter of iMMAP, thank you for your generosity. If you are not, please join us.
It is an honor to publish our first annual activity report. For that, I would like to thank our team for the fantastic work they did in 2018 and all the previous years, especially those staff members that contribute to IMMAP operations in some of the most volatile and insecure areas of the world.

The increase in our activities and presence across the globe during 2018 is a reflection of the confidence of our donors in the added value of IMMAP’s work. We kindly thank them for their trust and their commitment.

This year, IMMAP France has been very active in the Middle East, especially in the Syria response, where our work in population monitoring activities has been vital for our partners to improve their decision-making processes.

New humanitarian needs have appeared, especially in Venezuela and Africa, where our activities will continue, and our support will increase by assisting our partners in making their programmatic decisions more cost-efficient, thus improving the living conditions of beneficiaries.

Lastly, IMMAP France is increasingly becoming more involved in the development sector; our activities in the Urban Planning Project in Sudan, Syria, and Yemen are becoming crucial, and we hope to continue providing our expertise in development aid programs worldwide.

Hopefully this year all conflicts and humanitarian crises will ease, for a more peaceful and fair world for all.

The increase in our activities and presence across the globe during 2018 is a reflection of the confidence of our donors in the added value of IMMAP’s work.
OUR IMPACT ACROSS THE GLOBE

In 2018, iMMAP worked across different regions in the world, offering our expertise in Information Management.

This is a snapshot of our main contributions, and the positive impact iMMAP activities and expertise make in our donors and partners operations, by enhancing their decision-making processes and contributing to humanitarian, emergency, and development programs worldwide.

Our expertise is linked with thematic knowledge in humanitarian aid assistance and emergency response (e.g. food security, health, coordination, development, disaster risk reduction, humanitarian mine action, security, climate change, agriculture, and much more), allowing us to support humanitarian actors to solve operational and strategic challenges. We are experts working in high-risk environments as a result of political instability, economic crisis, security threats, and natural disasters.

We partner with organizations to provide more effective services based on informed decision-making, which ultimately leads to improved outcomes for vulnerable communities.

This cost-saving approach enables humanitarian aid and development organizations to provide high-quality assistance that impacts the wider population.
Information Management Capacity Building Empowers 194 Humanitarian Partners // Nigeria

For 2019, iMMAP is committed to scaling up its training program, building on the successes of 2018. In line with this, iMMAP will conduct a repeat of its training and capacity building for the benefit of new humanitarian actors.

iMMAP Afghanistan will continue its efforts to assist United Nation agencies, nongovernmental organizations, and the Government for better humanitarian coordination, and the implementation of data-led, evidence-based emergency response operations, aimed at improving the quality of assistance provided to the population of Afghanistan.

iMMAP Afghanistan

Information Management Resource Center // Syria

Between 2017 and 2018, the project has delivered more than 725 time-sensitive information management products such as maps, dashboards, data visualization tools, websites, and reports.
iMMAP ENHANCES EMERGENCY RESPONSE OPERATIONS IN PANJSHIR

Afghanistan

As part of the Afghanistan, USAID OFDA-funded disaster risk reduction (DRR) program, iMMAP is supporting the Government of Afghanistan through the provision of critical, technical information that enables life-saving emergency interventions in different provinces exposed to high-risk natural hazards.

On July 11, 2018, a landslide struck hard-to-reach villages in Ghozo and Pishghor, both located in Panjshir province. Panjshir is a remote and impoverished area, mainly inhabited by small-scale-farming communities, who work on the river banks or in the mountains.

As there was very little ground information available following the natural event, and the early estimations on the potential damage alarmingly fluctuated, a request from the World Food Program (WFP) Vulnerability Analysis Monitoring Unit, in support of the Afghanistan National Disaster Management Authority (ANDMA), was sent to iMMAP to provide data and precise information on the potential damage and affected population in the area.

iMMAP supported the response operations and produced a wide range of maps immediately following the event. iMMAP provided WFP and ANDMA with high-quality A1 district maps and detailed fully automated large-scale A1-A4 settlement area maps.

Moreover, as part of the information management support to the emergency response team, iMMAP provided data on the nearest medical facilities and airports, weather conditions, and the areas with GSM mobile coverage.

This information may potentially save lives in case of emergency evacuation of injured people. Approximately 3000 people whose livelihood rely on the cultivated land required support, as well as the inhabitants of the estimated 80 houses destroyed. In this context, iMMAP contributed to making the coordination efforts and response operations more cost-effective. The Afghan Government expressed their gratitude for our contribution, confirming that iMMAP is making a measurable difference in improving emergency operations in Afghanistan.

In appreciation of the support provided by iMMAP to the province, Panjshir Governor, Eng. Kamalludin Nezami, invited iMMAP Afghanistan Country Representative, Dr. Andrea Porro to visit Panjshir.

During the visit, Dr. Porro reiterated iMMAP’s commitment to providing the necessary information management support and capacity building to the Afghan Government in their efforts towards implementing international policy on Disaster Risk Reduction, such as the Sendai Framework for Disaster Risk Reduction.
Governor Nezami expressed his appreciation to iMMAP for the continuous efforts in supporting ANDMA, and he shared some positive remarks on the operational efficacy of iMMAP’s geospatial portal on Afghanistan, the Afghanistan Spatial Data Center.

During the meeting, both parties established the roadmap for future collaborations between iMMAP and ANDMA office in Panjshir. As most provinces in Afghanistan, Panjshir suffers from multiple natural disasters every year, which severely damage infrastructure, livelihoods and food stocks.

iMMAP provides a strong support to all humanitarian stakeholders in Afghanistan with information management services and geospatial capacity through the Afghanistan Spatial Data Center (ASDC), which is a web-based geospatial platform developed by iMMAP as part of the USAID OFDA-funded disaster risk reduction – DRR program. The ASDC provides critical information to all humanitarian organizations and government bodies for DRR, operational planning, emergency response, and Monitoring and Evaluation.
INFORMATION MANAGEMENT CAPACITY BUILDING EMPOWERS 194 HUMANITARIAN PARTNERS

Nigeria

iMMAP started its USAID OFDA-funded Information Management Training and Capacity Building Program in January 2018. The program aimed to build and strengthen the capacity of the partners to understand, appreciate and leverage the range of information management practices, tools and techniques to enable them to respond to the humanitarian crisis in north east Nigeria more effectively.

The training followed a comprehensive training needs assessment, which helped to uncover the priority areas of capacity building interest. Facilitated hand in hand with the United Nations Office for the Coordination of Humanitarian Affairs (OCHA), the capacity building activities introduced the participants to the humanitarian principles, and their application in humanitarian response.

Four workshops were successfully held, benefiting 194 humanitarian partners in the three north eastern Nigeria states of Borno, Yobe, and Adamawa. Of the participants, 78% were male and 22% were female. At least 19% worked with the government (at federal and state levels), 21% with international NGOs, and 24% worked with national NGOs. Similarly, 14% worked with UN agencies, and 22% worked with other actors, including the International Committee of the Red Cross, Nigerian Red Cross, Civil Society Organizations, and academia.

The delivery approach included the use of presentations, group and individual activities, hands-on work, and one-on-one transfers of knowledge, and skills. The first and second training rounds were conducted in Maiduguri, Borno state, each attended by 32 and 39 participants respectively. The third and fourth rounds were conducted in Yola, Adamawa State, and Damaturu, Yobe State, each attended by 70 and 53 participants respectively. The main information management tools about which capacity was built included form and application controls, use of the Kobo Collect Android app and Kobo Toolbox for data collection, Quantum Geographical Information System or QGIS for essential mapping and Microsoft Excel data analysis tools, specifically pivot tables and cascading menus, and online platforms for humanitarian information management.

The participants had the opportunity to jointly work on close-to-real-life humanitarian challenges, such as the need to coordinate the conduct of rapid needs assessments, and delivery of life-saving assistance to affected communities in security-sensitive contexts, through simulations and role plays. From the government, the training was attended by participants from the Presidential Committee on the North East Initiative (PCNI), National and State Emergency Management Agency (NEMA), State Ministry of Education (SME), Nigeria Security and Civil Defence Corps (NSCDC), State
iMMAP is committed to scaling up the training program, building on the successes registered in 2018. iMMAP will conduct a repeat of the training and capacity building that was provided in 2018, for the benefit of new humanitarian actors and those who missed the opportunity to attend. iMMAP will also conduct sessions on training of trainers (ToT), specifically nationals, who will serve as local champions to train and build the capacity of other actors to effectively respond to and prepare for future emergencies. Feedback from engagements with the OCHA Coordination Team, as well as from the impact monitoring survey conducted in August 2018, uncovered the need to prioritize capacity building outreach to lower administrative levels in all three north eastern states.

Universal Basic Education Board (SUBEB), Ministry of Women Affairs (MoWA), Ministry of Livestock Production and Rural Water Supply and Sanitation Agency (RUWASSA), among others.

The partners found the information management training to be effective in many ways. From the findings of an impact monitoring survey conducted in August 2018, 63% of the participants have been able to utilize the knowledge and skills obtained. Up to 84% agree that they now work more efficiently and effectively, while 86% agree that they perform their roles better. Notably, 73% attest to an improved flow of information within their organizations. Most importantly, 88% agree that the training increased their confidence and competence.

“This one week of the iMMAP IM training was greatly impacting. I am so excited at what I can do better as a humanitarian actor and I greatly appreciate the diligence, patience and passion in knowledge delivery.”

— Dabo Jemima Zugwai, Hope and Rural Aid Foundation
iMMAP IRAQ FACILITATES THE AGREEMENT BETWEEN THE KURDISTAN REGION GOVERNMENT AND THE IRAQI GOVERNMENT

Iraq

Back in 2015, iMMAP Iraq facilitated a Memorandum of Understanding (MoU) between the mine action authorities of the Kurdistan Region Government (KRG) and federal Iraq.

Under the agreement, iMMAP would act as an independent intermediary between the Humanitarian Mine Action (HMA) Implementing Partners (IPs) working in the two regions. This MoU allowed for partners that were not registered and accredited by both national mine action authorities to work in the areas that fell under ISll control (Gray Areas).

There was a shift in control between ISll forces, the Iraq military and the KRG’s armed forces. The HMA activities in this so-called Gray Area were coordinated by iMMAP through a Joint Ops Room; monthly coordination meetings between federal Iraq’s Directorate of Mine Action (DMA), Iraqi Kurdistan Mine Action Agency (IKMAA) and IPs, and the management of a mine action database dedicated to the Gray Area.

Due to the activities framed within the MoU facilitated by iMMAP, implementing partners of the Humanitarian Mine Action recorded 33 million square meters of confirmed hazard areas, cleared nearly 15 million square meters and destroyed 22,181 devices; which benefited 370,946 people. Through non-technical surveys (NTS), 135,000 square meters of suspected hazard area were marked safe. Moreover, a total of 515,348 people received risk education on explosive hazards.

However, the political relations between the KRG and federal Iraq deteriorated following the KRG’s September 2017 independence referendum, leading to the June 2018 suspension of the MoU and the handover of the dedicated mine action database to the National Mine Action Authority. iMMAP Iraq continued functioning as an independent coordinating body between the DMA, IKMAA and IPs to reduce the negative impact of the change in the political environment.

As a result of iMMAP Iraq’s continued coordination, the Iraqi Government’s Directorate of NGOs (DNGO) appointed iMMAP in September 2018 to act as focal point between the DNGO, DMA, and IPs in order to improve the representation of HMA IPs at the Prime Minister’s office. The purpose of this arrangement is to facilitate better direction of HMA activities directed from the Prime Minister’s office, and to address the challenges faced by IPs in the implementation of their activities.

Due to iMMAP coordination efforts, in October 2018, the MoU between DMA, IKMAA, and iMMAP was reactivated to support the management of two disputed districts, Tel Kaif and Hamdaniya. iMMAP conducted a total of 21 coordination meetings and workshops for 259 direct beneficiaries, and 10 training
sessions for 122 direct beneficiaries in 2018, facilitating an improvement in the coordination of HMA activities between stakeholders and an increase in the IM capacity of the national authorities.

The new Gray Area database will build on the coordination and information management successes, serving to provide both authorities with an impartial, timely and reliable insight into the HMA activities conducted in these districts, and enable IPs to work in these areas without the prerequisite accreditation from both DMA and IKMAA.

The MoU between DMA, IKMAA, and iMMAP was reactivated to support the management of two disputed districts. Due to the activities framed within the MoU facilitated by iMMAP, implementing partners of the Humanitarian Mine Action recorded 33 million square meters of confirmed hazard areas, cleared nearly 15 million square meters and destroyed 22,181 devices, which benefited 370,946 people.

"We appreciate your effective roles and your efforts to conduct a GIS training for our staff. We extend our thanks and appreciation."

– Ministry of Interior, Iraq / Directorate of explosives training center
iMMAP PLAYS A KEY ROLE IN THE INTERAGENCY INFORMATION MANAGEMENT AND COORDINATION

Colombia

Since 2014, as part of an agreement between the Resident Coordinator Office (RCO), the United Nations Development Program (UNDP), and OCHA, there was an effort to transfer capacity in information management from OCHA Colombia to a unit that aimed to tackle issues around peace and development. In November 2015, the activities started as an interagency project supported by Caritas Colombia and implemented by iMMAP. The transferal of a model for analysis and needs diagnostics and information management models from the field to the national level was expressed in information visualization platforms. That strengthened the role of coordination and information exchange spaces, and the positioning of the Unidad de Manejo y Análisis de Información Colombia (UMAIC) as a methodological guide for the preparation and flow of information from UN agencies and the international community to the Government of Colombia.

Since the arrival of the new Resident Coordinator in October 2016, there was a reorientation of UMAIC, supported by iMMAP, to incorporate new strategic information management concepts, expanding the original objective of service provision with a business intelligence model. This strategic redefinition was to improve decision-making processes and support the Peace Accords between the Government of Colombia and the Revolutionary Armed Forces of Colombia and, still further, to contribute to a structural transformation in territorial development. There was a new model structured to connect humanitarian dynamics, and to establish information exchange relationships and cooperation, in order to consolidate interagency information between the United Nations High Commissioner for Refugees (UNHCR) and the International Organization for Migration (IOM) around Venezuela migrants. In addition, there were new support processes to profile implementation challenges in the peace accords, including the Peacebuilding Overview, and to monitor peacebuilding indicators in the Visor of the Government of Valle del Cauca, and develop platforms to monitor the strategy of peacebuilding at the field level such as the UN Development Assistance Framework (UNDAF).

Due to the current humanitarian situation, new information products have been developed, such as the profiling of stabilization zones around demobilization areas, taking into account the situation of disasters and armed violence, which does not reduce their influence. At the same time, a humanitarian needs index has been created, as well as a matrix to visualize information sources for humanitarian indicators for the country, fundamental in order to prepare humanitarian trends infographics.

The model of financial sustainability of UMAIC was a significant result of the project. Currently UMAIC has the support of the RCO as a

SUPPORTED BY:

Schweizerische Eidgenossenschaft
Confédération suisse
Confederação Suíça
Confédération svizzera
Swiss Agency for Development and Cooperation SDC

USAID
FROM THE AMERICAN PEOPLE

iMMAP has been and continues to be a key player in strengthening the field presence of UMAIC.
directive organization leading UMAIC, for the collection of funding for the unit. The consolidation of the Embassy of Canada as a new donor for UMAIC and the initiative of USAID OFDA, which is actively coordinating with UMAIC, has promoted the unit as a solid and independent mechanism to lead creative and innovative solutions for information management.

"Due to the current humanitarian situation, new information products have been developed, such as the profiling of stabilization zones around demobilization areas, taking into account the situation of disasters and armed violence which does not reduce their influence."

- Jeffrey Villaveces, iMMAP Country Representative in Colombia

iMMAP is strengthening the field presence of the Unidad de Manejo y Análisis de Información Colombia (UMAIC), consolidating its strategic role within the Colombia humanitarian response.
SUPPORTING THE AL HUDAYDAH CRISIS THROUGH THE PROVISION OF IM SERVICES

Yemen

Since October 2016 in Yemen, with the assistance of USAID OFDA, iMMAP has been providing Information Management (IM) support to the United Nations Office for the Coordination of Humanitarian Affairs (OCHA), clusters, lead agencies, and nongovernmental organizations (NGOs) with data collection, data analysis, database management, geographic information systems (GIS), cartography and spatial analysis, and capacity building of cluster partners.

Last summer, the escalation of the armed clashes in Al Hudaydah governorate led to an acute humanitarian crisis with casualties, massive displacements, suspension of health services and shortages of water and electricity due to the damaged supply pipes. As of November 2018, more than 142,438 households were forced to flee their homes due to the deteriorating security situation, which resulted in high numbers of Internally Displaced Persons (IDPs) within the governorate and the neighboring governorates. To respond to the large numbers of IDPs, the United Nations (UN) started the implementation of the Rapid Response Mechanism (RRM), which targeted the displaced population with the distribution of RRM kits, including hygiene kits, transit kits, and food rations. Provision of IM services proved to be essential to support rapid and efficient distributions, as it allows to identify the numbers and locations of IDPs, track their movements and response reach. However, data collection in emergency situations presents challenges due to inconsistent and duplicated data, access and communication constraints, and security issues.

Access constraints created a gap in responding to the needs of displaced populations. With estimated numbers and directions of displacement raising concerns within humanitarian stakeholders. The iMMAP team had been assigned the task of improving IDPs tracking mechanism, and one key task was to lead the coordination with other organizations in the field. The goal was to implement efficient reporting tools, to improve cluster coordination and planning, and to provide protection and humanitarian assistance to displaced communities.

Through the scope of this support, iMMAP has collected data from various sources, such as emails, WhatsApp and GSM messages for analysis. The detailed report was then disseminated daily and became a primary tool for decision-making. Utilizing the collected information, the Rapid Response Mechanism (RRM) tracking sheet has been maintained and shared with the Humanitarian Country Team (HCT), UN agencies, NGOs, and Local Government. The development of these products allowed us to highlight the response gaps, as the numbers of the registered IDPs highly exceeded the numbers of the...
assisted. iMMAP also conducted a gap analysis at the district level and created operational maps of findings to identify districts with high displacement numbers and low response rates, and eventually to support better-targeted assistance to the displaced population in Al Hudaydah and neighboring governorates.

Furthermore, upon request from the head of OCHA, the iMMAP team has been creating maps outlining IDPs movement (which were then used in daily updates and during the HCT meetings), maps of the distribution centers and various graphs and Excel reports.

As part of the humanitarian operations in Al Hudaydah, the support provided by iMMAP has been critical in delivering a rapid and accurate response to the crisis.

In total, over 200 maps and reports were produced in response to the Al-Hudaydah crisis, which were highly appreciated by UN agency leads and other partners, and positively contributed to the humanitarian response to the Al Hudaydah crisis.

“Teamwork and collaboration in humanitarian emergencies is the key to success.”
– Hesham Othman, iMMAP Yemen
INFORMATION MANAGEMENT RESOURCE CENTER

Syria

The crisis in Syria is considered one of the largest and most complex crises in history. As Syria remains devastated by the impact of a drawn-out conflict, and financial support has remained inadequate, donors and the humanitarian community continue to look for efficient ways to use data to enhance decision-making, and target assistance to the most vulnerable populations.

Funded by the United States Agency for International Development (USAID) and the Swiss Development Cooperation (SDC), and in partnership with the United Nations Office for the Coordination of Humanitarian Affairs (OCHA), the Information Management Resource Center was launched to support the Whole of Syria framework with information management, coordination, and capacity building services.

The Whole of Syria structure brings together international and national actors from Jordan, Lebanon, and Turkey operational hubs, as well as from Syria, including the humanitarian clusters, United Nations agencies, and nongovernmental organizations.

Between 2017 and 2018, the project has delivered more than 725 time-sensitive information management products such as maps, dashboards, data visualization tools, websites, and reports.

"Thank you for the great job that you are doing for the national and international organizations. IMMAP’s support is unique to the Syrian context, and IMMAP is the only actor providing this high-quality IM support for Syrian response.”
- Moayad Zarnaji, Monitoring, Evaluation, Accountability and Learning (MEAL) Manager at CARE International, Turkey.

In addition to providing one-off solutions to filling information gaps, IMMAP’s core staff have been seconded to clusters in support of data collection, cleaning, analysis, and visualization to large-scale coordination of activities and assessments. Over the years, IMMAP has deployed several of its core staff to strengthen the capacity of cluster leads, and other coordination mechanisms within the Whole of Syria framework.

Under the capacity building component, and to strengthen the capabilities of response actors to report accurate data and information, IMMAP has developed the technical capacity of more than 561 humanitarian actors, supporting more than 80 humanitarian organizations yearly in information management.

“We would like to thank IMMAP for your contribution to provide the most important topics about information management, and we would like to thank the trainers for their professionalism and commitment to provide the knowledge and skills for us.”
- Jordanian Hashemite Fund for Human Development (JOHUD).
To build on local capacity, iMMAP continues its internship program, where recent local university graduates are hired as interns, and then trained for six months for future employment as information management officers. In 2017, all of iMMAP’s interns were successfully placed in partner organizations as information officers. In 2018, more organizations have requested for IM support through iMMAP’s internship program, an effort affirming iMMAP’s commitment to developing national capacity.

“Thank you for the great job that you are doing for the national and international organizations. iMMAP’s support is unique to the Syrian context, and iMMAP is the only actor providing this high-quality IM support for Syrian response.”

- Moayad Zarnaji, Monitoring, Evaluation, Accountability and Learning (MEAL) Manager at CARE International, Turkey

Between 2017 and 2018, the project has delivered more than 725 time-sensitive information management products such as maps, dashboards, data visualization tools, websites, and reports.
# STAND-BY PARTNERSHIP PROGRAM

IMMAP maintains a roster of rapidly deployable IM experts, to provide surge capacity support in emergency operations.

Since 2012, the Stand-by Partnership program has been supported by CDC, DFID, and USAID OFDA.

<table>
<thead>
<tr>
<th>Requests for Personnel vs Deployments 2012-2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Year</td>
</tr>
<tr>
<td>-------</td>
</tr>
<tr>
<td>UNICEF</td>
</tr>
<tr>
<td>WHO</td>
</tr>
<tr>
<td>OCHA</td>
</tr>
<tr>
<td>IOM</td>
</tr>
<tr>
<td>IOM</td>
</tr>
<tr>
<td>WFP</td>
</tr>
<tr>
<td>UNHCR</td>
</tr>
</tbody>
</table>
iMMAP has primarily seconded Information Management experts to humanitarian missions in Africa.

In 2018, most of our international experts have been deployed to African countries such as Tunisia, Cameroon, South Sudan, Nigeria, Mali, Sudan, Ethiopia, DRC, and Malawi.

**COUNTRIES OF DEPLOYMENT IN 2018**

- Nigeria
- Ethiopia
- Afghanistan
- Malawi
- DRC
- Cameroon
- Mali
- South Sudan
- Sudan
- Tunisia
- Panama
- Sudan
- Malawi

iMMAP has recruited eleven national experts to assist in the humanitarian response of their respective countries.

**2018**

- 7 of the deployed are women
- 11 are nationally recruited
- 13 sectors benefited

Seven women joined iMMAP as Stand-By Partnership Program secondments to UN agencies during 2018.

IMMAP secondments have contributed to thirteen humanitarian sectors and clusters.
SECTORS OF WORK

Health

iMMAP is a member of the Global Health Cluster. Our Information Management support enables health sector partners to deliver urgent humanitarian assistance for primary care services and secondary care, including delivery and provision of essential medicines and vaccines, care for pregnant mothers and infants, and control of disease outbreaks.

The standby personnel deployed to the Health Sector, have assisted in rolling out a Health Sector Information Management Systems (HSMIS) to enhance health information management across several African countries.

Nutrition

iMMAP is a formal member of the Global Nutrition Cluster, aimed at safeguarding and improving the nutritional status of emergency-affected populations by ensuring an appropriate response that is predictable, timely, and effective.

iMMAP assists the nutrition sector partners in updating the dynamic nutrition sector dashboard that captures the nutrition sector plans, activities and response interventions, facilitates response and gap analysis and geographical gap analysis. The support enables the partners to better plan and program the nutrition-specific interventions in several countries.

Urban Profiling

Most of the world’s refugees and internally displaced persons (IDPs) reside in urban areas, and they are particularly vulnerable concerning access to land and property, education, and sustainable livelihoods.

In this context, iMMAP provides support to create an integrated response planning based on information on sectors and urban systems, such as demography and population movement, skills and labour force, economy, markets and livelihoods, services and infrastructure, shelter and damage, housing, governance, protection, quality of urban life and access to public spaces, mobility and transportation and urban-regional connectivity.

Humanitarian Mine Action

iMMAP provides ongoing technical support to the Iraqi government and its partners to establish a common operating picture (COP) to effectively task and manage landmine and explosive remnants of war (ERW) mitigation activities. iMMAP focuses on improving the capacity of national staff so they can provide better services to the Humanitarian Mine Action (HMA) community, which helps to reduce ERW hazards in Iraq more effectively.

In addition, iMMAP provides Information Management and Mapping Support to United Nations Mine Action Service (UNMAS) through a dedicated information management and mapping unit for UNMAS in Iraq.
WASH

iMMAP is a member of the Global WASH Cluster, based in Geneva, Switzerland. iMMAP’s information management support continues to enable the WASH sector to better advocate and support an integrated approach to improved water supply, sanitation, and hygiene, to achieve positive results on health.

As an example, during 2018 in Nigeria, iMMAP supported the WASH sector to conceptualize, model, design, test, and successfully deploy an Integrated Response System (IRS) for Borno State. The purpose of the IRS, an online tool, was to facilitate camp-level data collection covering WASH and cross-cutting issues, including accountability to affected populations, gender, protection, and cash-based programming.

Capacity Building

The demand for accurate information requires accelerating the information management capabilities of humanitarian actors, increasing their information management skills, knowledge, and tools to deliver the right information to the right people at the right time.

Through iMMAP internship programs, specialized training and workshops, and knowledge sharing activities, we have addressed critical issues and provided key solutions to some of the main information challenges experienced by the humanitarian and development community, by empowering humanitarian stakeholders and national capacities to reach a professional understanding of the principles and best practices of information management in the humanitarian context.
PROMISING CAREERS
SPRING BOARDED BY AN INTERNSHIP PROGRAM

Hiba Wahbeh
Jordan

“I worked as a highway design engineer at a consultant company, but I was always interested in information management – how it works and how to present data in a visual way. I was also interested in how I can help people in the middle of a crisis.”

A graduate from the Applied Science University in Civil Engineering, Hiba always had a strong inclination towards information management and humanitarian work, but to enter the humanitarian field wasn’t easy. Without the necessary qualifications and experience, Hiba found no luck with the many NGOs stationed within the country.

“I was applying for many jobs, especially within the NGO sector, but they were requesting prior NGO experience,” explains Hiba.

“A friend of mine, who worked as an intern for iMMAP, informed me of their internship program. She encouraged me to begin my career in the humanitarian sector through the program, since iMMAP provides interns with the training and support necessary in finding a job, and sends interns on secondment to other NGOs.”

Not long after, Hiba Wahbeh was roaming iMMAP’s premises in Amman as an information management (IM) intern, learning from some of the most experienced and skilled in the humanitarian sector. As an intern, she learned the humanitarian principles, and was introduced to a variety of applications, including KoBo and XLSForm.

In addition to learning KoBo, XLSForm, and other IM skills, Hiba was able to enter a competitive humanitarian field, allowing her to connect and work with other NGOs, something she struggled to secure before her time at iMMAP.

Hiba is currently working as an accountability assistant at an NGO called ACTED, a position she secured after her internship with iMMAP concluded. At ACTED, Hiba still uses information management tools that she learned as an iMMAP intern, such as KoBo, XLSForm and Adobe Illustrator to perform her job, particularly in managing beneficiary feedback.

“iMMAP is the reason I work in a humanitarian organization, and I would recommend the internship program to anyone who is interested in either entering the humanitarian field, or in information management and data analysis,” asserts Hiba.
Naqi’s story started when the dean of faculty called him to ask for his resume, and to introduce Naqi to the internship program at iMMAP. After the interview, a new door opened for him to start working as an intern at iMMAP.

“During the first days, although I was familiar with GIS and remote sensing, everything still seemed strange to me,” says Naqi.

IMMAP’s team helped Naqi in making decisions about his career; from technical support to boosting his skills in data management, particularly in Disaster Risk Reduction. Naqi was able to learn mapping and visualization core skills, and programs such as ArcGIS, QGIS, Adobe Illustrator, Tableau, PowerBi, Adobe InDesign, and many more.

Furthermore, due to his leadership and management skills, Naqi was involved in communication and training sessions. This way, he professionally grew as a facilitator and trainer for conducting the Afghanistan Spatial Data Center (ASDC) and ReporHub workshops to various government and nongovernmental organizations in Afghanistan.

“All my colleagues at iMMAP played a vital role in all of the career-related aspects of my life. I found iMMAP to be the best place for professional growth, achievements and transparent cross-cultural views through professionalism and globalization,” Naqi states.

After completing the internship program with iMMAP, Naqi was immediately proposed a contract with the organization, to support iMMAP outreach and communication efforts. Due to his outstanding communication skills, Naqi was entrusted with representing iMMAP together with the Country Representative during his mission to Panjshir. On a daily basis, Naqi helps provide training for partners, displaying himself as a patient and attentive trainer.

“We believe here at iMMAP Afghanistan, that Naqi is a future social leader in the making.” Naqi’s supervisor is confident about his capabilities and his potential for helping the Afghan society.
Finka joined iMMAP in April 2017 after she graduated from Gadjah Mada University, one of the top universities in Indonesia, where she majored in Computer Science.

She found out about the vacancy at iMMAP through an announcement on her campus website, and she applied thinking that it would be an excellent opportunity for her. “I was excited at the possibility of becoming part of an organization that offers humanitarian aid, and it turned out to be beyond my expectations!” Finka excitedly asserts.

Upon joining iMMAP, she was assigned to work on the Afghanistan Spatial Data Center (ASDC) under iMMAP Afghanistan. The ASDC provides data for disaster preparedness and emergency response purposes. Finka is responsible for enhancing the appearance of the platform as a front-end developer, and she has also made three other portals with information on earthquakes, floods, and avalanches in Afghanistan.

Finka claims that at iMMAP, she is continually learning new things, and that she is expanding her skill set, while also keeping up-to-date with the latest trends and issues in the humanitarian sector. She is happy to be able to deliver meaningful products to our partners by applying her expertise and skills.

“I look forward to new challenges and rewarding projects at iMMAP,” states Finka. “I would recommend a career with iMMAP to anyone who wants to work in an enjoyable and engaging working environment, in a multi-cultural and diverse team, with wonderful colleagues from all over the world.”
Prior to joining the nonprofit sector, Adeola started off his career in mobile telecommunications as an Electrical Electronics Engineer for over seven years.

With a passion for transforming data to help people in need, Adeola joined the humanitarian community as a GIS Analyst and Information Management Officer with the Displacement Tracking Matrix at IOM. He served in that position for over two years before his deployment to UNICEF with iMMAP.

The deployment reaped rewards, as Adeola formally joined the iMMAP team in Nigeria in June 2017. He was tasked with supporting the Nutrition Sector response to the crisis in northeast Nigeria as an Information Management Officer (IMO).

“So far, the work is fantastic and excitingly challenging. It is a great joy to be able to contribute my knowledge, skills and expertise to the operations that save the lives of children and women,” asserts Adeola. “It is also an excellent feeling when you receive recognition and respect by introducing yourself in the community as an iMMAP team member, because our information products and services are vital to the coordination of humanitarian activities.”

Thanks to the well-structured data framework implemented by the likes of Adeola at iMMAP, the Global Nutrition Cluster (GNC) has chosen the Nigeria Nutrition Sector to pilot global nutrition projects in the coming years. As an IMO, Adeola has been able to leverage data analysis, visualization and business intelligence tools for better gap analysis, progress monitoring and actionable information for planning purposes.

“In the coming years, with iMMAP’s ever-present support, I personally hope to innovate new data systems that can be used for prediction and prevention of life-threatening crises, which can save lives across different sectors,” aspires Adeola.
iMMAp’S GLOBAL PRESENCE

Our country offices

Country Offices
- Afghanistan
- Ethiopia
- Iraq
- Nigeria
- Syria
- Yemen

iMMAp presence
- Chad
- DRC
- Indonesia
- Malawi
- Panama
- South Sudan
- Spain
- Sudan
- Switzerland
STRATEGIC PARTNERSHIPS

The United States Agency for International Development (USAID) Office for Disaster Assistance (OFDA) is the primary donor agency facilitating IMMAP’s work in country programs such as Afghanistan, Nigeria, Ethiopia, and Colombia, and through global initiatives such as the Stand-by Partnership Program. OFDA works with the international humanitarian community to give vulnerable populations resources to build resilience and strengthen their ability to respond to emergencies.

To save lives, partners must act quickly and effectively when responding to natural disasters, emergencies and development challenges. Before an event occurs, strong partnerships lead to improved coordination, faster response times, and better preparedness. Our goal is to assist our partner organizations to measurably improve the lives of people and communities who rely on their interventions.

WHO is the leading agency for the Health Sector. IMMAP supports WHO through its country programs, as well as through deployments of specialized Information Management Officers that assist the health cluster with information management services.

In 2018, IMMAP provided ten expert information management officers to support the World Health Organization in the Health sector in DRC, South Sudan, Sudan, Mali, Nigeria, Afghanistan, Ethiopia and Colombia.

The US Department of State Office of Weapons Removal and Abatement (PM/WRA) works to deliver programs and services aimed at reducing the harmful effects of at-risk, illicitly proliferated, and indiscriminately used conventional weapons of war.

Currently, through our partnership with PM/WRA in Iraq, a fundamental component of IMMAP’s function in Iraq is to improve coordination between Humanitarian Mine Action (HMA) stakeholders and the national authorities.
The humanitarian assistance funded by the EU, is delivered in partnership with UN agencies, international organizations, and NGOs. EU humanitarian aid covers intervention areas such as food and nutrition, shelter, health care, water and sanitation, and education in emergencies.

The European Commission is funding iMMAP through the DG-NEAR (Directorate-General for Neighbourhood and Enlargement Negotiations) in Syria, and through The Mandate for Technical Assistance, supporting iMMAP specialized IM assistance to Country WASH Clusters in acute emergencies.

Centers for Disease Control and Prevention (CDC)

The Centers for Disease Control and Prevention (CDC) is the leading national public health institute of the United States. CDC’s main goal is to protect public health and safety through the control and prevention of disease, injury, and disability in the US and internationally.

Since 2015, iMMAP has been working on Cooperative Agreements with CDC to provide Global Health Emergency Information Management Evaluation and Support, and delivers Information Management support to improve rapid response to public health emergencies.
FINANCIAL REPORT 2018

iMMAP’s 2018 financials and donor base

In 2018, donors renewed their support to iMMAP’s operations, which translated into a 24.5% increase in donor funding. Thanks to their trust, iMMAP has been able to scale up the support provided to humanitarian stakeholders, including local governments, United Nations agencies, national and international NGOs.

iMMAP US main donor during 2018 was the American Government through USAID OFDA, the Office of Weapons Removal and Abatement (WRA), and Centers for Disease Control and Prevention (CDC), respectively.

During 2018, iMMAP France saw its funding increase by 27.8%. Donors kept their trust in iMMAP’s purpose and vision, while supporting the humanitarian community and emergency response efforts.

iMMAP France main donor during 2018 was the United Nations (UN), followed by the European Commission and the Humanitarian Pooled Fund (HPF).
HOW WE WORK

iMMAP provides solutions and strategies to support sectoral and organizational specific needs. We work through stand-by partnership deployments with UN agencies, and we provide services through cooperative agreements and direct grant support.

IMMAP REVENUE BY YEAR

REVENUE BREAKDOWN BY COUNTRY IN 2018
iMMAP TEAM

The iMMAP team is composed of some of the most qualified national and international Information Management specialists and other multi-sectoral experts.

iMMAP is an equal opportunity employer with a zero-tolerance policy for discrimination of any kind. iMMAP does not discriminate in hiring or employment based upon race, color, religion, national origin, sex, age, marital status, handicap, or any other reason not related to employment.
iMMAP Inc. Board members

Chair
Brian Finlay

Board Member / CEO
William Barron

Board Member
Maia Comeau

Board Member
Leslie DeWitt

Board Member
Zaid Zaid

Board Member
Glenn C. Nye III

Board Member
William S. Reese

Board Member
Robert Rosenberg

Board Member
Dan Grant

Board Member
Almee Carter

iMMAP France Board members

President and Director General
Christophe Bois

Board Member
Olivier Cottray

Board Member
Julien Temple

Board Member
Jean Guittet
THANK YOU

iMMAP

// 2018

Contact

Headquarters Washington office
RRB/ITC 1300 Pennsylvania Avenue NW
Suite 470
Washington, D.C. 20004 USA
email info@immap.org

Headquarters Marseille office
46 Rue de la Paix Marcel Paul
13001 Marseille, FRANCE
email administration_fr@immap.org

Website

Direct Link: https://immap.org/
Scan to access the website