2019-2020

PROVIDING INFORMATION MANAGEMENT SUPPORT TO HUMANITARIAN PARTNERS IN NORTHEAST NIGERIA

iMMAP

Better Data | Better Decisions | **Better Outcomes**

Content

ABOUT iMMAP

iMMAP is an international not-for-profit organization that provides information management services to humanitarian and development organizations, enabling partners to make informed decisions that ultimately provide high-quality targeted assistance to the world's most vulnerable populations.

We support humanitarian actors to solve operational and strategic challenges. Our pioneering approach facilitates informed and effective emergency preparedness, humanitarian response, and development aid activities by enabling evidence-based decision-making for UN agencies, humanitarian cluster/sector leads, NGOs, and government operations.

iMMAP has been at the forefront of information management support for humanitarian clusters (UN and International NGOs): Logistics, WASH, Health, Protection, Education, Nutrition, Camp Management, Protection, Food Security, and Gender-Based Violence.

iMMAP envisions a world where no one suffers due to a lack of access to timely, relevant and reliable information that has the power to transform lives. iMMAP's mission is to harness the power of information to facilitate evidence-based decisions to improve people's lives. iMMAP turns data into information and creates knowledge for decision-makers operating in development contexts, situations of violence, post-disaster, and conflict recovery.

Our Services

Information Management Services

Data Collection

Data Analysis

Infographics and Mapping

Knowledge Management Services

Database Management

Capacity Strengthening

Change Management Services

Tools Development

Consultation and Strategy

2019 Global Presence

HQ - USA, France
Regional Offices - Jordan
Representation Offices – Switzerland
Technical Offices – Indonesia
Country Offices - Nigeria, Ethiopia, Bangladesh, Syria, Iraq, Yemen, Afghanistan, Colombia
iMMAP Presence - Panama, Sudan, South Sudan, DRC, Mali, Venezuela, Zimbabwe, Tunisia/Libya, Somalia, Bahamas, Burkina Faso, Chad, Afghanistan, Switzerland, Mozambique, Nigeria, Ethiopia

iMMAP in Nigeria

Since November 2016, iMMAP has been providing information management (IM) support to humanitarian partners responding to the crisis in northeast Nigeria. Currently, iMMAP supports nine sectors and sub-sectors.

The project funded by the United States Agency for International Development (USAID) aims to strengthen the IM capacity of humanitarian sectors in northeast Nigeria, including support of information flow from sectors and inter-sectoral analyses.

The project funded by the Nigeria Humanitarian Fund (NHF) aims to enhance National Non-Governmental Organization (NNGO) activities in the Protection Sector through the provision of IM capacity strengthening on best practices for data collection, analysis and dissemination.

Our activities conducted throughout the year of 2019 resulted in impactful, short, and medium-term outcomes that contributed to the improvement of the overall response.

Number of partners supported by sector:

Sector	Number
Nutrition	21
CCCM & Shelter/NFI	15
Child Protection	35
Health	72
Early Recovery	23
Education	50
WASH	27
Food Security	52
Gender-based Violence	58

Project Name: **Provision of IM Support to the Humanitarian Sectors in Northeast Nigeria**

Donor: **USAID (Since 2016)**

Budget: **USD 1,587,090**

Project Name: **Strengthening IM Capacities of NNGO Protection Humanitarian Actors in Northeast Nigeria**

Donor: **Nigeria Humanitarian Fund (Since 2020)**

Budget: **USD 100,000**

9
Sectors supported

25
Number of personnel

600+
People trained since 2016

226+
Partner organizations supported

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Kehinde Adewara,
iMMAP's CCCM-Shelter & NFI
Sector IMO

CCCM-SHELTER & NFI
SECTOR

According to the Global Shelter Cluster (GSC) Strategic Plan for 2018-2022, response plans that address shelter, settlement and household needs should be cross-cutting and contribute to the desired outcomes of the Protection Sector to promote peaceful coexistence, reduce gender-based violence, and incorporate social and cultural factors while considering the different needs of women, girls, men, and boys.

In northeast Nigeria, the provision of emergency shelter remains a key challenge to people displaced as the crisis enters its 11th year. To improve the quality and effectiveness of the response, the GSC recognizes the need to increase the capacity of responders at a national level as one of the strategic approaches, while monitoring trends in the overall capacity and flexibility of the sector to respond to the growing needs.

iMMAP Nigeria continued to work with the Camp Coordination and Camp Management, Shelter and Non-Food Items (CCCM-Shelter & NFI) Sector for data collection and cleaning of information received from sectoral partners for the purposes of reporting, coordination, and advocacy. iMMAP's support included the production and dissemination of monthly factsheets and dashboards. A database has been created to archive all monthly 4W (Who is Where, When, doing What) submissions, which enabled the migration of sector dashboards and other 4W based products to Power BI.

The Excel-based dashboards for the sector witnessed certain inconsistencies that necessitated the migration to Power BI through a database system. This is coupled with the improvements for data warehousing using a database system and seamless Power BI integration for real-time visualization, a step towards workflow automation.

The support provided by the information management officer (IMO) to the sector this year included inputs to the 90-Day Response Plan, situational reports and the End of Year Review for 2019. Furthermore, the IMO performed camp congestion analyses which, combined with other advocacy tools, helped the sector secure additional lands in some severely impacted IDPs camps. Most importantly, the data analysis support provided by the IMO throughout the Humanitarian Needs Overview (HNO) and the Humanitarian Response Plan (HRP) process in 2019 provided an essential basis for discussion between OCHA and the Government, leading to the effective development of the HRP for Nigeria for 2020.

In consistence with the Global Shelter Cluster Strategic Plan 2018-2022, the deployed IMO also conducts quarterly IM workshops for 4W reporting focal points to mitigate the effects of partner staff turnover and knowledge flight. Since the onset of the COVID-19 pandemic, iMMAP has supported the sector with the coordination of COVID-19 inter-sectoral preparedness, prevention and response strategies.

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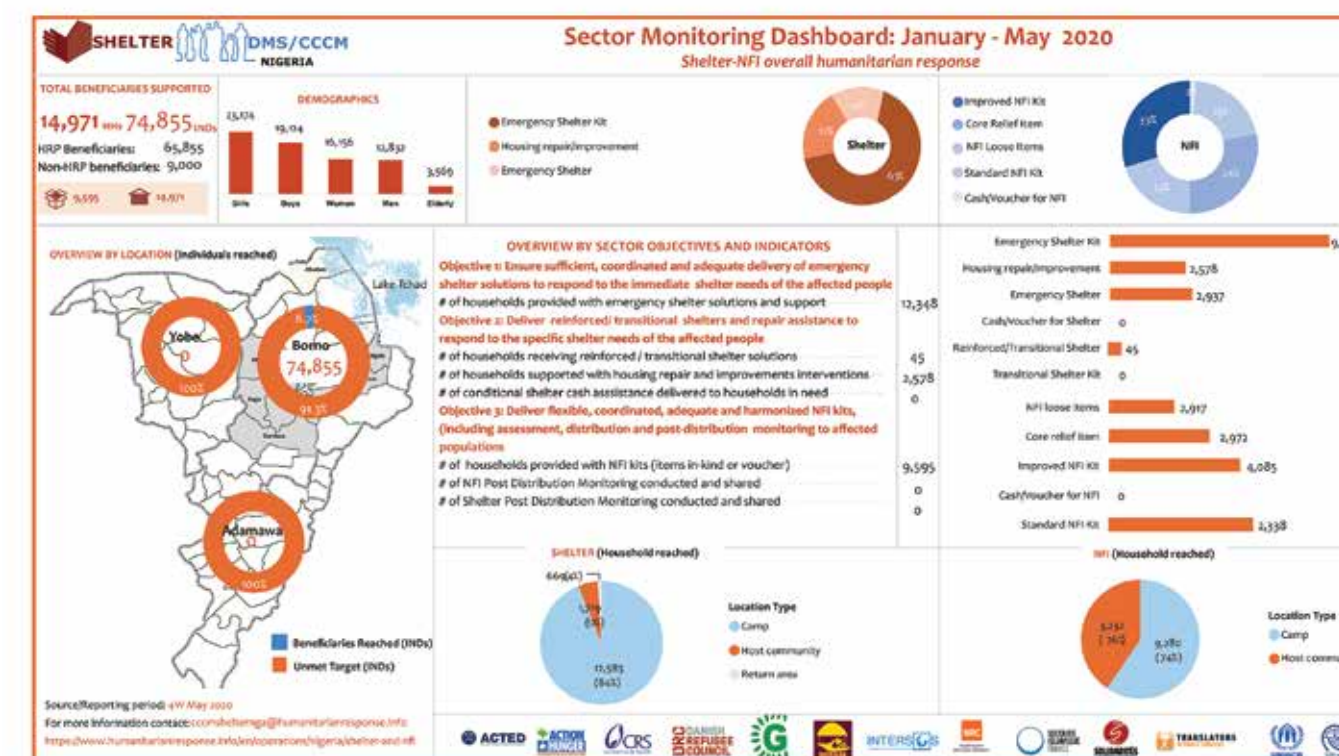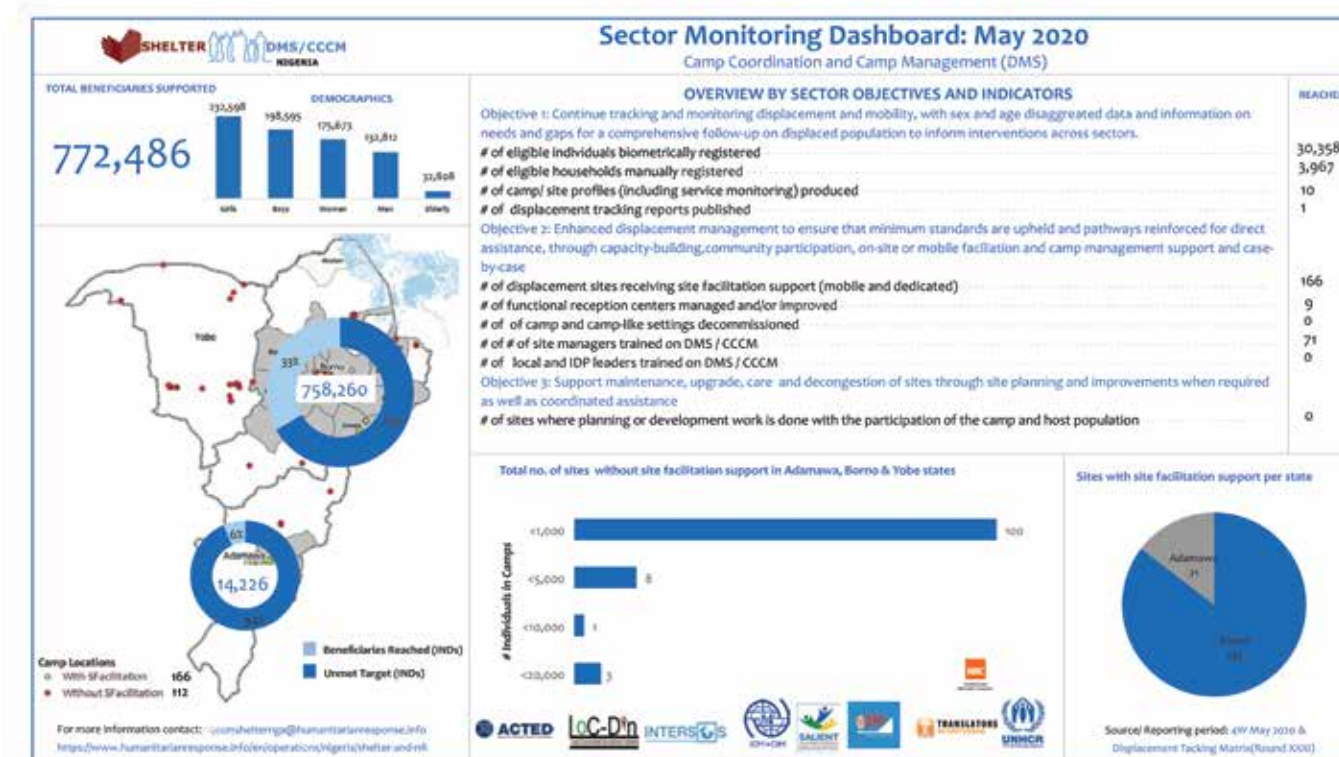
EARLY RECOVERY &
LIVELIHOODS SECTOR

Actors under the Early Recovery and Livelihoods Sector Working Group (ERLSWG) work in coordination to ensure the timely recovery from the humanitarian crisis, and minimize the gap between relief and recovery through the initiation of recovery planning and programming. This is ensured by urgent recovery activities being integrated as a part of the emergency response. The ERLSWG is focused on the early recovery of conflict-affected populations and the stabilization of their livelihoods. The sector aims to support the planning and implementation of durable solutions to displacement-affected populations while working in collaboration with the other sectors to ensure optimal coordination.

iMMAP's support to the Early Recovery and Livelihoods (ER&L) Sector started in 2018. Since then, the support has included data collection, analysis, mapping and technical capacity building. With better data collected and collated, careful data cleaning and quality-checks, iMMAP helped the sector define the number of people in need (PIN) of early recovery and livelihood assistance during the

Humanitarian Needs Overview (HNO) process for 2020.

The ER&L Humanitarian Response Plan (HRP) 2020 indicator disaggregation was a task led by iMMAP. As part of the support, the production and dissemination of sector-specific maps for each of the indicators enabled a better understanding of the response along with partner operational presence at the Local Government Area (LGA) level in all three BAY States (Borno, Adamawa and Yobe).

It is proven that better quality data can be achieved when sectoral partners use standardized methodologies in information management across all humanitarian sectors. To ensure this standardization, iMMAP has mainstreamed these methodologies into its sectoral support together with the development of the technical capacity strengthening of sectoral partners. Training and capacity strengthening enables partners to conduct their own analyses and mapping, thereby increasing their contributions to programmatic decision-making.

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We have to prepare and empower affected populations to have the ability to restore their way of life after this crisis, otherwise what is it all for?

Usman Abdullahi, former IM Training participant and current iMMAP IMO supporting the Early Recovery and Livelihoods Sector

Early Recovery and Livelihood Partners Presence
Borno State, North-East, Nigeria
Jan - Dec 2019
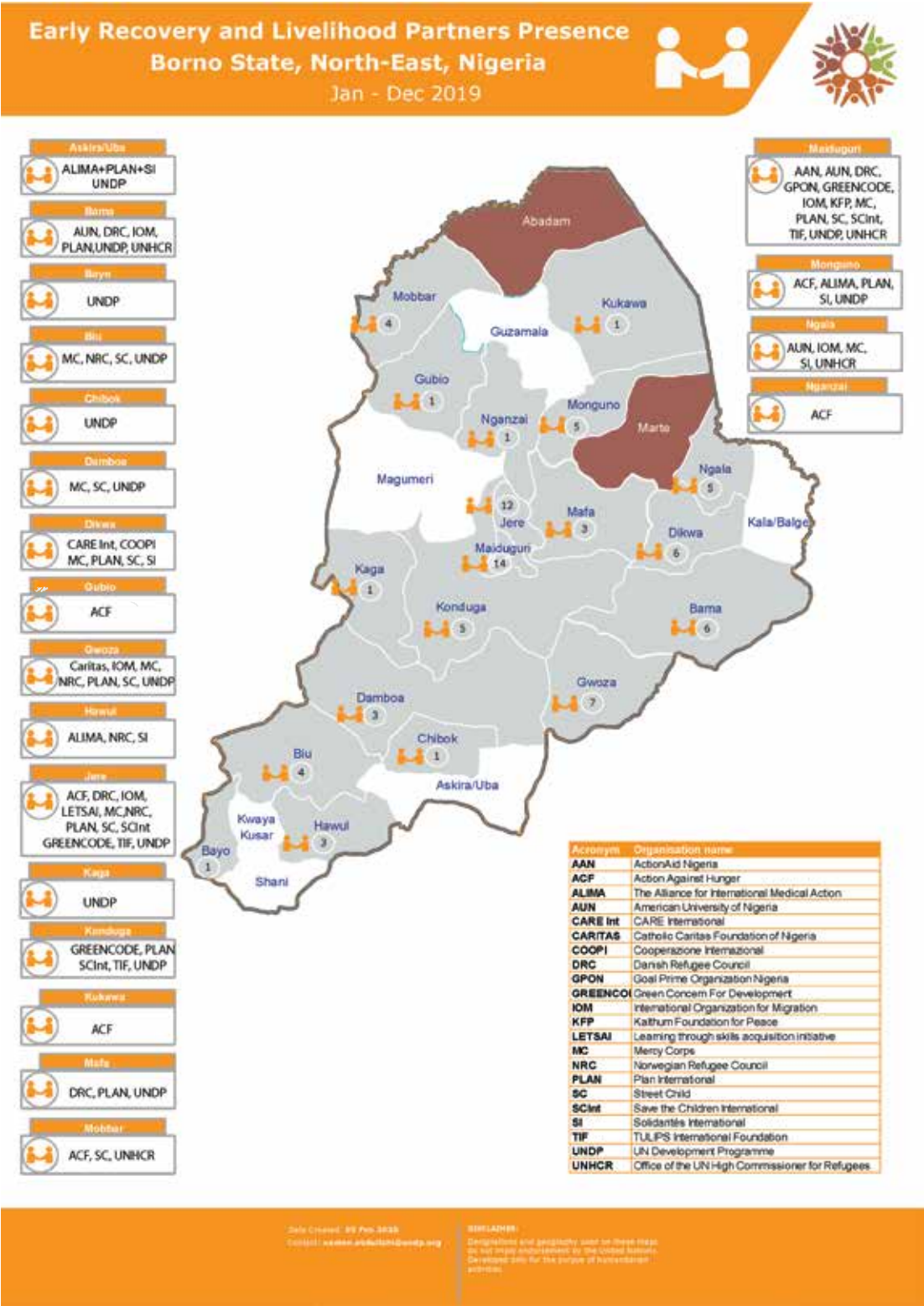
EDUCATION SECTOR

Education deprivation in northeastern Nigeria is driven by various factors, including economic barriers and socio-cultural norms and practices that discourage formal education, especially for girls. According to the 2020 HNO, over 1 million children need improved access to basic education in three conflict-affected BAY States of Borno, Yobe and Adamawa. The challenges continue as over 1,500 schools remain closed or displaced and huge gaps exist due to the limited capacity of host schools.

Since April 2017, iMMAP has been providing information management support to the Education Sector, most specifically the wider Education in Emergencies Working Group (EiEWG), which brings together actors responding to the education needs of vulnerable communities impacted by the ongoing crisis. iMMAP has continued its support to both the Education Sector and the EiEWG to mitigate the effects of the northeast Nigeria crisis on education in the region.

The sector hosted representatives from Education Cannot Wait (ECW) to whom iMMAP's IMO presented dashboards to show the results of the latest funding they provided. ECW met with iMMAP, where they were shown a demonstration of ReportHub, the online monitoring tool that Education Sector partners use to report their monthly activities. ReportHub was formally rolled out in February 2020 in the Education Sector to replace the 5Ws Excel template. Partners in Yobe and Borno States have been trained on data entry for the new reporting platform. Three virtual ReportHub training sessions were conducted for Education Sector partners that requested additional training and support with ReportHub. The training sessions aimed to improve partner reporting while troubleshooting issues.

iMMAP's IMO facilitated the Education Sector Core Coordination training held in Abuja. Government bodies, UN Agencies, and NGO partners participated in the 3-day training that will inform the development of a multi-year sector strategy document. The United Nations Office for the Coordination of Humanitarian Affairs (OCHA) and REACH established an Assessment Working Group that will lead the process of carrying out the 2020 multi-sector needs assessment (MSNA) to inform the 2021 HNO. iMMAP's Education Sector IMO collated assessments conducted by Education Sector partners and shared them with OCHA to carry out a secondary data review. The IMO also provided support to the process by reviewing and selecting relevant indicators that will be used in the MSNA. Inputs are also regularly provided for OCHA's monthly situational reports, dashboards, as well as the development and dissemination of other IM products. The IMO also supported the sector in designing and deploying an assessment tool to collect data for the 2019 Joint Education Needs Assessment (JENA) in 29 LGAs across Borno, Adamawa and Yobe States.

As part of the 2020 Humanitarian Response Monitoring Framework, the IMO provided OCHA a disaggregation of the beneficiaries per HRP indicator, type, sex, age, and per LGA. iMMAP's contribution also included support with the development of an Education Sector COVID-19 response strategy to streamline partners' COVID-19 responses and advocate for donor funds in the event of school closures. iMMAP's IMO provided information management support to the Education Sector by calculating need figures for the COVID-19 response, which served as an addendum to the 2020 HRP. This addendum's significance is that the over 3 million children that are affected by school closures due to the ongoing pandemic are now budgeted for.

In-line with the EiEWG Covid-19 response strategy, partners developed and broadcasted radio learning programs. Due to the difficulty to monitor the number of children reached with the remote learning methodologies and to gain an agreement by partners on an estimated figure, iMMAP's IMO, through the use of GIS technologies, developed an evidence-based methodology to determine the signal reach of the radio stations that helped estimate the number of learners reached through the radio broadcast.

To solve the gap of enrollment of internally displaced children into formal schools, the sector IMO produced a network analysis mapping the schools that can be accessed by children in the IDP camps within a 2 km walking distance. This will help partners better identify the schools that internally displaced children can be enrolled in.
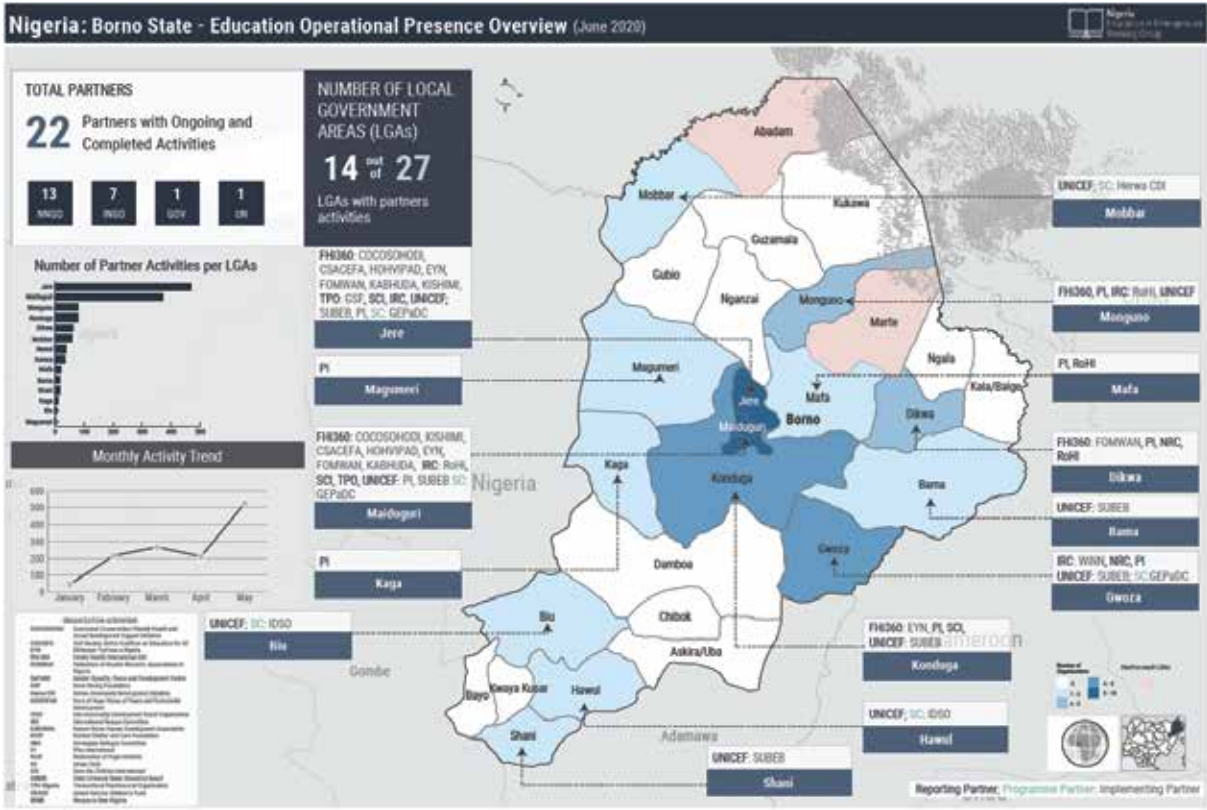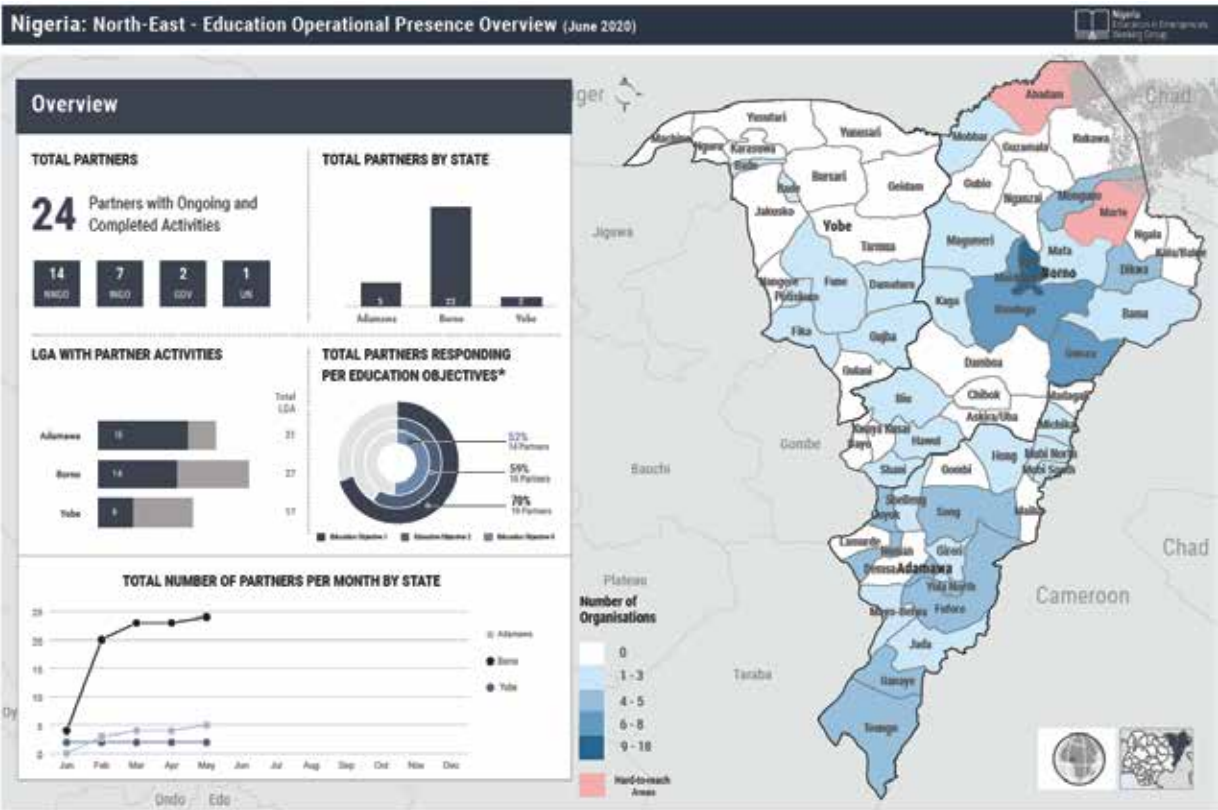
From the perspective of the Education Sector, the support that iMMAP is providing to humanitarian sectors is the core of coordination. The sector was able to receive verified and confirmed data from the field thanks to the support of the IMO, who was quick to understand the Education in Emergency approach and went on to develop innovative tools."

Passy Amani, Education Sector Coordinator

Temisaren John Odeka,
iMMAP's Education Sector IMO

CHILD PROTECTION
SUB-SECTOR

iMMAP's support to the Child Protection Sub-sector (CPSS) continues to enable Child Protection Sector Working Group (CPSWG) partners to better respond to protection of children against violence at home, in education, and childcare institutions. iMMAP continued to coordinate the collection of data through 5Ws from partners and its subsequent consolidation and analysis. This data was used to generate and disseminate monthly interactive and static dashboards, as well as CPSS Needs Severity maps, reporting of activities down to the lowest administrative levels for the three BAY States. The interactive dashboard provides a more robust data visualization and presentation of key indicators, which include more granular data and insight to help inform the CPSS response monitoring, planning and decision making in northeast Nigeria.

Support is also provided by the regular maintenance of the CPSS contact list, meeting attendance tracking through coordination, and contributions in the Strategic Advisory Group. Inputs are also regularly provided for OCHA's monthly and UNICEF internal situational reports, and OCHA's humanitarian dashboard. This provides evidence-based information to OCHA to assess the humanitarian response and the situation of affected populations, and to inform stakeholders about the humanitarian crisis across northeast Nigeria.

Significant support is provided to humanitarian information management methodologies at both the sub-sector and inter-sectoral levels. This support includes inputs to the HNO/HRP methodologies for child protection; the Joint Intersectoral Analysis Framework Methodology (implemented in Nigeria for the first time for the 2020 response), the child protection Needs Identification and Analysis Framework (NIAF) through collaboration with the global Child Protection Area of Responsibility (CPAoR), as well as support to partner organizations in developing and implementing methodologies to improve the data processes. Additional support was provided to the 2020 HNO/HRP process, to both the CPSS and the Protection Sector (in the absence of a Protection Sector IMO).

A geospatial infrastructure mapping exercise was piloted to map the existing child protection infrastructure in Borno State to identify gaps in various areas and contribute to the overall mapping of humanitarian data to support various inter-sectoral analysis activities. The outcome of this exercise was also shared with REACH to be integrated into an overall inter-sector infrastructure mapping for the main towns/hubs in northeast Nigeria.

iMMAP's support to the sub-sector strengthens the capacity of the partners to effectively respond to the urgent needs of children in a coordinated manner. Capacity strengthening for CPSS information and data management officers is conducted regularly. This support also extends to several one-on-one sessions conducted with partner IMOs upon request. The impact of the capacity strengthening activities in the sub-sector has resulted in CPSS partners improving on the data gathering and sharing within the sub-sector through the 5W and other tools. This improvement is evident through the majority of CPSS partners complying with reporting requirements.

With a better understanding of who is doing what, where, when and for whom, there have been fewer cases of duplication of efforts, an optimization of resources, as well as the provision of assistance based on needs. Extensive support continues to be provided to resolve and improve gaps in partner organizations and improve their internal IM systems. This positively impacts their ability to contribute and comply with child protection data and information responsibilities.

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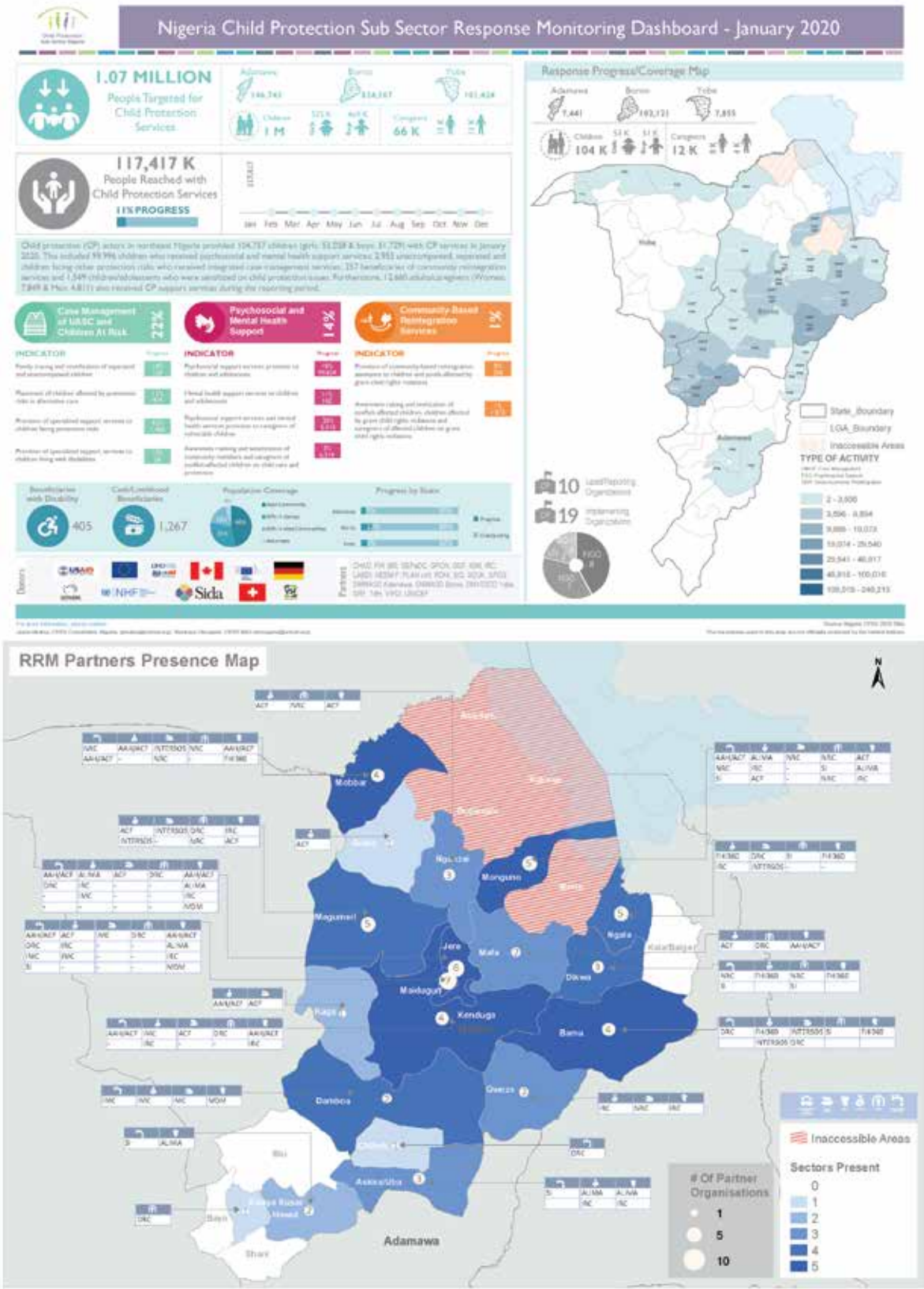
GENDER-BASED VIOLENCE
SUB-SECTOR

Sexual and gender-based violence remains a critical threat to the health and safety of women and girls worldwide. The challenge is more significant in northeast Nigeria. Women and girls are at increased risk of violence and abduction, with the ongoing insurgency threats and counter-insurgency efforts, and the COVID-19 pandemic aggravating the situation. The environment remains dangerous, with immense protection challenges for girls, women, boys and men. Over 23,000 people have no shelter, while more than 400,000 people live in makeshift shelters, which exposes them to harsh weather conditions, disease outbreaks and protection risks. 80% of the IDP population are women or children, and 25% of the IDP's are children under five years old.

The support to the Gender-based Violence (GBV) Sub-sector has been through core information management, GBVIMS coordination, and Sexual and Reproductive Health sub-working group support. Sub-sector support has substantially improved GBV response by providing critical and regular information updates for partners, the coordination of meetings, training of partners, consolidation of GBV Sub-sector data, and the publication of IM products.

INFORMATION MANAGEMENT SUPPORT: iMMAP's IMO supporting the sub-sector regularly produces partner presence maps highlighting the LGA level representation of the services carried out by the partners. Furthermore, the IMO produced and shared monthly dashboards (BAY States) for GBV response to ensure evidence-based decision making. Working with Translators Without Borders, the GBV IMO supported the design of referral pathways information, education and communication (IEC) materials to Hausa, Kanuri and Fulfulde languages for better programming in the field.

GENDER-BASED VIOLENCE INFORMATION MANAGEMENT SYSTEM (GBVIMS): The GBVIMS remains a key tool for reporting and monitoring of GBV cases across different levels. Over the past year, iMMAP's GBVIMS officer has actively coordinated activities between data gathering organizations (DGOs), the global GBVIMS team and other GBV actors by facilitating training on GBVIMS tools and ethics, the post-training induction of DGOs, the production and publication of reports and IM products, while actively contributing towards the GBVIMS strategic planning. In light of the ongoing COVID-19 pandemic, the GBVIMS officer supported the review of materials from the GBVIMS global team and GBV Areas of Responsibilities, contextualized and shared with response partners to enable the smooth implementation of their programs throughout the pandemic.

SEXUAL REPRODUCTIVE HEALTH SUB-WORKING GROUP SUPPORT: From January 2020, iMMAP deployed an IMO to support the IM needs of the Sexual and Reproductive Health (SRH) Sub-Working Group (SWG). The IMO initially assessed the information management needs of the SRH sub-working group, established a repository of partners implementing SRH activities in the northeast Nigeria region, supported the SWG in identifying indicators that contribute to the response plan for both the Health Sector and GBV Sub-sector and develop a 5W reporting framework. In March 2020, the SRH SWG received the first set of 5W reports from its members. This was analyzed and visualized to produce operational presence maps, which provide an overview of who is doing what activity and where. This is especially useful in the context of the COVID-19 pandemic to ensure the continuous availability of essential SRH services to vulnerable women and girls. The aim of deploying an IMO to support SRH is to improve efficiency and ensure the SWG activities are effective in responding to the needs of beneficiaries.
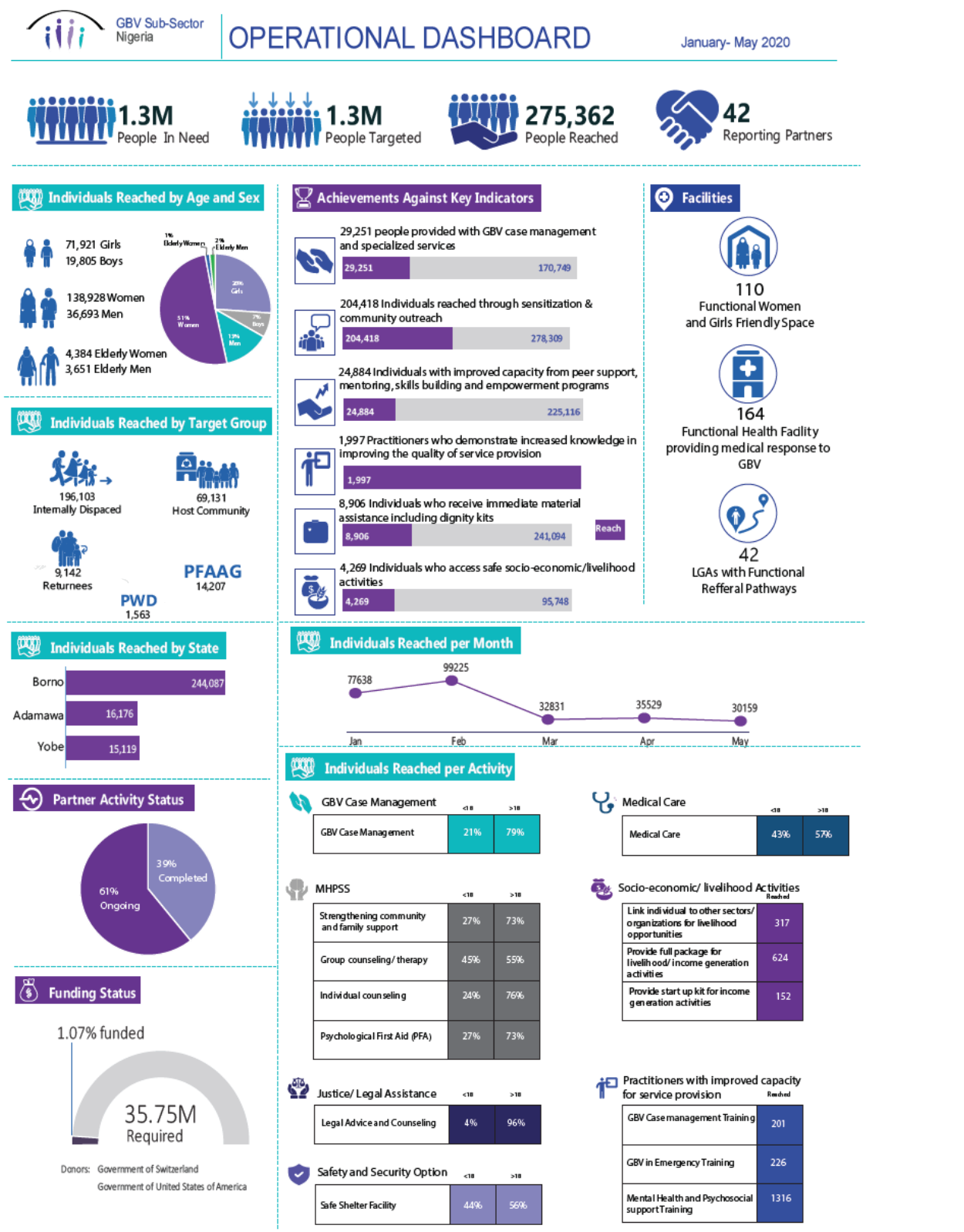
HEALTH SECTOR

The people affected by the crisis across northeast Nigeria remain at significant risk of epidemic-prone diseases like cholera, measles, meningitis, viral hemorrhagic fevers such as lassa and yellow fever, which has been exacerbated with the COVID-19 pandemic. iMMAP's information management support enables Health Sector partners to deliver urgent humanitarian assistance for primary care services and secondary care, including delivery and provision of essential medicines, care for pregnant women and infants, and control of disease outbreaks. This is achieved by tailoring the Health Sector's data collection tools. Together with OCHA, these tools are tested, aligned, and adopted to the Health Sector Humanitarian Program Cycle.

In the past year, iMMAP has increased its Health Sector support by deploying a Junior IMO to work with the lead Health Sector IMO in the collection, verification, validation, consolidation, and cleaning of data down to health facility/site levels. Regular reports and IM products are developed, compiled, and disseminated using different platforms such as the monthly Health Sector bulletin, weekly Early Warning Alert and Response (EWARS)/Integrated Disease Surveillance and Response (IDSR) bulletins, gaps and needs analysis reports, and BAY States outbreak bulletins. Every month, iMMAP helps capture data from partners regarding the rehabilitation of health facilities and shares that data with the State Ministry of Health (SMoH) through maps and analysis products. The provision of regular support in the cholera response across the BAY States involves regular uploads of the cholera report to the online platform while supporting data analysis and visualization when needed. The IMO works closely with the sector coordinator and partners in planning and preparing for cholera response activities across different cholera danger zones.

Furthermore, the IMOs support the Health Sector in collecting information regarding attacks on Nigeria's health facilities and resources. This is done by gathering information from various sources, including but not limited to the United Nations Department for Safety and Security (UNDSS), newspapers, the Nigerian Armed Forces, eyewitnesses, and partners reporting from the field. The IMOs conduct a verification process before reporting on the Surveillance System

of Attacks (SSA) website for further verification, analysis, and presentation on the Global Health Cluster (GHC).

The IMOs also facilitate regular refresher training on newly developed and updated information management tools for Health Sector partners and Excel, Tableau, Power BI, and GIS basic overview training. Furthermore, they periodically support partners in their cyclical reports to the sector and donor agencies.

Continuous active support to lassa fever response across the BAY States has also been a major activity for the sector IMOs. The support which has included regular contributions to reports and the development and dissemination of IM products, recently led to the Commissioner of Health & Human Resources in Borno State to declare the state as lassa fever-free. The IMOs works closely with the sector coordinator and partners to plan and prepare for a possible resurgence across different locations. Ongoing support to the Health Resources Availability Monitoring System (HeRAMS) process enables partners to access updated information on health service availability and accessibility, needs and gaps, as well as the overall health services infrastructure across the BAY States.

Coordination and support to the sector, its partners and the SMoH are ongoing daily in response to the COVID-19 pandemic; working closely with the sector coordinator and other sectors to share data and resources to facilitate an improved overall response to the pandemic. The IMOs continue to produce and distribute IEC materials and crucial IM products such as COVID-19 risk level mapping to help in the response coordination.

The lead Health Sector IMO recently assumed the role of acting sector coordinator, which has expanded the IMO's sector management activities across the BAY States. The IMO successfully coordinated the Nigeria Humanitarian Fund (NHF) process and ensured that available pool funds for the sectors were appropriately allocated based on partner capacity and qualifications.

NIGERIA Health Sector Dashboard
(Jan - Mar 2020) Adamawa, Borno and Yobe States

4.01 MILLION PEOPLE TARGETED

5.0 MILLION PEOPLE IN NEED OF HEALTH CARE

1.89 MILLION DISPLACED PEOPLE

2.12 MILLION HOST COMMUNITY (1.19M) RETURNEES (0.93M)

1,065,910 PEOPLE REACHED (JAN - MAR, 2020)
247,358 Displaced People
799,810 Host Community
18,742 Returnees

22%
78%
22% OF TARGETED POPULATION REACHED

PEOPLE REACHED BY SEX & AGE
33,043 girls (< 1 yr)
26,648 boys (< 1 yr)
102,327 girls (1-5 yrs)
84,207 boys (1-5 yrs)
190,798 girls (6-17 yrs)
157,755 boys (6-17 yrs)
238,764 women
196,128 men
19,186 elderly women
17,055 elderly men

ONLY 38.7% of health facilities have access to safe water
IN WHICH 19% of health facilities have NO access to safe water
ALMOST 25% of health facilities have NO access to water

58% FUNCTIONING OF TOTAL 2,631 ASSESSED HEALTH FACILITIES
12.4% FULLY DESTROYED
21% PARTIALLY DAMAGE
83 HEALTH FACILITIES REHABILITATED/RENOVATED IN BORNO
Source: HeRAMS 2019/2020

273 EWARS SENTINEL SITES
67% REPORTING SENTINEL SITES
95% OF ALERT/OUTBREAK INVESTIGATED WITHIN 48 HOURS
156 MOBILE HEALTH TEAMS
Source: SMoH and Partners

140 HEALTH FACILITIES WITH A REFERRAL MECHANISM TO A HIGHER LEVEL OF CARE
155 HEALTH FACILITIES PROVIDING ESSENTIAL MEDICINES AND SUPPLIES
126 HEALTH FACILITIES PROVIDING CLINICAL MANAGEMENT OF RAPE SERVICES (CMR)

Data source: Health Sector 5W, EWARS, IDSR, HeRAMS
All Partners (HRP & Non-HRP)

iMMAP's information management experts clean, process, and analyze data to form accurate and actionable knowledge. We provide both quantitative and qualitative analysis, including spatial and statistical analysis, customized to meet the information needs of partners. iMMAP shares information through the development and dissemination of reports, cartographic and infographic products, newsletters, and web-based platforms.

Oluwafemi Ooju,
iMMAP's Health Sector IMO

NUTRITION SECTOR

iMMAP's support to the sector resulted in a range of innovative information management initiatives over the last four years. These initiatives which have supported the launch of comprehensive nutrition profiling at the LGA levels, extended to the Nutrition Service Delivery Units (SDUs) at ward level, keeping track of response dynamics from the Community-based Management of Acute Malnutrition (CMAM) active case findings, admission of acutely malnourished children, and support to caregivers.

Over the past year, iMMAP's support has enabled a smart consolidation of 5Ws data from the partners to analyze achievements and needs/gaps, to generate maps, fact sheets, situation updates and products that help the partners to make informed decisions based on the status of different population groups, and by geographical location. The support resulted in timely inputs to all phases of the Humanitarian Program Cycle, specifically the HNO, HRP 2020 and contingency plan (election and regular rainy seasons contingency plans) for the BAY States of northeast Nigeria. Analysis support has enabled partners to understand the severity of needs based on LGA levels, prioritize response and smartly plan resource allocations. The support has been critical in estimating the number of people in need of nutrition assistance in 2020, especially during the ongoing COVID-19 pandemic.

The support to the Nutrition Sector includes the collection, archiving, consolidation, and exploratory analysis of sector data. Consolidated 5Ws data feed into monthly gaps analysis, coverage maps, partner presence maps and other IM products. The resulting IM products support sectoral partners, donors agencies, government partners, OCHA and other stakeholders for decision making at all stages of the Humanitarian Program Cycle.

The deployed IMO made important contributions to the Humanitarian Program Cycle such as developing a severity ranking at LGA level based on severity indicators as agreed by Nutrition Sector partners; developing a one-page methodology for computing PiN in terms of nutritional needs and targeted population for the sector at LGA level; presentation of severity ranking and PiN at LGA level in consultation with the sector Strategic Review Committee, SAG

members and endorsed by all sector partners; incorporating feedback received during the consultation meetings with the partners into the PiN and target population computation; submission of severity ranking and PiN to OCHA; and developing infographics for the HNO narratives. Another accomplishment achieved over the past year is completing the disaggregation of key figures for HNO, HRP and the overall response by gender, age, state, and type of affected population. A map based on geocoordinates and information on scale-up plans for functional, non-functional and planned Stabilization Centres within Borno State was created. Charts and visual infographics were also developed, showing progress against HRP indicators for the Nutrition Sector and their status of performance.

Other regular information management support services included training and capacity strengthening of sectoral partners, analysis and submission of monthly progress reports to OCHA through the Response Planning and Monitoring (RPM) platform, operational presence mapping and various analytical products. Complete, accurate and timely reporting by partners ultimately helped improve coordination within the Nutrition Sector.

iMMAP's IMO doubled as the sector coordinator, filling in between 2018 and 2019 while the lead agency worked to recruit a new sector coordinator. Some of the IMO's accomplishments in this role included ensuring appropriate coordination between all Nutrition partners (NNGOs, INGOs, the Red Cross/Red Crescent Movement, UN, and others) and government authorities; securing commitments from sector participants in responding to needs and filling gaps, minimizing duplication of efforts, and ensuring an appropriate distribution of key responsibilities within the sector with clearly defined focal points for specific issues where necessary, specifically for the Technical Working Groups; ensuring effective coordination with other sectors (with OCHA support); representing the interests of the Nutrition Sector in discussions with the Humanitarian Coordinator and donors on prioritization, resource mobilization and advocacy, especially during the NHF allocation in 2018; and acting as the focal point for inquiries on the Nutrition Sectors response plans and operations.
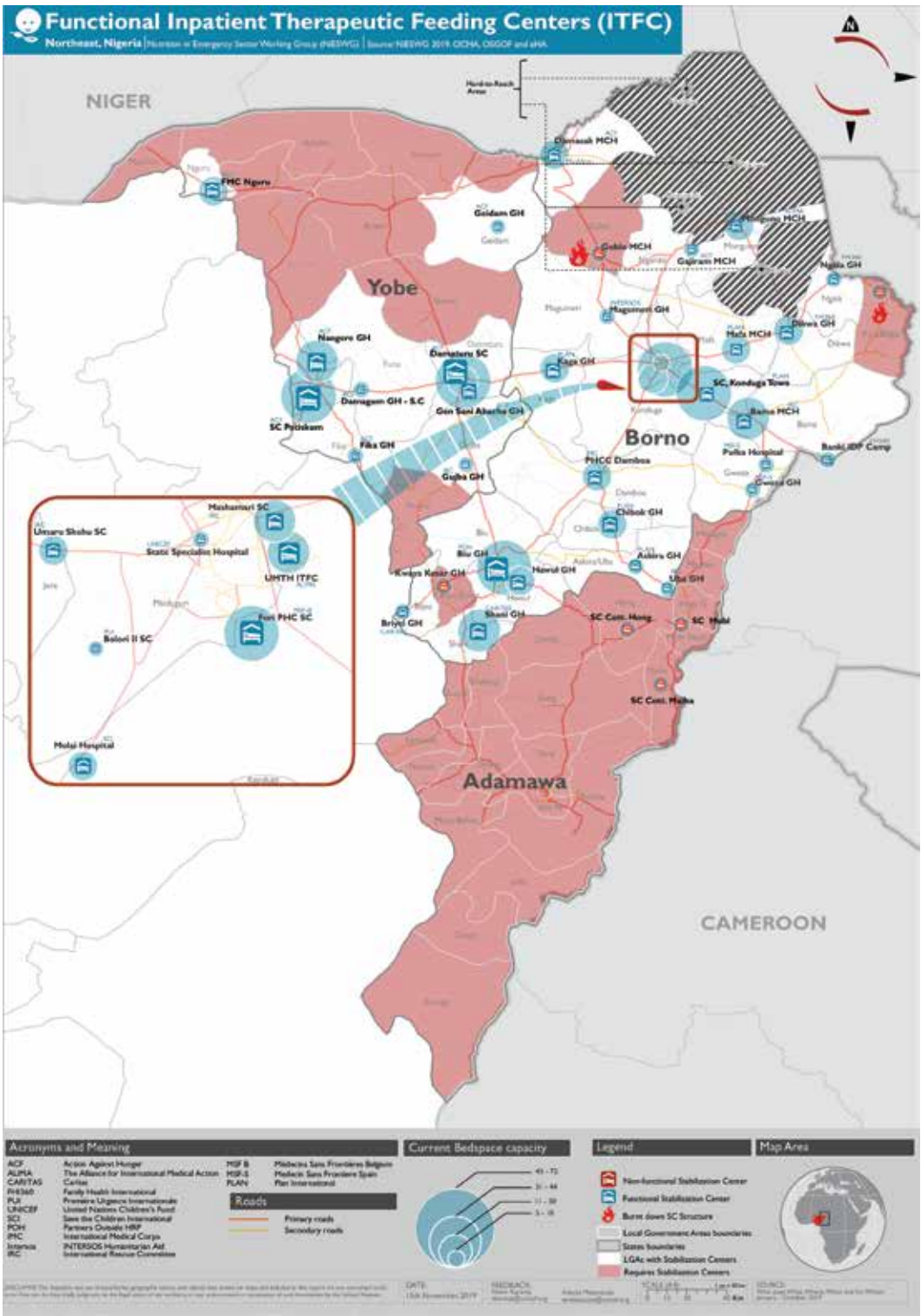
FOOD SECURITY SECTOR

iMMAP has been providing information management support to the Food Security Sector (FSS) since 2017. iMMAP's support over the past year has involved meeting the sector's IM needs in data management (data collection, validation, cleaning, and analysis), partner capacity development, coordination with OCHA on the development of the HNO and HRP, and the Global Food Security Cluster (gFSC) for country updates, working group membership, data updates, partner and donor engagement (provision of project-specific information and analysis, data request), and inter-sectoral and working group engagement.

This has enabled the sector to publish monthly and quarterly information management products such as the Famine Early Warning Systems Network (FEWSNET) summary, 5W reports to OCHA, cash dashboards, sectoral dashboards, partner presence mapping, Gap Analysis for Strategic Objective I and II, and the Partner Intervention Plan. As of June 2020, the FSS and its 52 partners have been able to provide food assistance to 1.9 million beneficiaries and supported 1 million beneficiaries with agricultural and livelihoods interventions across 65 local government areas in Borno, Adamawa and Yobe States.

The IM products developed by iMMAP's IMO supporting the FSS are often used within and outside the sector to promote evidence-based planning, decision-making, and inter-sectoral coordination. The IMO also facilitated sector training while co-authoring the FSS's information management and reporting training resources. Furthermore, submission of response data to OCHA for the online Response Planning and Monitoring (RPM) was conducted regularly.
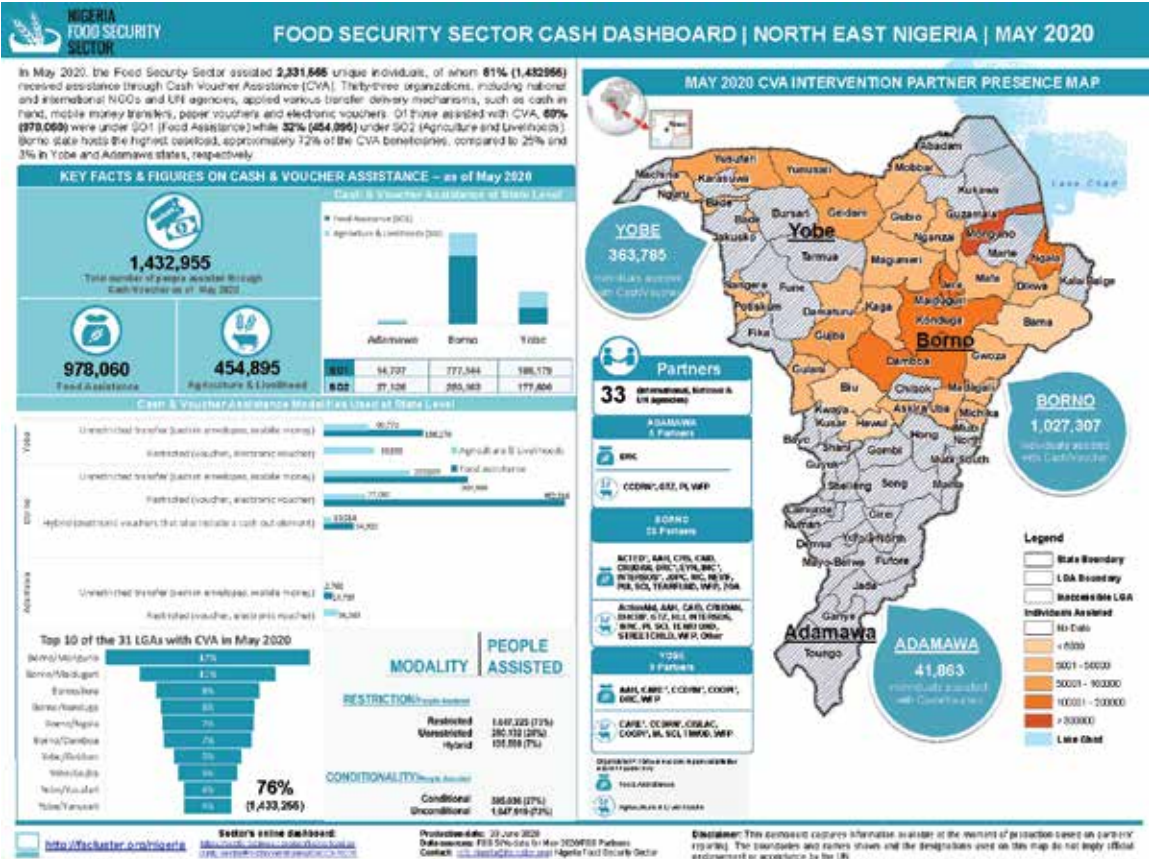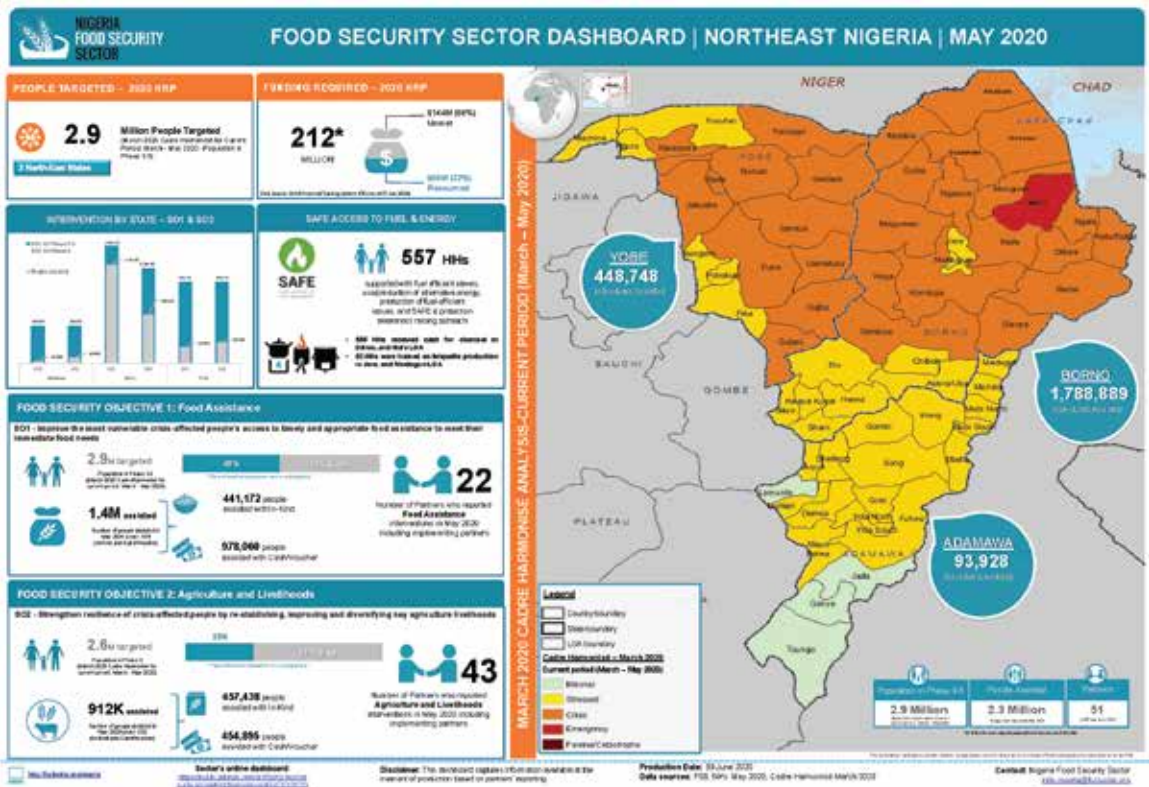
In response to the current COVID-19 pandemic, the sector gathered data from partners and secondary sources to update the current June Cadre Harmonisé (CH), which put the number of people in need at 4.3 million from 2.9 million, identifying an additional 1.4 million people in need due to COVID-19. The HRP addendum budget has taken these vulnerable individuals and communities into account.

The sector IMO has also been actively contributing to the FSS team to set up guidelines for the COVID-19 response for FSS partners based on guidance from the gFSC. This includes establishing a COVID-19 task force on the various sub-sectors under FSS such as Food Assistance, Remote Monitoring, and Agriculture and Livelihoods. As a key member of the task force, the sector IMO has been working with partners to provide them with regular response updates while coordinating with other sectors, for example, to link FSS partners with the Nutrition and WASH Sectors to improve coordination in the response activities to camps during the pandemic.

iMMAP's support also enabled the sector to maintain regular updates of partner operational presence tracking and mapping, food assistance response and gap analysis, update to the food security and cash dashboards, ad-hoc analysis requests, donor updates, and information support.

Evidence-based and data-driven decisions will lead to better outcomes for IDPs, returnees, and food insecure populations across northeast Nigeria. The information management support has also helped to prevent duplication of efforts and geographical inequities in the distribution of interventions.

WATER, SANITATION & HYGIENE SECTOR

In northeast Nigeria, the WASH Sector contributes to improved water and sanitation facilities, in alignment with the National Rural Water Sanitation Strategic Framework. Over the last four years, iMMAP's information management support has helped to strengthen the capacity of the sector to better advocate and support an integrated approach to improved water supply, sanitation, and hygiene while achieving positive results on Health Sector activities. Since October 2019, iMMAP's support drastically improved the WASH Sector's ability to harness innovative approaches to automate, simplify, and transform the way partners within the sector work with information.

The implementation and roll-out of ReportHub, as well as the committed efforts to train WASH Sector partners, continued to support the process of data

collection, cleaning, analysis and summaries of the WASH Sector's Response Plan Monitoring report. The WASH Sector was the first sector to adopt ReportHub in Nigeria in March 2019 fully. Developed in-house by iMMAP, the tool is a real-time humanitarian monitoring and reporting platform providing more robust data management capacity. It has enabled the sector to transition from the previous Integrated Reporting System (IRS) and a Microsoft Excel database to a user-friendly tool that facilitates reporting to its internal and external partners.

In 2019, a WASH Sector gap analysis was conducted by triangulating data from DTM, 30 monthly reports from partners (uploaded through ReportHub) and the WASH Sectors monthly gaps update. The WASH Sector gap analysis supports

evidence-based response activities by providing a site-level overview of the gaps across all WASH components. This analysis, when combined with partner presence mapping, will support local coordination and prioritization of WASH humanitarian response at the lowest geographic level in the BAY States. The cholera and flood contingency preparation/planning/response activities continue to be led by the WASH Sector with the sector IM supporting the continuous dissemination of meeting invitations as well as the design and implementation of reporting systems dedicated to contingency responses. With the support of iMMAP, the WASH Sector was able to produce and disseminate timely monthly situational reports as well as partner operational presence and activity maps.

Furthermore, regarding the ongoing COVID-19 pandemic, the WASH Sector IMO works collaboratively with partners on an adaptive continuity plan that establishes procedures for scenarios such as restricted movements and

confirmed cases in field locations or camps. The sector IMO conceived the plan, categorized according to LGA, and shared with LGA focal points. Other activities in response to the COVID-19 pandemic involve the development of IM systems for partners to report COVID-19 activities, report gaps in the availability of hygiene products, and track hygiene levels in health facilities. The IMO is also working on an assessment for COVID-19 preparedness and response with sector partners.
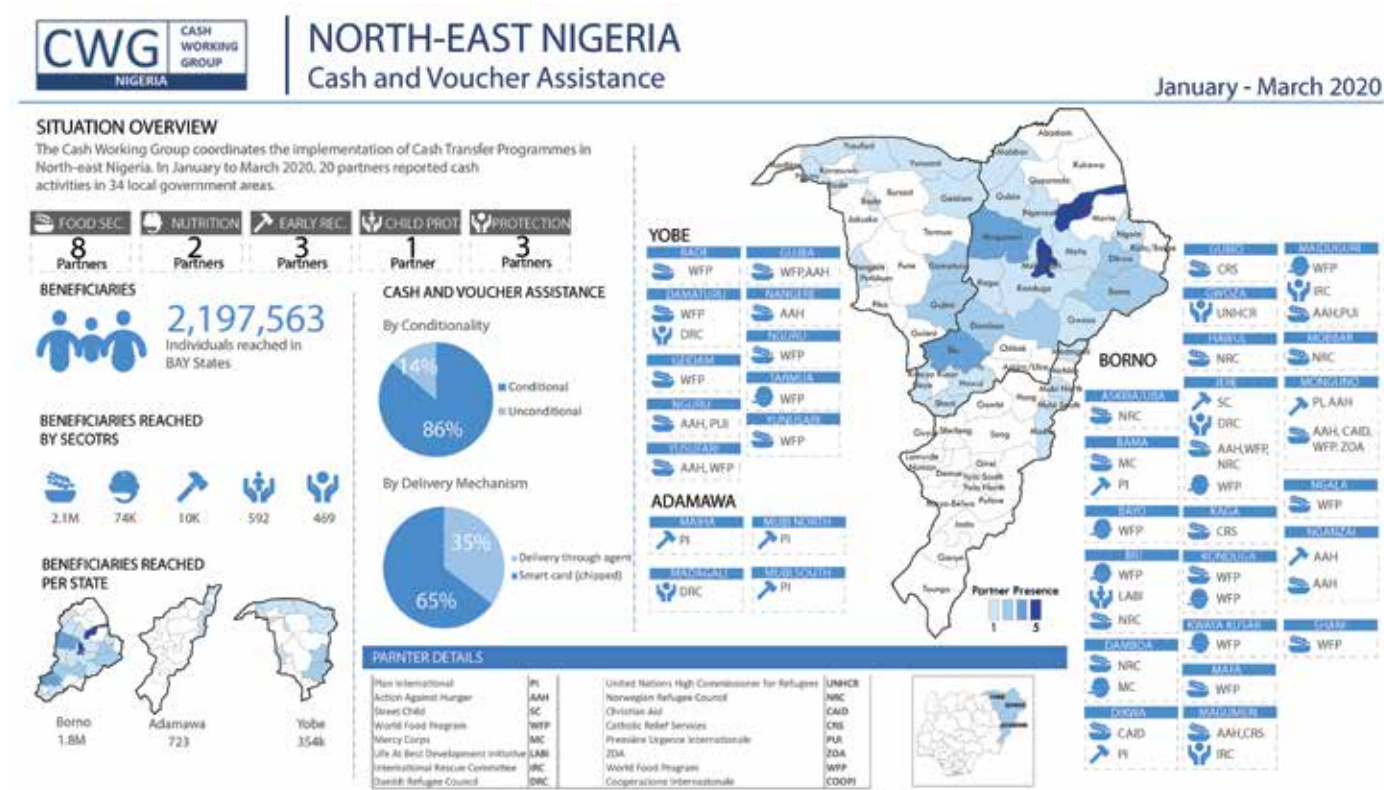
CASH WORKING GROUP

For the first time in northeast Nigeria, iMMAP deployed a Cash and Voucher Assistance (CVA) IMO to support the cash working group (CWG) from July 2020. The CWG Coordinator introduced the IMO to the OCHA IM team and discussions were held regarding effective IM support parameters for the CWG. Since his commencement, the IMO has gathered all first quarter 5W reports from OCHA and produced a CVA dashboard for the period. The dashboard highlighted partners' presence, conditionality, delivery mechanisms, beneficiaries reached, and sector response to CVA. Between January and March 2020, 20 partners reported cash activities in 34 LGAs.

Other support provided by the newly deployed CVA IMO has included the analysis of COVID-19 projects with CVA components using data sourced from OCHA. The IMO also updated the CWG contact list with the aim of generating baseline information and, with individual partner consent, automatically adds partners to the respective sector mailing lists.

The IMO supported Ground Truth Solution, an INGO that helps people affected by crisis influence the design and implementation of humanitarian aid, with identifying the locations of CVA recipients in the BAY States. This survey aims to understand the different humanitarian assistance experiences for people affected by the northeast Nigeria crisis. Ground Truth aims to survey 1,000 humanitarian aid recipients, at least 50% of which receive some cash or voucher assistance. The IMO also harmonized indicators and developed a CWG

reporting template to capture National CVA activities using Global Cash Learning Partnership (CaLP) network standards.

The introduction of an expert to provide IM support will strengthen the CWG by providing services that will help fill the coordination gap. The IM products produced since the beginning of this support to the CWG have greatly benefited partners and decision-makers to overview the response activities, partner presence, gaps in reporting mechanisms, and data collection methods. The developed IM products shared with partners have generated feedback from partners, which increased CVA reporting by the national group.
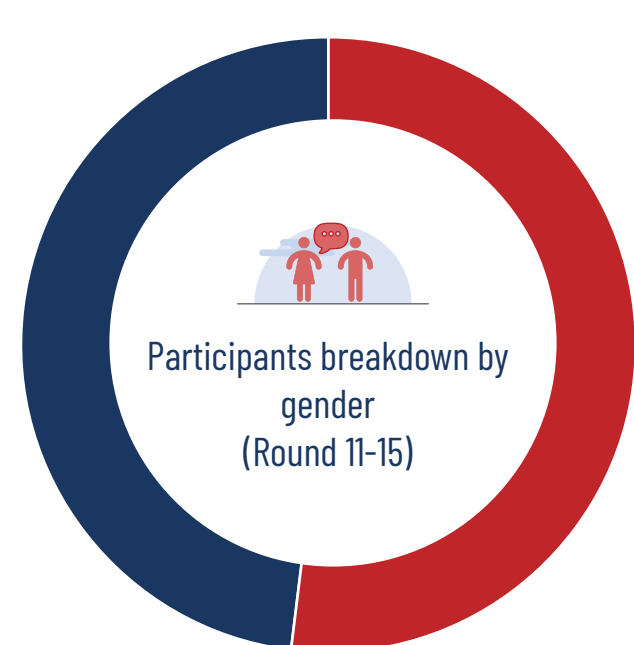

COVID-19 Project Module 2020: Partners by Sector - BORNO

NORTH-EAST NIGERIA
Cash and Voucher Assistance
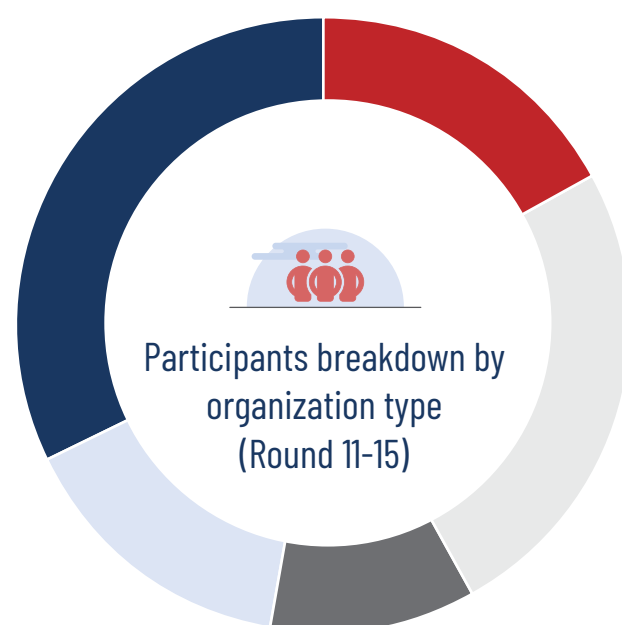January - March 2020

We support humanitarian actors to solve operational and strategic challenges. Our pioneering approach facilitates informed and effective emergency preparedness, humanitarian response, and development activities by enabling evidence-based decision making for UN agencies, humanitarian sector leads, NGOs, and government operations.
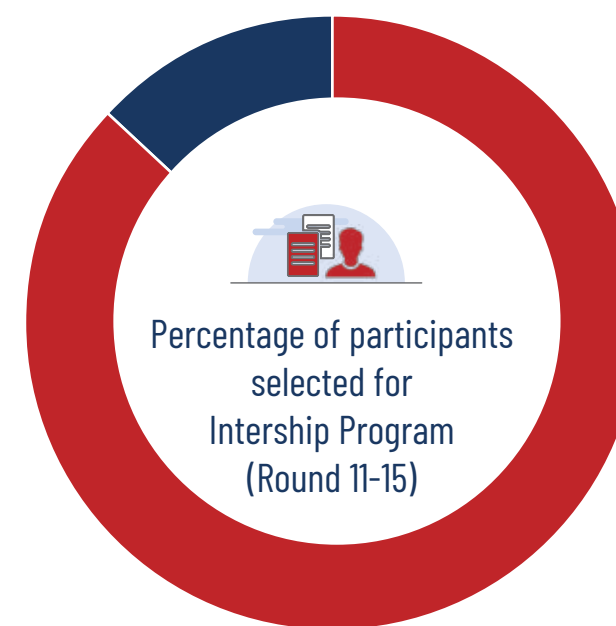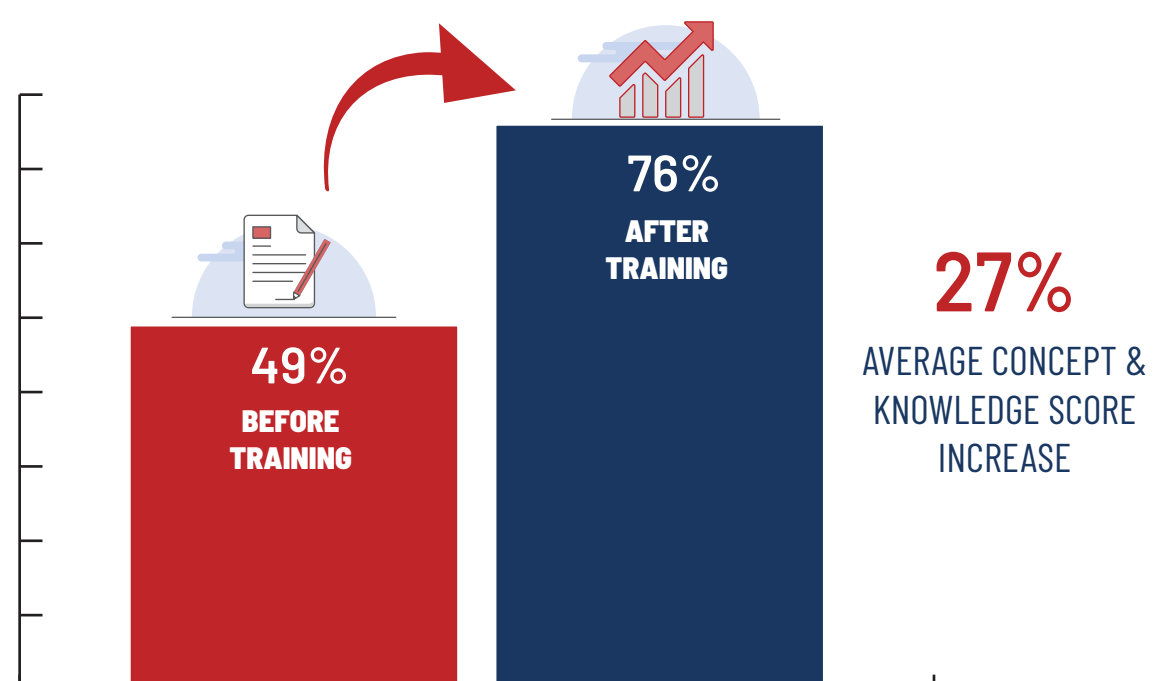
IM CAPACITY BUILDING

Participants breakdown by gender
(Round 11-15)

■ Female 48% ■ Male 52%

Participants breakdown by organization type
(Round 11-15)

■ NNGOs 17% ■ UN 11% ■ INGOs 25%
■ Academia 32% ■ Government 15%

Percentage of participants selected for
Intership Program
(Round 11-15)

■ Interns 13% ■ Others 87%

49%
BEFORE
TRAINING

76%
AFTER
TRAINING

27%
AVERAGE CONCEPT &
KNOWLEDGE SCORE
INCREASE

110 Humanitarian Partners
trained since
October 2019

iMMAP continued to develop the capacity of humanitarian partners in information management to improve their response and, ultimately, the coordination of humanitarian sectors, through an integrated, multifaceted approach. With support from the USAID, iMMAP started the information management training and capacity building program in Nigeria in January 2018.

Under the program, iMMAP works hand in hand with OCHA and sector coordinators to identify priority IM capacity building needs, design training activities, identify participants, deliver and facilitate capacity building activities.

This program aims to strengthen the capacity of humanitarian partner organizations in northeast Nigeria to optimize information management tools, platforms, technologies, and best practices for a better, more effective response, aligned with the humanitarian principles.

During the reporting period, five IM training rounds were conducted in Maiduguri, Borno State. iMMAP also started its internship program from January 2020, in line with commitments made by iMMAP in the Memorandum of Understanding (MoU) signed with the University of Maiduguri (UNIMAID). This agreement allows training participants to benefit from the mentorship of interns who completed the IM training previously with iMMAP, giving even more value to practical and group activities through peer support.

Round 11, Maiduguri, January 2020:

The 11th training round took place in Maiduguri in January 2020 and was attended by 34 participants who were all Nigerian nationals. Of the participants, 38% were female, and 62% male. By organizational type, 18% were from INGOs, 29% from NNGOs, 20% from UN agencies, and 33% from government agencies and academia. To assess the progress in learning, two tests were given to each participant at the beginning and end of the training. The tests contained questions related to humanitarian information management, the cluster/sector approach, humanitarian coordination, implementation of needs assessments, response monitoring, and essential geographical information systems. The average knowledge level in the pre-training test was 37%. After the five-day training, the knowledge level had increased to an average of 65% based on scores in the post-training test, accounting for a 28% average improvement in observable knowledge and skills.

Round 12, Maiduguri, January 2020:

The 12th training round also took place in Maiduguri in January 2020, and was attended by 30 participants, all Nigerian nationals. In a bid to promote diversity, iMMAP encourages female participation in all its activities. We are proud that round 12 recorded the highest female participation (50%) of any previous training rounds. By organizational type, 36% were from INGOs, 37% from NNGOs, 10% from UN agencies, and 17% from government agencies and academia. The average knowledge level in the pre-training test was 70%. After the five-day training, the knowledge level had increased to an average of 92% based on scores in the post-training test, accounting for a 22% average improvement in observable knowledge and skills. Round 12 was the first round of IM training held in the ICT laboratory of UNIMAID since the MoU was signed between the University and iMMAP.

Round 13, Maiduguri, January 2020:

June 2020 saw the return of iMMAP's capacity building activities with round 13 training. This training round was attended by 12 participants consisting of ten graduates of the UNIMAID and two staff of the Borno State Agency for Sustainable Development and Humanitarian Response (BSASDHR). The relatively low participant number was due to adherence to COVID-19 physical distancing guidelines. With strict COVID-19 safety measures in place, participants were given the option of attending the program in-person at the University of

Maiduguri ICT lab or online. One participant opted to attend sessions remotely whilst the other 11 participants attended the program in-person. Only two instructors were physically present in the University, with four other instructors and five observers joining sessions remotely.

The session on Concepts of Data Visualization was delivered remotely by the iMMAP Middle East and North Africa (MENA) regional office team in Amman, Jordan. The ability to provide training remotely is a unique advantage as participants can benefit from iMMAP's expertise and wealth of knowledge from experts in its various country offices across the globe.

Females accounted for 42% of the participants, while males accounted for 58%. By organizational type, 17% were from government agencies, and the academia accounted for the remaining 83% of participants. The average knowledge level in the pre-training test was 70%. After the five-day training, the knowledge level had increased to an average of 92% based on scores in the post-training test, accounting for a 22% average improvement in observable knowledge and skills.

> **"**
> iMMAP is here to share their knowledge for our collective benefit. Never mind the security situation; this is part of the reason you are here; harnessing the power of information is very important to mitigate the effects of the insurgency.
>
> Engineer Professor Babagana Gutti, UNIMAID Director of the Computer & ICT Centre and Dean of the Engineering Department

Round 14, Maiduguri, August 2020:

Round 14 of the humanitarian IM capacity building training took place between August 24 - 28, 2020, with 20 participants trained, of which nine were selected from the nominated candidates received from BSASDHR and UNIMAID graduates were 11. All the participants trained were from northeast Nigeria with a male/female distribution of 35% and 65%, respectively. Six of the participants were selected for 3-month internships.

Round 15, Maiduguri, August/September 2020:

Round 15 of the humanitarian IM capacity building training was held from 31 August 2020 to 4 September 2020. 21 participants were selected to attend this training round, of which 10 were male and 11 were female, making this the first time female participant representation was in the majority. Since October 2019, iMMAP in Nigeria has made concerted efforts to harness the benefits of the female perspective and to encourage more female leadership by insisting that a more equal share of our IM training participants are female humanitarians responding to the northeast Nigeria crisis.

IM CAPACITY BUILDING THEME:

HARNESSING THE POWER OF DATA FOR EVIDENCE-BASED DECISION MAKING

MoU WITH THE
UNIVERSITY OF
MAIDUGURI

On Friday, January 10th, 2020, iMMAP Nigeria signed a Memorandum of Understanding (MoU) with the University of Maiduguri (UNIMAID). The MoU was signed by the UNIMAID Vice-Chancellor, Professor Aliyu Shugaba, and iMMAP Nigeria's Country Representative, Ms Ghada Hatim. The Deputy Director of OCHA witnessed the event in Nigeria, Mr Peter Ekayu, and the Deputy Director of the Nigeria INGO Forum, Mr Jubril Shittu.

The purpose of the MoU is to form a strong partnership that will promote knowledge sharing to explore and maximize mutually beneficial organizational opportunities for both iMMAP and UNIMAID in terms of capacity development and socio-economic empowerment in the field of humanitarian information management.

In her remarks, Ghada Hatim thanked the university for their willingness to join hands and work together with iMMAP to contribute to the capacity development in information management and related fields. She stated that with the MoU, iMMAP was committed to offering training opportunities to 50 university graduates and staff in humanitarian information management. The university graduates undertaking these training programs would then be recommended for internships within humanitarian and UN organizations, which will open more job opportunities for people from Borno State.

The MoU is a first of its kind signed by iMMAP in northeast Nigeria, where iMMAP promotes the sustainability of its information management efforts by developing a new generation of experts who can harness the power of data, and tackle the challenges faced by local communities affected by the crisis through innovative solutions.

As a part of the program, iMMAP selects UNIMAID graduates who have participated in our capacity building training to participate in our internship program. This program provides a career route for interns to gain practical work experience for their possible integration into the humanitarian workforce.

"

These are the types of interventions we want to see, to prepare the people for the period of post-insurgency

Prof. Aliyu Shugaba, Vice Chancellor, UNIMAID

iMMAP is thrilled that all four of the first group of interns from rounds 11 and 12 have all found employment either with iMMAP or within the humanitarian community in northeast Nigeria. Two participants from round 13 IM training are currently participating in the iMMAP internship program, with another six participants from round 14 selected for the next internship cycle.

Training and employing young graduates directly supports the objective of increasing local representation in the humanitarian response to bring recovery and resilience to the region.
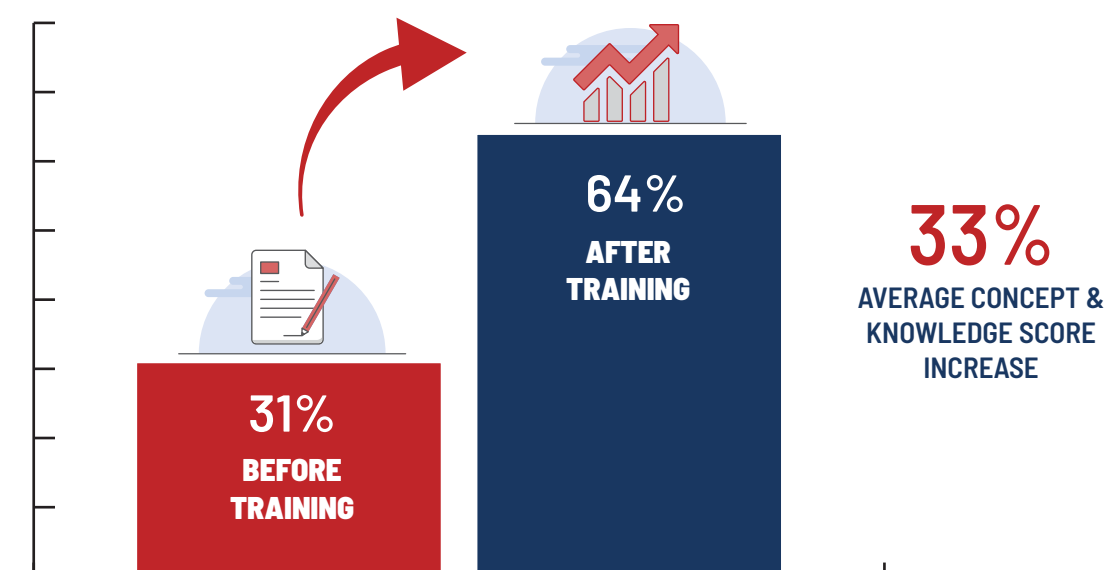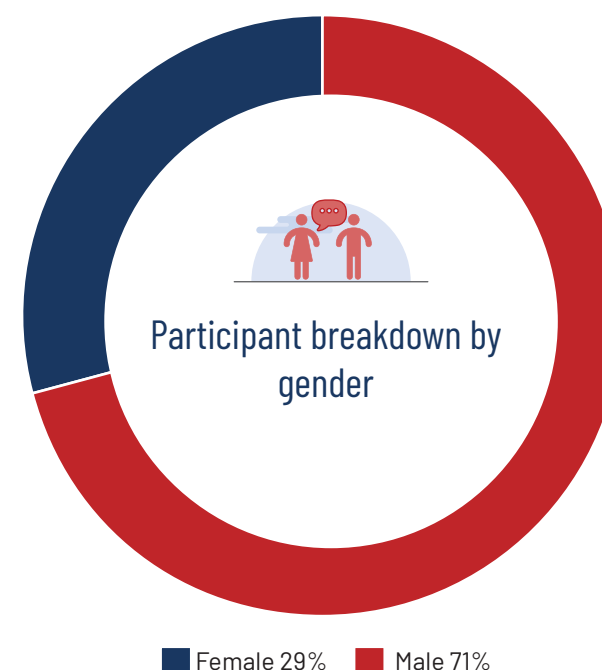
PROTECTION IM CAPACITY BUILDING

iMMAP, with support from Nigeria Humanitarian Fund (NHF), conducted three rounds of training (basic modules) to strengthen information management best practices of national NGOs (NNGOs) working in the Protection Sector in Borno State, northeast Nigeria. As the crisis in northeast Nigeria continues in its 11th year, the protection needs of vulnerable communities continue to increase. The past year witnessed waves of displacements caused by worsening insecurity due to increased attacks by non-state armed groups (NSAGs), which resulted in a significant rise in humanitarian needs and protection risks. The number of people in need of urgent assistance soared from 7.1 million in 2019 to 7.9 million in 2020, with 80% of them being women and children. The onset of the COVID-19 pandemic and the subsequent restrictions have also added to the challenges faced by vulnerable communities.

This project's overall objective is to enhance humanitarian response activities of NNGOs in the Protection Sector by identifying organizational capacity needs and the provision of information management capacity building through training on best practices for data collection, analysis, and dissemination. A subsequent virtual/remote bilateral coaching program for identified organizations is also

scheduled and will include but will not be limited to assessment tool design, data cleaning/aggregation/anonymization, visualization, database design, management, and analysis/GIS. The Basic and advanced training modules have been designed with each module having three rounds targeting 60 participants from the Protection Sector and Sub-sectors (General Protection, Gender-based Violence, Child Protection, Mine Action, and Housing, Land, and Property Rights). All participants will be expected to complete both the Basic and the Advanced modules before the end of the program.

All three training rounds took place in the ICT laboratory of UNIMAID. Of the 60 participants over the three training rounds, female participants made up 29%, while their male counterparts accounted for 71%. The pre-training and post-training evaluation technique was used to test participants' knowledge, skills, and confidence in humanitarian concepts, principles, and their application. This approach aimed to establish a benchmark value for their knowledge, which allows for comparisons in the post-evaluation tests. In addition, it enables the identification of gaps in knowledge, areas of concern, and their ability to convey humanitarian concepts and principles at the earliest stage of training. During this period, the participants' expectations were established, which was revisited at the end of the presentation to ensure everyone's concerns were addressed throughout the training.

iMMAP remains committed to carrying out the upcoming capacity building activities of this critical project to strengthen information management capacities of NNGO Protection actors in northeast Nigeria with the collaboration of the Protection Sector coordination team of OCHA.

Participant breakdown by gender

■ Female 29%   ■ Male 71%

Participant breakdown by organization type

■ NNGO 100%   ■ UN 0%   ■ INGO 0%
■ Govt, Academia, Others 0%

31% BEFORE TRAINING

64% AFTER TRAINING

**33%** AVERAGE CONCEPT & KNOWLEDGE SCORE INCREASE

"As an organization, this training will improve our information management procedures, including questionnaire development and the design and development of our own tools to collect and retrieve online data, while improving our analysis skills. This will help us better achieve our project objectives."

Training Participant, Esther Ogah, of Salient Humanitarian Organization

SUPPORT TO BORNO STATE COORDINATION AGENCY

IM System Design/Architecture

BORNO STATE AGENCY FOR COORDINATION OF SUSTAINABLE DEVELOPMENT AND HUMANITARIAN RESPONSE DASHBOARD 2020
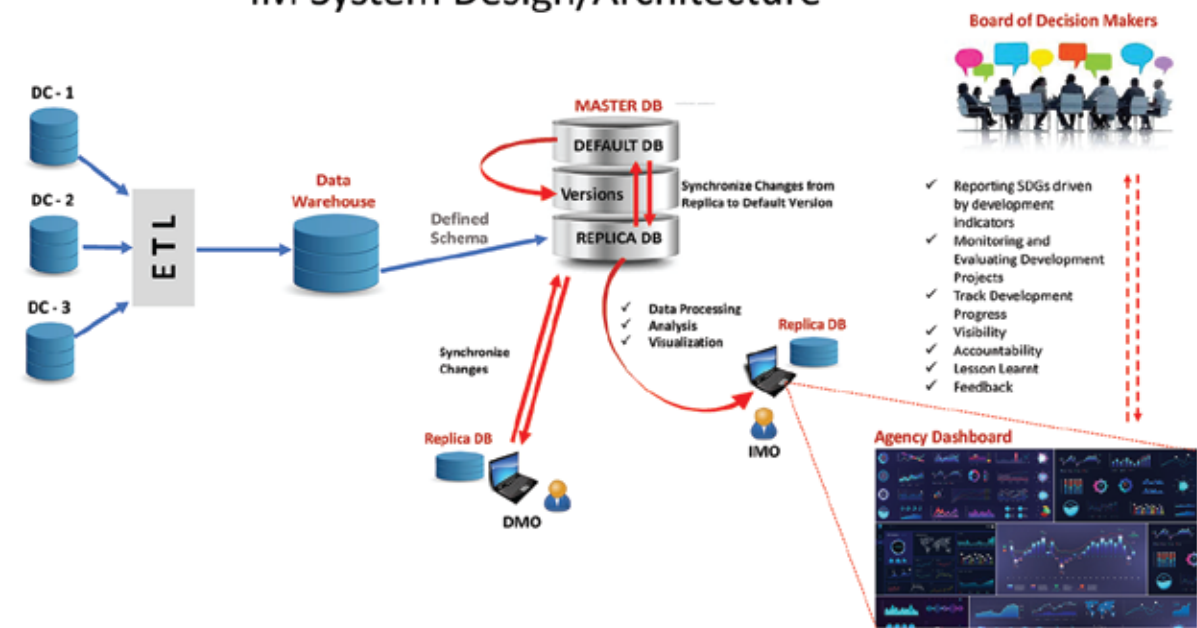
The establishment of the Borno State Agency for the Coordination of Sustainable Development and Humanitarian Response (Agency) in December 2019 marked a major milestone that compliments the humanitarian-development nexus. The Agency initiated a one-stop-shop to register humanitarian and development partners to acquire a holistic picture of the humanitarian situation and current response activities implemented across the conflict-affected regions.

iMMAP was invited to participate in the strategic development planning retreat organized by the Agency in March 2020 to discuss the 25-year strategic transformative initiatives; working on the long-term strategic plan for the state entails the establishment of overarching information management infrastructure linking humanitarian response data to development activities, and a robust monitoring and evaluation framework. This illustrates the vote of confidence by the Agency in iMMAP to contribute to such a strategic forum.

Recognizing the pivotal role of the Agency, iMMAP has been providing critical IM support for the facilitation and monitoring of humanitarian activities within Borno State. iMMAP supports collecting, processing, and visualizing data that is critical in harmonizing the state's humanitarian/development data centers.

As part of iMMAP's support to this initiative, we have collected, collated, mapped and managed all analog data in the Agency's possession and created dashboard templates to drive several high-level meetings. iMMAP has also designed and continues to update the database/data center architecture as part of the planning needed to build and manage its humanitarian database and data centers.

Two staff members of the Agency participated in iMMAP's capacity building training to strengthen their information management capacities to develop and manage IM products, tools, and resources. This will help the Agency and the state better respond to the crisis across the state and preparedness in case of future needs. The ability to develop such solutions, address local issues and make better decisions will ensure the overall information management initiatives' sustainability.

Furthermore, as part of our community responsibility to build the Borno State youth's capacity and facilitate a community-centered approach, we trained indigenous graduates from different institutions (including UNIMAID) through the iMMAP's humanitarian information management capacity building program. We collaborated with the Agency to select 10 participants from the 36 youth registered in the Graduates Database. Three participants were selected to take part in an internship program with iMMAP Nigeria starting October 1st, 2020. Three other participants are on the waiting list for future placement in our internship program.

"
Today we not only know the NGOs that are working in Borno State, but we also know their budgets and what they are spending the money on.

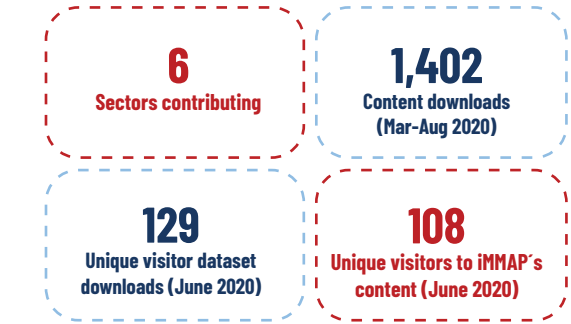Mrs. Mairo Mandara, the Special Adviser on Sustainable Development to the Borno State Governor
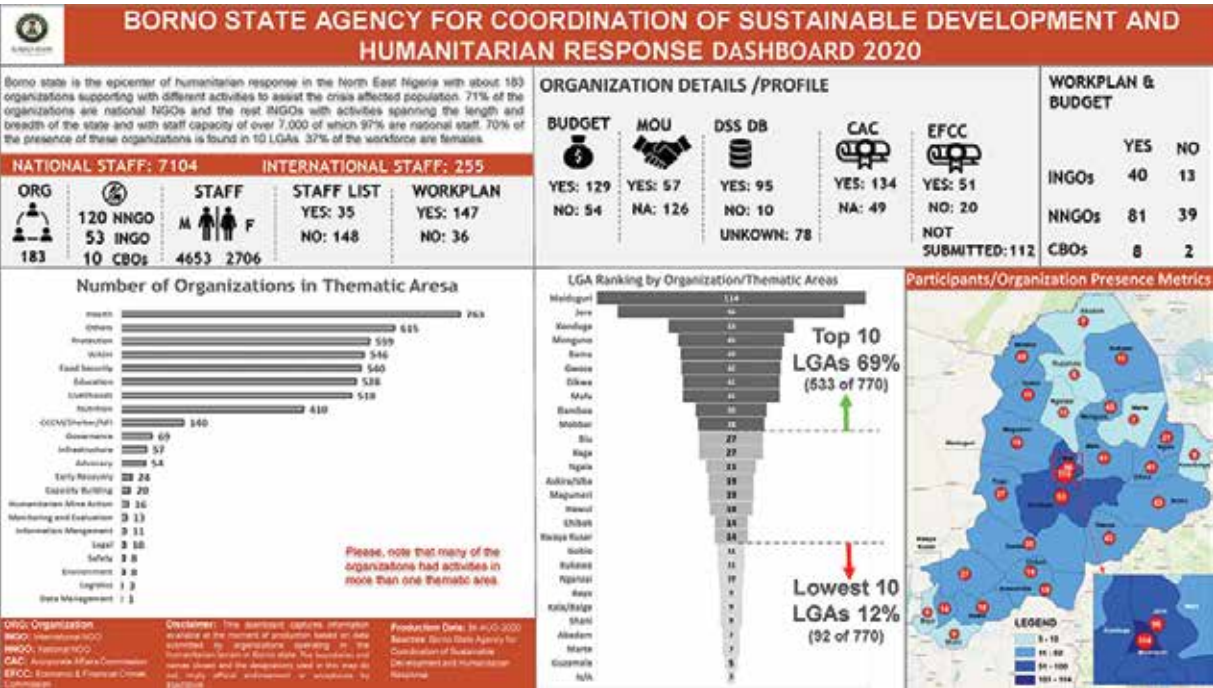
CONTRIBUTION TO
HUMANITARIAN
DATA SHARING

Humanitarian Data Exchange

Downloads & Page Views on HDX from March to August 2020

■ Page Views ■ Downloads
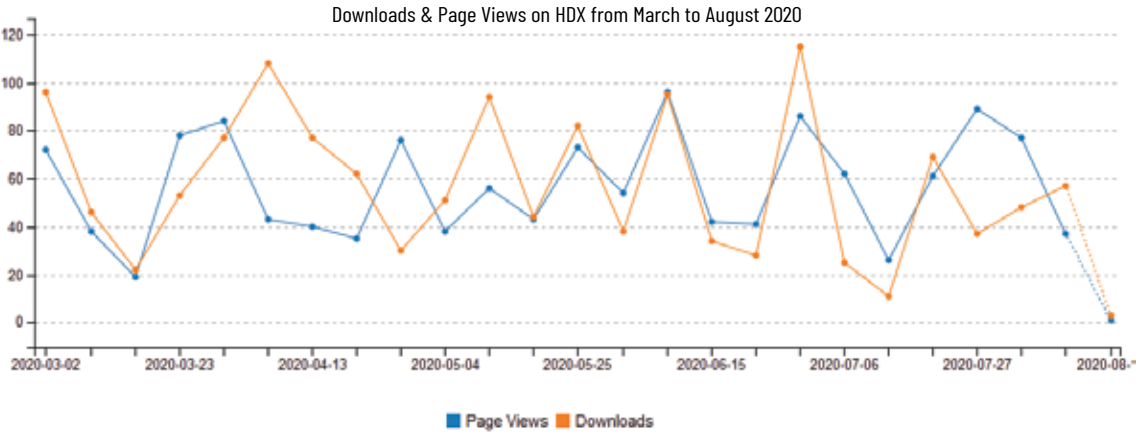
As a part of our core responsibilities in information management for better, coordinated response, iMMAP is consistently contributing to fundamental datasets to support the global humanitarian community. These datasets relate to the different crisis contexts where iMMAP provides information management support. Since 2015, iMMAP has contributed to fundamental datasets on the Humanitarian Data Exchange (HDX) as a part of the northeastern Nigeria response.

HDX is an open-source, open platform for sharing data across crises and organizations, managed by OCHA's Center for Humanitarian Data. The goal of HDX is to make humanitarian data easily accessible to use for a variety of analyses. iMMAP's datasets continue to be among the most downloaded on HDX. There were over 1,400 views of iMMAP's datasets in June 2020; 108 unique individual users visited iMMAP's datasets and iMMAP's organizational page on HDX; 129 unique individual users downloaded at least one of iMMAP's datasets from HDX in June 2020, and a total of 1,402 of iMMAP's datasets downloaded between March and August 2020 on HDX.

6
Sectors contributing

1,402
Content downloads
(Mar-Aug 2020)

129
Unique visitor dataset
downloads (June 2020)

108
Unique visitors to iMMAP's
content (June 2020)

The datasets that iMMAP Nigeria contributed to HDX specifically focused on Food Security and Agricultural Livelihoods, Child Protection, Gender-based Violence, WASH, Health, Education, Nutrition, and CCCM-Shelter & NFI sectors. To find out more or to access the details of iMMAP's organizational contribution of datasets, please visit the HDX website.

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iMMAP

REPORTHUB

ReportHub is an integrated, modular, customizable, user-friendly reporting tool that iMMAP has deployed in several emergency contexts in Africa, Asia, and the Middle East, with extensive flexibility to track response activities in all phases of the humanitarian program cycle, in different humanitarian clusters or sectors, down to the lowest administrative levels.

In the Nigeria humanitarian context, the customization of the system started in July 2018 with sector consultations on the need for a complementary tool that would monitor the response activities by sector and track the operational presence of humanitarian partners by sector state and LGA. iMMAP has so far customized and successfully deployed the tool to support the WASH and Education Sectors.

A key advantage of ReportHub over other similar tools is its ability to reduce data management time by up to 75% while improving data reporting accuracy. It allows humanitarian actors, including humanitarian response teams, government, donors, and other stakeholders, to access the same data source, limit data inconsistencies, and improve process integrity. The advantage to beneficiaries is a better response by sectoral actors as ReportHub allows for better gap analysis at the lowest reporting levels.

The system also eliminates previous data collection issues such as double counting by reporting partners. One way it achieves this is by having partners register individual projects once a year. By doing so, they only need to input new data without the need to re-register their organization repeatedly. A user will view what they and other partners have previously reported down to camp or settlement levels. ReportHub maintains an inbuilt function to visualize data (producing snapshots of selected activities aids data comprehension). Users can now readily get analytical information with the essential details required in an interactive, close to real-time manner.

As part of the next steps, iMMAP has held technical and feasibility consulta-

Reporting
Validation
Notifications
Data Platform
Dashboards
Global Scalability
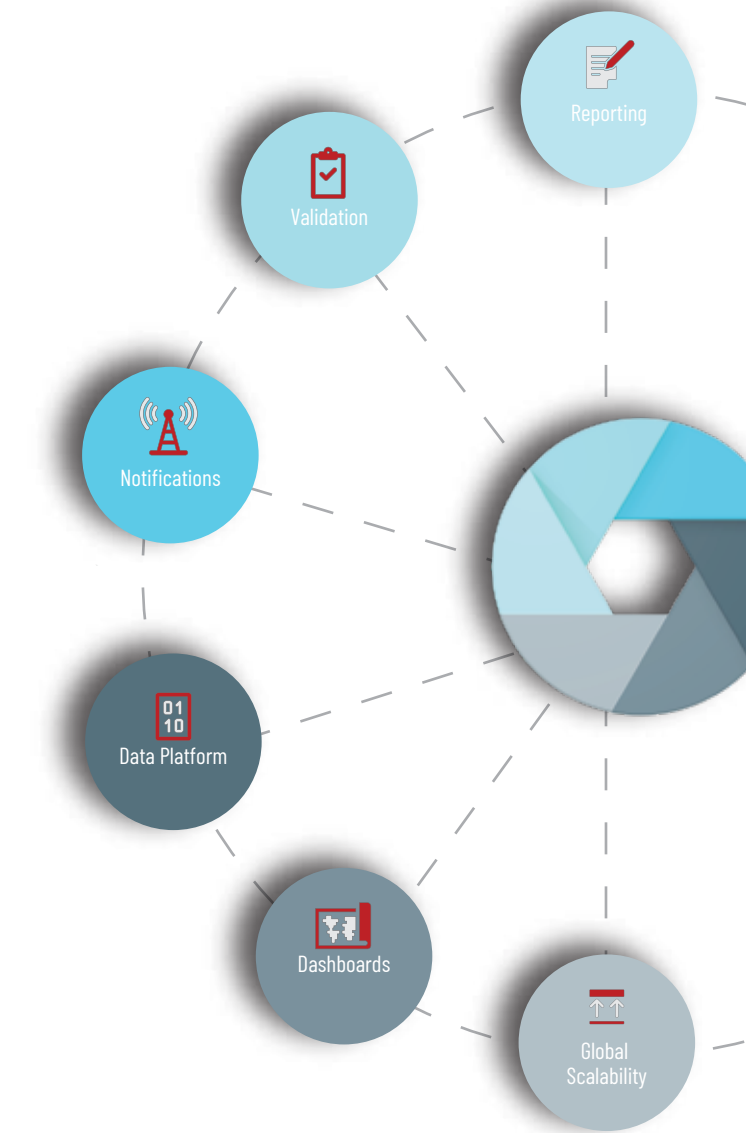
tions with the Child Protection and GBV sub-sectors. The aim is to roll out the system to all humanitarian sectors. This will simplify data collection from the partners and analyses while ensuring timely reporting to OCHA through the RPM system. This platform will enable all humanitarian actors to have a timelier cross-sectoral overview of the progress made and the gaps in response on a larger scale.

COVID-19 RESPONSE

iMMAP is providing IM support to humanitarian organizations in northeast Nigeria to better respond to and mitigate the effects of the COVID-19 pandemic. We facilitate the development and flow of information between humanitarian actors and organizations on the ground to maximize the effectiveness of the response. Our personnel contributed to people in need (PiN) estimate figures that formed the basis for the HRP 2020 Addendum in August 2020.

iMMAP's IMO deployed to the Health Sector has been working closely with the Health Sector coordinator and other sectors to bolster coordination and support to partners and the State Ministry of Health in Borno State. The coordinating team regularly meet online to share vital data and resources to facilitate the coordination drive against the pandemic. The sector now has a repository of various guidelines for all pillars of the response, including daily presentations, IEC Materials and COVID-19 data at a national level.

The triangulation of health response data from 5Ws (Who does What, Where, When and for Whom), rehabilitated health facilities, and mobile health teams were analyzed at the request of sector partners to facilitate ongoing health interventions and aid future response planning in 2020. This will help eliminate the duplication of efforts, thus ensuring interventions reach the wider health needs of affected populations, critical for both health and COVID-19 responses.

Regular updates to humanitarian response websites, partners' contact management systems, and information materials by iMMAP's IMOs supporting the Health Sector helps to showcase the dynamism of COVID-19 response activities at the sector level. Daily uploads of COVID-19 situation reports to the Humanitarian Response website have been ongoing during this period to ease accessibility for Health Sector partners and other stakeholders. Some of the regularly uploaded documents to HR.info are weekly COVID-19 situation update, weekly EWARS/IDSR bulletins, BAY State outbreak bulletins, and HS bulletins. The IMOs regularly capture activities carried out by partners across the BAY States (Borno, Adamawa and Yobe) and develop consolidated reports with relevant information.

iMMAP's Junior IMO supporting the WASH Sector developed a response dashboard showing partners activities conducted in response to the COVID-19 pandemic, highlighting areas in dire need of COVID-19 response activities. The dashboard, which is updated weekly, shows activities implemented by partners, individuals reached, partner participation and more.

The iMMAP IMO deployed to support the CCCM-Shelter & NFI Sector led 4Ws training to report focal points tracking the COVID-19 response projects incorporated into the revised HRP using adjusted 4W reporting templates. Between March and April 2020, iMMAP IMOs across various sectors contributed to the collection and consolidation of data that formed the basis of the addendum for the HRP 2020 in response to the COVID-19 outbreak in Nigeria. Reports from the resultant projects are essential to track the effectiveness of those projects should there be a need for adjustments to better respond to the dynamic COVID-19 situation.

iMMAP's IMO deployed to the Food Security Sector (FSS) provides ongoing technical support to the gFSC task force working group on COVID-19 (C19-TWG) by monitoring COVID-19 related food security risks to mitigate and respond to further increases in food insecurity triggered by the pandemic. The IMO also set up a global repository consolidating various datasets from different countries to ensure stakeholders can learn and share knowledge to respond to the COVID-19 pandemic impacts effectively.

iMMAP, in collaboration with OCHA, is set to imminently commence a COVID-19 response project that aims to support the humanitarian sectors in northeast Nigeria with information management services, including the establishment of continuous screening and update of secondary data review (SDR) repository, and technical assistance to humanitarian sectors in regards to information management and monthly situational analysis.

TECHNICAL SUPPORT TO ZERO HUNGER ROUNDTABLE

The United Nations estimates that 256 million people around the world will face starvation as a result of the global COVID-19 pandemic, with an estimated 60% of Nigeria's population of about 182 million said to be living below the poverty line, highlighting the country's' dire need for interventions to reduce poverty and hunger. As part of the 2015 global community's 17 adopted Global Goals for Sustainable Development to improve people's lives by 2030, Goal 2, Zero Hunger, which pledges to end hunger, achieve food security, improve nutrition and promote sustainable agriculture, has been a priority of the World Food Programme (WFP) and the Nigerian Government.

To this end, the WFP initiated a Zero Hunger Roundtable that brings together the Government of Nigeria, the private sector, and the humanitarian/development nexus to work cohesively to tackle the country's starvation issues. The Roundtable intends to launch economic projects that would improve the lives of individuals across the 36 states of Nigeria. To achieve the desired effects, there is a need for strategic coordination in the execution of the Roundtable's projects to achieve the best outcomes.

iMMAP joined the Roundtable in March 2020 and has been providing critical technical support in the collation, analysis, and visualization of data for better decision making. Using data from the World Bank's National Social Safety Nets Project (NASSCO), iMMAP is developing an interactive dashboard to map those who are the most food-insecure based on predetermined vulnerability indices by state and LGAs.

> "
> Poverty is a serious threat not only to communities but to nations and the world as a whole. On a daily basis, people die from starvation, primarily due to poverty.

Tonye Cole, Executive Director/Co-Founder of Sahara Group, and Member of the Zero Hunger Roundtable

MEET THE TEAM

iMMAP

Ghada Hatim
Country Representative

Sadig Elamin
Senior IMO

Jerome Oyetoro
Senior Capacity Building Officer

Oluwafemi Ooju
IMO – Health Sector

Adeola Makanjuola
IMO – Nutrition Sector

Johnson Taremwa
International IMO

Oladipo Olabosinde
Web Developer (ReportHub)

Adedoyin Akinola
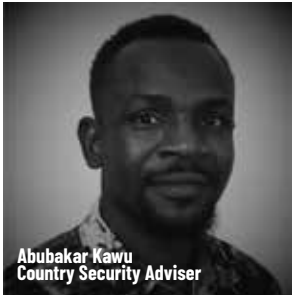Information & Reporting Officer

Zainab Musa
Admin/HR/Finance Officer

Temisaren John Odeka
IMO – Education Sector

Zara Mohammed Kareto
GBVIMS Officer

Usman Abdullahi
IMO – Early Recovery Sector

Abubakar Kawu
Country Security Adviser

Kehinde Adewara
IMO – CCCM-Shelter & NFI Sector

Abiodun Iyanda
National Capacity Building Officer

Blessing Gominah
IMO – SRH Working Group

Toyese Oyelade
IMO – Cash Working Group

Gambo Yelmis
Junior IMO – WASH Sector
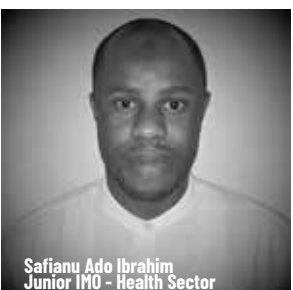
Sulaiman Badamasi
National Capacity Building Officer

Kazeem Owolabi
IMO – Food Security Sector

Abraham Oluseye
IMO – Child Protection Sub-Sector

Ali Barma
Junior IMO – GBV Sub-Sector

Safianu Ado Ibrahim
Junior IMO – Health Sector

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