**Information Management Resource Center**

**Services**
Information Management (IM), Coordination, Geoinformatics, Field Operations, Data Systems, Research and Analysis including Food Security Analysis

**Objective**
To provide critical IM, analysis and coordination support to humanitarian actors responding to the Syria crisis through the iMMAP Information Management Resource Center (IMRC).

Conflict continues to be the principal driver of humanitarian needs in Syria. The scale, severity, and complexity of needs across the country remain overwhelming. The dynamic and multi-faceted nature of the Syrian crisis has created significant challenges for humanitarian IM. As the crisis continues, it remains imperative to continue filling information gaps in a systematic and timely manner to promote a more effective humanitarian response.

The IMRC was launched to support the Whole of Syria (WoS) structure with information management, coordination and research and analysis services. Established to enhance the effectiveness and accountability of the response inside Syria, the WoS framework brings together hundreds of international and national actors from Syria, Jordan, Lebanon, Iraq and Turkey operational hubs.

**Key Figures**
- Syria remains a complex humanitarian situation with 6.2 million internally displaced persons (IDPs).
- 14.6 million people are in need of humanitarian assistance.
- 12.4 million people are food insecure.
- An estimate of 11.8 million people needing dignified early recovery and livelihoods support.
- 13.2 million people are in need of Protection.

(Source: HNO 2022)

Better Data, Better Decisions, Better Outcomes
IMRC Services

**Sector and Coordination Support Team**
iMMAP delivers dedicated and targeted IM services to operational hubs, UN agencies, sectors and partner organizations. This support could be short-term in nature (days, weeks) to produce one-off deliverables, or this could be dedicated support over a period of months, depending on the workload, or resource availability, that the sector is experiencing at the time.

**Food Security Sector Support**
iMMAP provides targeted support based on IM and coordination requirements from the WoS FSS and its hubs and operational areas. This action builds upon the current dedicated food security IM support provided over the years through personnel being deployed to the sector and other experts being made available for surge requests. Under the assessment support, iMMAP's FSL unit provided several research products and assessments that primarily targeted wheat-flour to bread market systems, agricultural activities, and their extension services. The support to the FSS will continue in 2022 in line with the needs of organizations working in the FSS and in close coordination with FSL cluster leads, as well as direct support to partner needs when requested and within available capacity.

**Research and Analysis Support**
iMMAP provides research support to provide USAID/BHA and implementing partners with timely and programmatically relevant contextual information based on partner identified information gaps. This research will come in the form of regular reports and presentations to relevant working groups and sectors that can shift based on the changing information needs landscape. Research will be presented through an operational lens to remain as relevant to partners as possible and will leverage iMMAP's past eight years of contextual understanding, research, and networks to provide key insights and information access. This research is presented in the form of three discrete deliverables: 1) Context Updates, 2) Ad Hoc Reports, and 3) Requests for Information (RFIs). Context Updates and Ad Hoc Reports will be disseminated through regular presentations via multiple fora.