Approximately 1.9 million people in the Lake Chad Basin area are in need of humanitarian aid. Nigeria, however, remains the worst affected with 8.4 million people in need of aid assistance across the BAY states as of 2022, in what has become one of the largest and most severe humanitarian crises in the world today.

The humanitarian crisis in Nigeria’s northeast states of Borno, Adamawa and Yobe (BAY) continues to severely affect millions of people who remain vulnerable to displacement, impoverishment, and threat of violence. What started as a localized insurgency more than eleven years ago has turned into a regional armed conflict with civilians, mostly women and children bearing the brunt of brutal clashes and attacks.

In addition to the ongoing humanitarian emergency, the COVID-19 pandemic and climate change continue to have a devastating effect, especially on the health and livelihood of affected populations across BAY states.

Donor: USAID Bureau of Humanitarian Assistance (BHA)
Years of presence in Nigeria: Since 2016
Current project: Coordination and IM Services in Support of Humanitarian Action in Northeast Nigeria
Project budget: USD 2,000,000

Since November 2016, iMMAP has been providing information management (IM) services to most humanitarian actors responding to the crisis in northeast Nigeria.

The project, funded by the USAID Bureau of Humanitarian Assistance (BHA), aims to provide continued IM support to the humanitarian stakeholders in northeast Nigeria, by providing cutting-edge services, including a wide range of IM products support to HRP monitoring and coordination of multi-sectoral needs assessments, and more.

Our activities conducted throughout the year of 2020/2021 resulted in impactful, short, and medium-term outcomes that contributed to the improvement of the overall response.
Response Monitoring: iMMAP supports sectors in reaching a high level of consistency in data collection using enhanced and user-friendly response monitoring tools including the 5W templates. iMMAP IMOs support the sectors through the preparation of analyses, incorporated into operational planning and coordination.

Targeted Response: iMMAP has been conducting analyses on the gaps in humanitarian activities, including the lowest administrative levels (ward and LGA), and continues to provide valuable information to humanitarian organizations to enable targeted response activities.

Innovative IM Approaches: iMMAP has been improving data collection, analysis and reporting across all sectors while making cross-sector comparisons possible. Across all the sectors and working groups supported, iMMAP IM experts are laying the foundations for solid data visualization by creating geo-databases and developing product templates.

Humanitarian Information Analysis Unit

In January 2021, iMMAP launched the humanitarian information analysis unit (HIAU), consisting of eight officers from different disciplines with the goal of addressing IM gaps in all humanitarian sectors responding to the northeast Nigeria crisis.

The unit seeks to provide a holistic understanding from multiple perspectives and points of analysis to enable partners to position vulnerable populations at the center of programmatic decision-making.

The HIAU is currently supporting several humanitarian actors, sectors, sub-sectors, and working groups such as Nigeria INGO Forum (NIF), Nutrition, Gender-Based Violence (GBV), Protection, Early Recovery and Livelihoods (ERL), Housing, Land, and Property (HLP) Sub-sector, Assessment and Analysis and Cash Working Groups.

Capacity Building

iMMAP initiated its humanitarian IM training and capacity building program in January 2018. Under the program, iMMAP works closely with partners to identify priority IM capacity building needs and participants, design training activities as well as facilitate and deliver training sessions.

This program aims to strengthen the capacity of humanitarian actors in northeast Nigeria to optimize information management tools, platforms, technologies, and best practices for a more effective response, aligned with the humanitarian principles. iMMAP has so far conducted 28 rounds of its IM training program across the BAY states while training over 800 participants, with the average increase in knowledge of 80%.

In February 2022, iMMAP launched a thematic training in advanced IM for partners in Maiduguri, Borno state. The initiative aims to improve participants capability in GIS and other data science courses.
Internship Program

iMMAP selects interns from different humanitarian organizations, University of Maiduguri (UNIMAID), and government agencies that participated in our capacity building training to take part in our internship program. This provides a career route for participants to gain practical work experience for integration into the humanitarian workforce.

The program started as a result of the Memorandum of Understanding (MoU) signed between iMMAP Nigeria and the UNIMAID in January of 2020.

The purpose of the MoU is to form a strong partnership that will promote knowledge sharing to explore mutually beneficial organizational opportunities in terms of capacity development and socio-economic empowerment in the field of humanitarian information management.

Government Humanitarian Coordination Support

iMMAP provides IM support to the Borno State Agency for Coordination of Sustainable Development and Humanitarian Response to facilitate and monitor humanitarian activities within the state.

iMMAP supports the agency by advocating the improvement of data collection methodologies and procedures, which is critical in harmonizing the state’s humanitarian and development data centers.

ReportHub

ReportHub is an integrated, modular, customizable, user-friendly reporting tool that iMMAP has deployed in several emergency contexts in Africa, Asia, and the Middle East, with extensive flexibility to track response activities in all phases of the humanitarian program cycle, in different humanitarian sectors, down to the lowest administrative levels.

In the Nigeria humanitarian context, the customization of the system started in July 2018 and currently, it is used by the WASH Sector to help monitor their response activities and track the operational presence of humanitarian partners by sector, state and LGA.

Accomplishment Summary

- **Information Management Products**: 631
  - Oct 2020 – Mar 2022
- **Number of Training Rounds**: 28
  - Jan 2018 – Mar 2022
- **Number of Humanitarian Trainees**: 810
  - Jan 2018 – Mar 2022
- **Average Knowledge Gained**: 80%
  - By Trainees From Jan 2020 – Mar 2022
- **Number of Interns**: 46
  - Jan 2020 – Mar 2022

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