



Nigeria

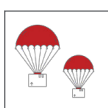
## Humanitarian Information Management Services in Nigeria



### Context



The humanitarian crisis in Nigeria's northeast states of Borno, Adamawa and Yobe (BAY) continues to severely affect millions of people who remain vulnerable to displacement, impoverishment, and threat of violence. What started as a localized insurgency more than eleven years ago has turned into a regional armed conflict with civilians, mostly women and children bearing the brunt of brutal clashes and attacks.



Across the BAY states of northeast Nigeria, 8.4 million people need aid assistance as of 2022, in what has become one of the largest and most severe humanitarian crises in the world today.



In addition to the ongoing humanitarian emergency, the COVID-19 pandemic and climate change continue to have a devastating effect, especially on the health and livelihood of affected populations across BAY states.

### iMMAP Nigeria



Since November 2016, iMMAP has been providing information management (IM) services to most humanitarian actors responding to the crisis in northeast Nigeria. iMMAP also began hosting the Nigeria INGO Forum (NIF), in October 2020. The hosting agreement runs through to October 8, 2023.



The continued IM support to humanitarian stakeholders in northeast Nigeria provides cutting-edge services, including data-driven coordination for partners, a wide range of customized IM products support to HRP monitoring and coordination of multisectoral needs assessments, and more.



Our activities across the BAY states result in impactful, short, and medium-term outcomes that contribute to the improvement of the overall response.

#### Donors:

- USAID Bureau for Humanitarian Assistance (BHA)
- Directorate-General for European Civil Protection and Humanitarian Aid Operations (DG ECHO)
- Swiss Agency for Development and Cooperation (SDC)

#### Current Projects:

- Coordination and IM Services in Support of Humanitarian Action in Northeast Nigeria
- Hosting Agreement with Nigeria INGO Forum

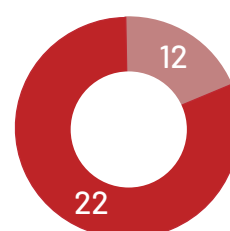
**Total Budget:** USD 3,757,457

**Presence in Nigeria:** Since 2016

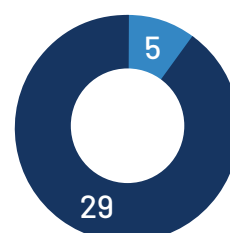
### Personnel

**Number of personnel: 32**

**Number of interns: 2**



- Men
- Women
- National
- International



## Services



**Response Monitoring:** iMMAP supports sectors in reaching a high level of consistency in data collection using enhanced and user-friendly response monitoring tools including the 5W templates. iMMAP supports these sectors through the preparation of analyses, incorporated into operational planning and coordination.



**Targeted Response:** iMMAP has been conducting analyses on the gaps in humanitarian activities, including the lowest administrative levels (ward and LGA), and continues to provide valuable information to humanitarian organizations to enable targeted response activities.



**Innovative IM Approaches:** iMMAP has been improving data collection, analysis and reporting across all sectors while making multisectoral comparisons possible. Across all humanitarian actors supported, iMMAP IM experts are laying the foundations for solid data visualization by creating geo-databases and developing product templates.

## Humanitarian Information Analysis Unit



In January 2021, iMMAP launched the humanitarian information analysis unit (HIAU), consisting of nine officers from different disciplines with the goal of addressing IM gaps in all humanitarian agencies/sectors responding to the northeast Nigeria crisis.

The unit seeks to provide a holistic understanding from multiple perspectives and points of analyses to enable partners to position vulnerable populations at the center of programmatic decision-making.

The HIAU is currently supporting several humanitarian actors, sectors, sub-sectors, and working groups such as the Nutrition, Gender-Based Violence (GBV), Protection, Early Recovery and Livelihoods (ERL), Housing, Land, and Property (HLP) Sub-sector, Assessment and Analysis Working Group (AAWG), Cash Working Group (CWG), and Accountability to Affected Populations Working Group (AAPWG).

## Number of Partners Supported by Sector and Sub-sector



**62**  
GBV



**44**  
Protection



**35**  
Nutrition



**19**  
ERL



**16**  
HLP



**38**  
CWG

## Capacity Building

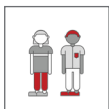


iMMAP initiated its humanitarian IM capacity building program in January 2018. Under the program, iMMAP works closely with partners across BAY states to identify priority IM capacity building needs and participants, design training activities as well as facilitate and deliver training sessions.

This program aims to strengthen the capacity of humanitarian actors in northeast Nigeria to optimize IM tools, platforms, technologies, and best practices for a more effective response coordination. iMMAP has so far conducted 32 rounds of its IM training program while training over 900 participants, with the average increase in knowledge of 88%.

iMMAP also launched a thematic training in advanced IM for partners in Maiduguri, Borno state. The initiative aims to improve the capabilities of participants in the areas of GIS and other data sciences.

## Internship Program



iMMAP selects qualified and recently graduated interns from different humanitarian organizations, University of Maiduguri (UNIMAID), and government agencies that previously participated in our capacity building sessions to take part in our internship program. This provides a career route for participants to gain practical work experience for the integration into the humanitarian workforce.

The program has successfully graduated 50 interns. More than half of iMMAP Nigeria's current IMOs comprised of those individuals who have successfully completed the internship program. In addition, some of the other graduated interns have successfully found work with various international and national non-governmental organizations and government institutions, and UN agencies such as WFP, UNICEF, IRC, the Borno Women Development Initiative (BOWDI), UNIMAID, and others.

## Governmental Humanitarian Coordination



iMMAP provides IM support to the Borno State Agency for Coordination of Sustainable Development and Humanitarian Response to facilitate and monitor humanitarian activities within the state. iMMAP supports the agency by advocating the improvement of data collection methodologies and procedures, which is critical in harmonizing the state's humanitarian and development data centers.

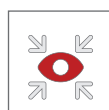
## Nigeria INGO Forum (NIF)



NIF provides a collective platform for international NGOs to coordinate activities, exchange information and advocate for principled and effective delivery of assistance to the crisis-affected populations in Nigeria.

iMMAP acts as the hosting agency for NIF and provides technical assistance such as the design of information products that support effective decision-making across the BAY states.

## Coordination with Academia



iMMAP Nigeria signed an MoU with the University of Maiduguri (UNIMAID) in 2020 and with the American University of Nigeria (AUN) in 2022. The partnership will promote knowledge sharing to explore mutually beneficial organizational opportunities for iMMAP and its partners, in terms of capacity development and socio-economic empowerment in the field of humanitarian IM.

## ReportHub



ReportHub is an integrated, modular, customizable, user-friendly reporting tool that iMMAP has deployed in several emergency contexts in Africa, Asia, and the Middle East, with extensive flexibility to track response activities in all phases of the Humanitarian Program Cycle, in different humanitarian sectors.

In Nigeria, the customization of the system started in July 2018 and it is used by the WASH Sector to monitor their response activities. The Nutrition Sector is currently reviewing ReportHub to adopt it as its reporting mechanism.

## Accomplishment Summary

666



Information Management Products

Oct 2020 - Sep 2022

32



Number of Training Rounds

Jan 2018 - Oct 2022

944



Number of Humanitarian Trainees

Jan 2018 - Oct 2022

88%



Average Knowledge Increase

Jan 2020 - Oct 2022

50



Number of Interns

Jan 2020 - Oct 2022