

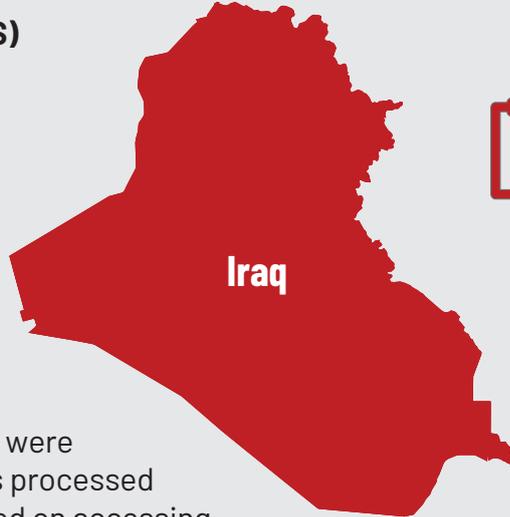
Information Management Change for the Iraqi Red Crescent Society



Iraqi Red Crescent Society (IRCS)

is an independent national humanitarian society that aims to reduce the suffering of people without discrimination during peace and conflict.

Although IRCS operates with a large team of staff and volunteers, their reporting and information management system were paper-based and information was processed manually. This particularly impeded on accessing historical data.



Additionally, IRCS lacked a centralized database to manage and store data, backup plans for filing data and information combined with the lack of capacity to conduct analysis. Thus, posing a major risk of data loss at any given time.

(Source: iMMAP)

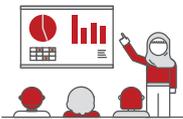
iMMAP Iraq



iMMAP has been facilitating the information management needs of IRCS through sustainable technical solutions. These activities have been combined with capacity strengthening and development through regular technical support to monitor and track progress of the online knowledge management system.

Main objectives of the project:

The project aims to shift IRCS's information management system to a digital format and improve the capacity of staff to ensure effective information management practices. Whereby improving the use of data and information, producing enhanced reports through visualizing the impacts of IRCS projects.



Project duration: **2 Years**

Donor: **Swedish Red Cross**

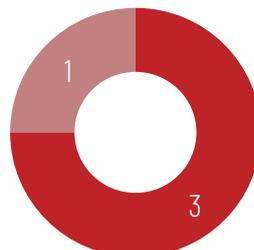
Current project:
Information Management Support to the Iraqi Red Crescent Society (IRCS)

Cluster: **Health and WASH**

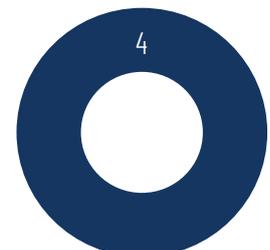
Project budget:
USD 220,000

4
Number of
Personnel

Women
Men



National
International



Activities and Accomplishments



Online System:

To meet the vast IM needs of the several departments of IRCS, iMMAP developed an online data management system which is a web platform allowing online data entry from all offices across the country. The system stores collected field data in a centralized database, with the capability of attaching documents to forms and archiving historical data while having the ability for data visualization.

The system has been designed to have a user-friendly interface, allowing use for both technical and non-technical staff while allowing different levels of permission for full flexibility and control over security and access around users. This allows project managers to have the ability to monitor and evaluate activities and performance through the system.



Capacity Building: iMMAP has developed a comprehensive IM capacity strengthening program which includes three levels

training: basic, intermediate, and advanced. These training programs are based on prior levels of knowledge regarding information management cycle, **humanitarian IM, data collection, validation, and analysis**, as well as data **visualization, data mapping, and infographics**. Additionally, training sessions cover Microsoft Word, Excel, and PowerPoint, communication tools, servers and database management, as well as standard reporting methods.

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Capacity Building Sessions



COVID-19 Response: iMMAP has been supporting IRCS in the **response to COVID-19** by developing an interactive dashboard. This dashboard

has been used to analyze, monitor and visualize response coverage across the country. Furthermore, it has assisted IRCS to identify communities that have not been reached for health awareness activities and ensure these individuals receive the necessary assistance.



Technical Support and Follow-up

Missions: iMMAP conducts regular follow up activities to track and

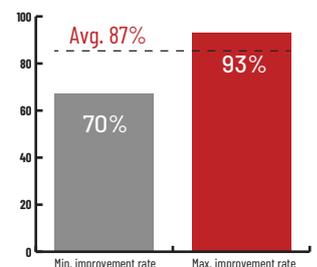
monitor the progress, the effective use of each segment of the project and eliminate any issues. The support provided includes direct and remote technical support.

Visualization Process: iMMAP has been developing interactive dashboards for data visualization purposes for IRCS departments to ensure decision makers are equipped with the necessary tools to make informed decisions.

Number of IRCS Personnel Trained

Basic Level	63	
Mid - Level	15	
Advanced Level	7	

Rate of Improvement (123 Personnel)



On-The-Job Coaching and Refresher

Training: iMMAP has been providing periodic coaching, refresher training sessions and troubleshooting to IRCS staff to ensure that staff become self-reliant while they establish and achieve goals as well as having the ability to effectively contribute to the organization.