

Change Management Support

“iMMAP helped facilitate evidence-based decisions through their sector expertise by developing a comprehensive dashboard, providing technical support regarding sample methodology, monitoring techniques, data cleaning and structuring, inferential analysis and many other areas.”
 - Stephanie Yousef, HelpAge International Jordan’s Inclusion Program Manager

The Information Management Resource Center (IMRC) was launched to support the Whole of Syria structure with information management, coordination and capacity building services. It aims to enhance information management and reporting capacity of actors such as the UN and Syrian and international NGOs responding to the Syria crisis through the provision of change management and common services, coordination support, and capacity building, which includes an internship program.

iMMAP aims to strengthen and empower humanitarian partners to leverage and optimize IM tools, technologies, platforms and best practices in their response to a humanitarian crisis.

To help achieve this, IMRC’s Change Management unit develops and aligns IM systems with global standards and best practices to optimize outputs, focusing on enhanced Whole of Syria review, needs assessment and monitoring. The overall goal of the change management unit is to maximize data-information lifecycles to enhance NGO response and coordination efforts.

Services

Tools Development

-  Data collection (mobile and remote)
-  Data storage and archival
-  Data analysis and visualization
-  Report generation and distribution
-  Data sharing and information dissemination

Consultation and Strategy

-  IM strategy development

-  Data management and work flows
-  Process re-engineering
-  Systems selection and interoperability
-  Monitoring and evaluation

Past performances

UNICEF Polio Outbreak Project

iMMAP addressed the polio outbreak project with UNICEF for the Whole of Syria in terms of building up an information management workflow system and enforcing the information management standards. The provided support included: building the right IM workflow in terms of consolidating the data from different hubs, processing the data and cleaning it, analysing the data on different levels and building interactive dashboards.

CARE (Turkey/Jordan Hub): Rapid Needs Assessment (RNA)

iMMAP developed the RNA platform for the RNA consortium in the south of Syria, which includes international and national NGOs such as International Rescue Committee, MEDAIR, WorldVision, and Auranitis. The iMMAP team designed the assessments data collection tool, developed the interactive dashboards and created the maps of needs assessment for the South of Syria.

LEARN Consortium/NES

iMMAP signed an agreement with the LEARN Consortium, which are active in northeast Syria, to support the Whole of Syria structure with information management, coordination and capacity building services. In particular, the iMMAP information management officer cleaned the NES baseline assessment data, performed the analysis and developed the dashboard.



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HelpAge: Older People Profile

iMMAP was a co-partner of the HelpAge Older People Profile project, which was a comprehensive profile of older people aiming to clearly identify the vulnerabilities, capacities, needs, and gaps in assistance to an array of stakeholders including host communities, international and national NGOs, government and private sectors.

iMMAP supported HelpAge with the whole change management life cycle in terms of developing data collection tools, monitoring and evaluation platform, data cleaning, data analysis, data visualization and reporting, publishing the English and Arabic language report in January 2019.

UNFPA

iMMAP team updated the Gender Based Violence dashboards on both sub-district and community level. The GBV dashboards had 4Ws of the Protection Cluster outlining the coverage of assessment and response in Syria and the target compared to the reached and the progress.

Syria Relief & Development: Infant and Young Child Feeding (IYCF)

Accelerating interventions aimed at improving infant and young child feeding (IYCF) at community level is a key priority in the effort to improve survival, growth, and development of children with equity. SRD continues the IYCF services provided within the south of Syria. To facilitate the use of data, SRD collaborated with iMMAP for the establishment of an IYCF platform. This is related to IYCF/nutrition, hygiene, and health.