Provision of Information Management Support to the Ukraine Crisis Response Clusters

Ukraine

iMMAP

iMMAP in Ukraine

iMMAP Ukraine started the 'Provision of Information Management Support to Ukraine Crisis Response Clusters' in April 2022. The project aims to provide critical information management (IM) support to humanitarian actors to facilitate the enhancement of the coordination mechanisms, leading to better identification of the needs and gaps of humanitarian assistance across the country.
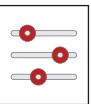
Context

The escalation of the conflict on February 24, 2022, led to a rapid deterioration of the security situation across the country, resulting in massive multi-sectorial needs among the population. According to OCHA, as of June 2022 approximately 15.7 million people are in need of some sort of humanitarian assistance, while 7.1 million people remain internally displaced.

As the crisis continues, it is becoming increasingly important to have high-quality, timely and readily available data while ensuring a robust IM ecosystem is in place for streamlining, automating, and centralizing data to support the humanitarian response. iMMAP, as a part of its project activities, provides high quality analysis, assessment planning, operations, and programming to all sectors/clusters, by identifying, synthesizing, analyzing and visualizing humanitarian data to inform decision-making. In addition, iMMAP aims to improve the technical capacity of a wide range of stakeholders and partners engaged in different clusters, to enhance the coordination in the context of a newly emerged humanitarian setting.

Accurate and timely data form the basis of better coordination and decision-making, particularly in rapid scaling-up of the response. Consequently, iMMAP is striving to achieve the standardization and best practices sharing to limit the number of approaches used to guarantee the quality of information.

Services Provided

iMMAP is working tirelessly to support humanitarian partners responding to the crisis in Ukraine. The project aims to provide support for the humanitarian clusters and partners in Ukraine to improve information flow to strengthen coordination and decision-making. iMMAP has been working on various emergencies across the globe applying the cluster support approach, a practice that has been well acknowledged by stakeholders and donors in Yemen, Syria, Nigeria, Ethiopia, Colombia and Afghanistan. The goal of the project is to create an environment within the cluster architecture where the availability and quality of information matches urgent requirements.

Assessments

iMMAP offers holistic IM services to support clusters and partners with the full cycle of the assessment process, ensuring that outputs are aligned to the needs of clusters and partners' specific objectives. The support includes assessment planning, questionnaire development, monitoring of data collection, data cleaning, validation and analysis, as well as production of reports, presentations, and dashboards to present the findings.

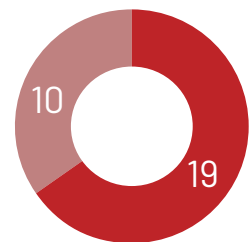**Donor:**
USAID BHA (Bureau of Humanitarian Assistance)

Project duration:
April 15, 2022 - April 14, 2023

Current project:
Provision of Information Management Support to the Ukraine Crisis Response Clusters
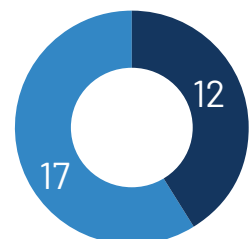
Project budget:
USD 2,560,888

Personnel

Total personnel: 29

10 — 19

- Men
- Women
- National
- International

12 — 17

Better Data, Better Decisions, Better Outcomes

Data Management

The humanitarian clusters and partners operating in Ukraine are challenged to process information for timely decision-making. iMMAP Ukraine offers partners support with a full spectrum of data management activities, such as data cleaning, verification, and analysis to enable information availability. iMMAP incorporates data quality assurance standards across all programmatic areas to ensure the timeliness of analytical output, and builds trust in the data.

Information Products

iMMAP Ukraine offers support to humanitarian partners with the development of various information products, such as reports, maps, infographics, static and dynamic dashboards to support the operational activities and transform complex data into visually and intelligible information for an audience of specialists and non-specialists.

iMMAP always advocates for and offers the development of automated products to reduce the production cycle, eliminate human errors and shift the working synergies of updating IM products from data visualization specialists to non-IM resources, bringing information products closer to the actual consumers and users. The automated products are user-friendly and adapted for people with a minimal understanding of IM.

Automation and Tools Development

iMMAP offers support to partners with the development of IM frameworks to sustain internal processes through automation, standardization, and tool selection. The iMMAP Ukraine team developed a series of tools that automate IM processes, such as data cleaning and structuring as well as real-time analysis to minimize the data processing time. These tools seek to reduce the IM workload of clusters, enhance data quality and eliminate human errors. In addition, automation of workflows reduces the data protection risks while exposure is minimized and controlled. The team consolidated several applications allowing users to process large amounts of data in a shorter timeframe with a user-friendly interface.

Capacity Building

iMMAP's capacity building component is a dynamic process to strengthen the IM capacity of national and international stakeholders which enables them to work independently. iMMAP offers a comprehensive training curriculum, covering core IM areas such as Humanitarian Programme Cycle (HPC), assessments, coordinated needs assessments, primary data collection, Excel, data visualization and others. In addition to the standard package of the training modules, iMMAP supports organizations with tailorized training materials to match their needs.

To enhance the digital learning environment, iMMAP is introducing the Online Training Platform in Ukraine. The system offers a wide range of functionalities to facilitate better interaction during the training by structuring the sessions intelligently and creating a human-centered approach to allow the participants to excel in the virtual-learning environment.

Allocation of Technical Capacity

Upon request, iMMAP has the ability to allocate information management officers (IMOs) to clusters, who will provide regular technical support to their daily IM activities. iMMAP ensures that all allocated national and international IMOs receive comprehensive training and are supported by the iMMAP knowledge management department while ensuring that these IMOs are equipped with the understanding of the local context, language skills as well as having a deep understanding of the humanitarian landscape.
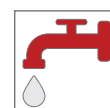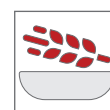
Sectors Suported

Health

Protection

CCCM

WASH

Food Security and Livelihoods

Coordination